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*FOIPA# 1056287 and FOIPA#1056307-1*

*Subjects: DCS-3000 and RED HOOK*

*File Number: DIVISION CDs*

*Section: 2*



*Federal Bureau of Investigation*

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**FBI System Security Plan (SSP)**



**Federal Bureau of Investigation (FBI)  
SYSTEM SECURITY PLAN (SSP)**

**DCS 3000  
System Security Plan**

Date: 28 April 2006

**Version: 2.0**

**SSP Template Rev. 3.0**

**System Owner: Operational Technology Division**

ALL INFORMATION CONTAINED  
HEREIN IS UNCLASSIFIED  
DATE 06-01-2007 BY 65179dmh/ksr/lmf

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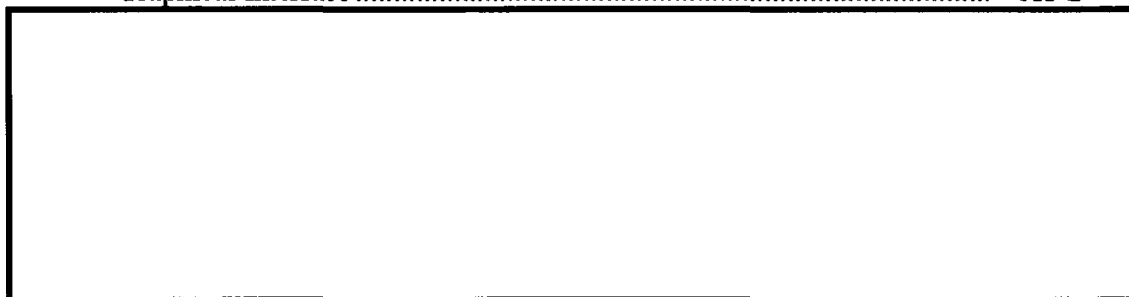
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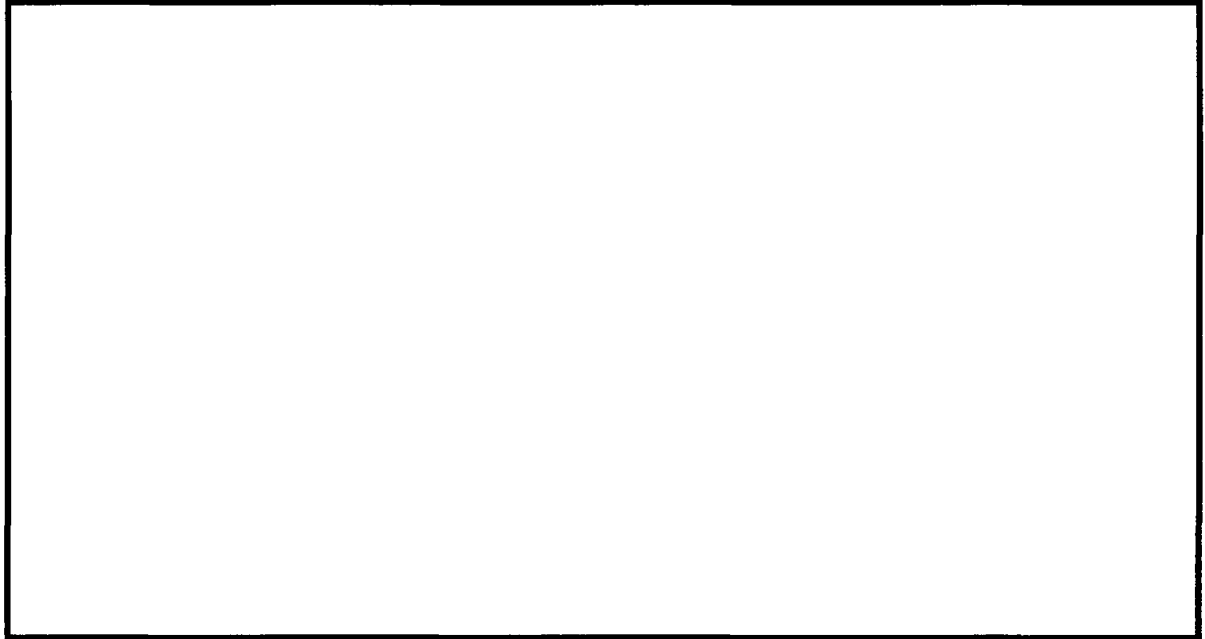
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**Release Notes**

# Data Collection System (DCS) 3000

## User Guide

# Chapter 1

### Software Version Numbers

Client: 4.8y1	MultiServer: 1.6J	VANGuard: 3.0m
Server: 4.5e		Multi-VANGuard: 2.0q

## DCS 3000 Basics

The Data Collection System (DCS) 3000 suite of applications was developed to assist Law Enforcement Agencies (LEAs) with collecting and processing data for court-ordered electronic surveillance operations.

The DCS 3000 User Guide was developed to provide end-users with step-by-step instructions for using the DCS 3000 application suite.

This chapter contains the following sections:

- Basic Information
- Navigating the User Guide
- DCS 3000 Applications
- Selecting Applications for Implementation
- Installing DCS 3000
- Quick Steps

## Basic Information

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The Communications Assistance for Law Enforcement Act (CALEA) was passed in 1994 to specify the requirements that telecommunications service providers must meet.

In response to CALEA, the Telecommunications Industry Association (TIA) and the Alliance for Telecommunications Industry Solutions (ATIS) collaborated to develop CALEA message structures for the Joint Standard (J-STD)-025. These voluntary standards provide switch manufacturers with technical specifications and guidelines for data formatting.

Switch-specific settings are used and described in the following chapters. As the number of switch manufactures complying with J-STD-025 is increasing, Switch-specific settings apply to the switches that are not compliant.

Courts issue different types of warrants for each case. The data that LEAs collect depend upon the type of warrant issued.

- Pen Register: collection of call related data
- Title 3: collection of call related data and content
- Cooperative Warrant: collection of call related data and content for phone numbers that are identified in the CW List.

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ⓧ Note:







## Navigating the User Guide

The DCS 3000 User Guide contains the following sections:

- Chapter 1: DCS 3000 Basics
- Chapter 2: Background: DCS Client
- Chapter 3: Using the DCS Client
- Chapter 4: DCS Server – Intercepting Push-to-Talk Calls
- Chapter 5: Background: DCS MultiServer
- Chapter 6: Using the DCS MultiServer
- Chapter 7: DCS VANGuard
- Chapter 8: DCS MultiVANGuard
- Glossary
- Addendum 1: DCS 3000 Advanced Features  
*(only available to FBI personnel)*

## Standards and Conventions

Several standards and conventions are used throughout the DCS 3000 User Guide.

Item	Display
Buttons	Click 
Hyperlinks	<a href="http://www.fbi.gov">http://www.fbi.gov</a>
Menu items	<b>File, Edit.</b> Select <b>File, Print.</b>
Notes	 <b>Note:</b> 
Procedure	 <b>To install DCS 3000:</b>
Step and result	<b>1.</b> 
User selection	

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# Data Collection System (DCS) 3000

## User Guide

# Chapter 2

Software Version Numbers: Client V 4.8y1

## Background: DCS Client

The DCS Client application is configured to collect data for Court-approved surveillance operations. The Client receives call related data from the DCS Server or MultiServer and packages it into target data files that are saved, forwarded, or printed. At times, the Client is used to reformat and export call related data for use in external databases. The Client cannot record call content. However, installing a Recorder Control Interface (RCI) card allows the Client to control standard recording devices, which record such audio.

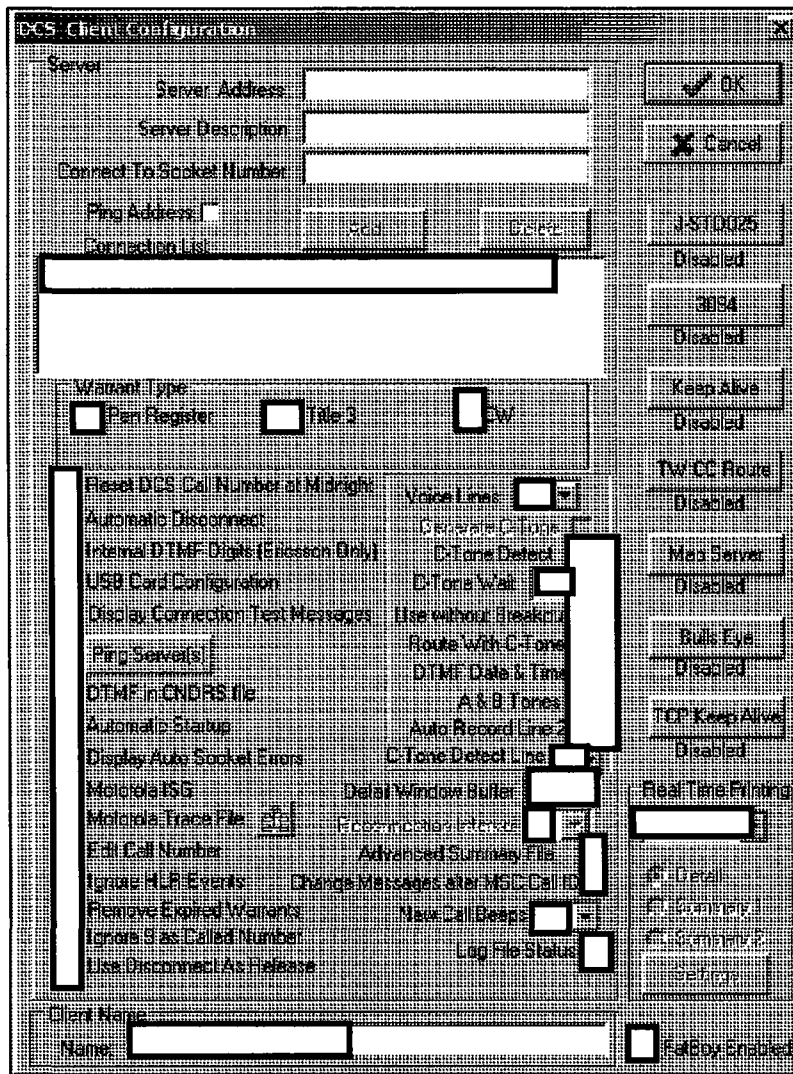
The Client's background information and descriptions of options are presented in the following sections:

- Client Settings and Options
- Warrant Types
- Surveillance Targets

Step-by-step procedures are included in *Chapter 3: Using the DCS Client*.

## Client Settings and Options

The DCS Client Configuration window, displayed in Figure 2-1



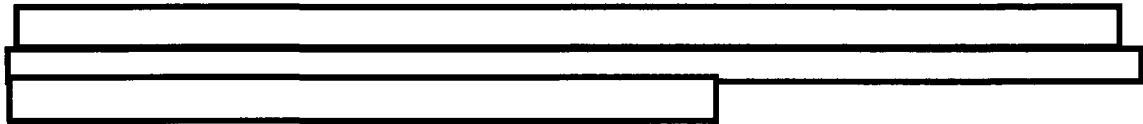
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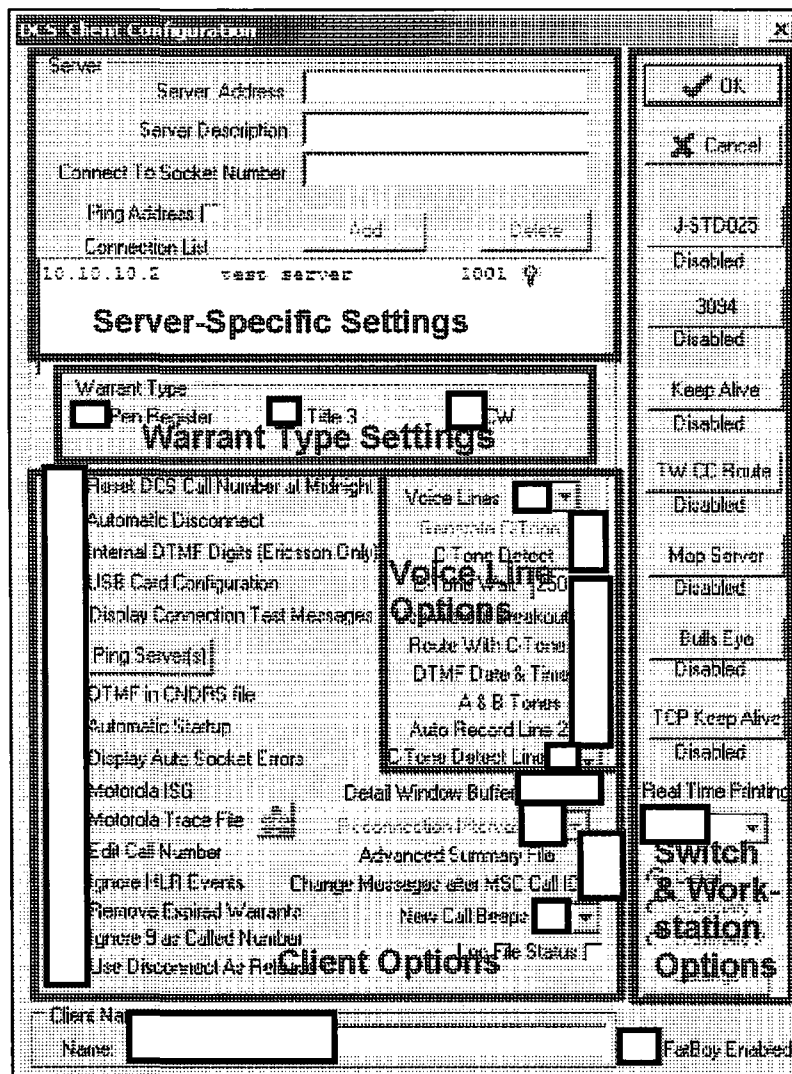
Figure 2-1: DCS Client Configuration Window

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The Client Configuration settings are grouped into several categories, as displayed in Figure 2-2:

- Server-Specific Settings
- Warrant Type Settings
- Client Options
- Voice Line Options
- Switch and Workstation Options



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Figure 2-2: DCS Client Configuration Window With Labeled Settings

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### Server-Specific Settings



Figure 2-3 displays the Server Settings in the DCS Client Configuration window.

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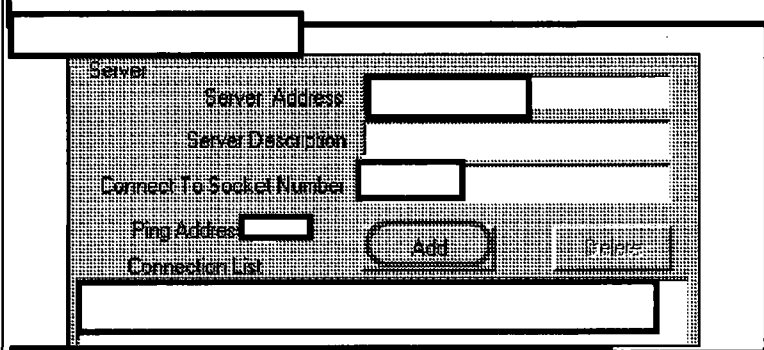
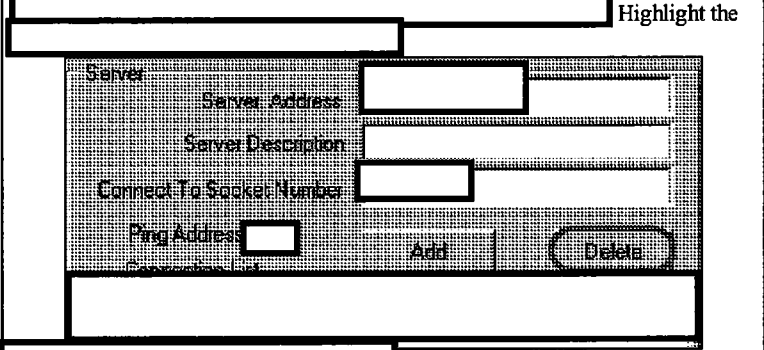

Figure 2-3: DCS Client Configuration Window - Server Settings

This table describes the Server settings.

Setting	Description
Server Address	[Redacted]
Server Description	
Connect to Socket Number	
Ping Address	
	Ping Address <input type="text"/> Add Delete Connection List [Redacted]

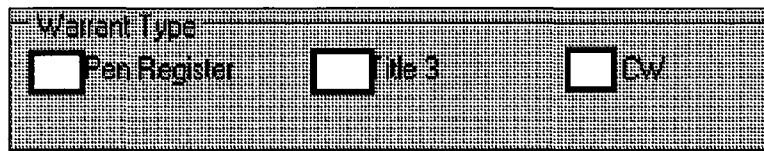
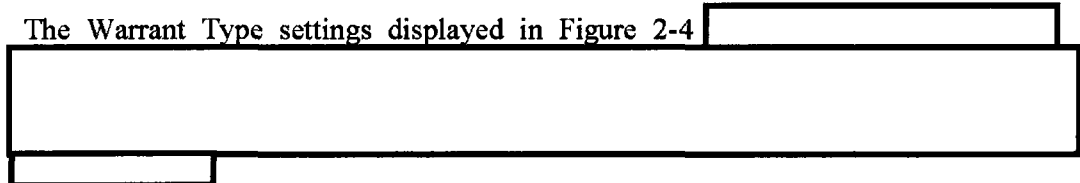
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Setting	Description
Add   b2 b7E	
Delete	
Connection List	

## Warrant Type Settings

The Warrant Type settings displayed in Figure 2-4



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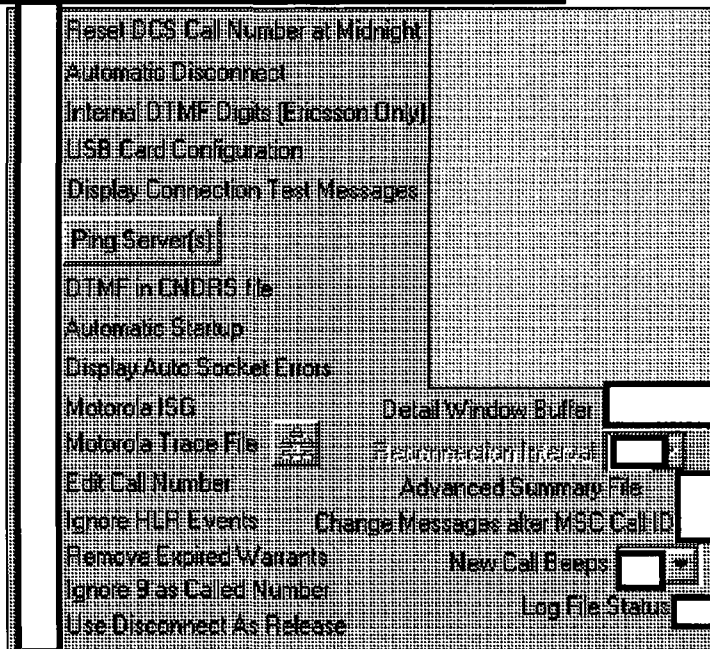
**Figure 2-4: DCS Client Configuration Window - Warrant Type Settings**

This table describes the Warrant Type settings.

Setting	Description
Pen Register	Displays the available settings for Pen Register collections. Only call related data is collected during these intercepts.
Title 3	Displays the available settings for Title 3 collections. For Title 3 intercepts, call related data and content may be collected.
CW	Displays the available settings for Cooperative Warrant collections. For CW intercepts, both call related data and content are collected, but not for all telephone numbers. Under a CW, the witness can request to exclude certain numbers from surveillance.

## Client Options

The Client Options outlined in Figure 2-5



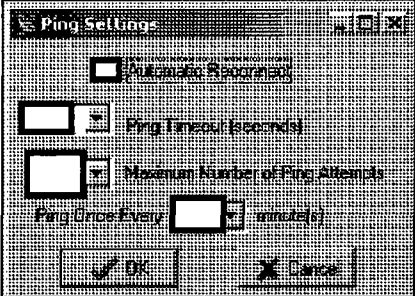




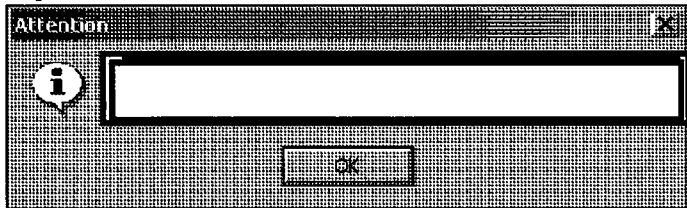
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Figure 2-5: DCS Client Configuration Window - Client Options

This table describes the Client options.

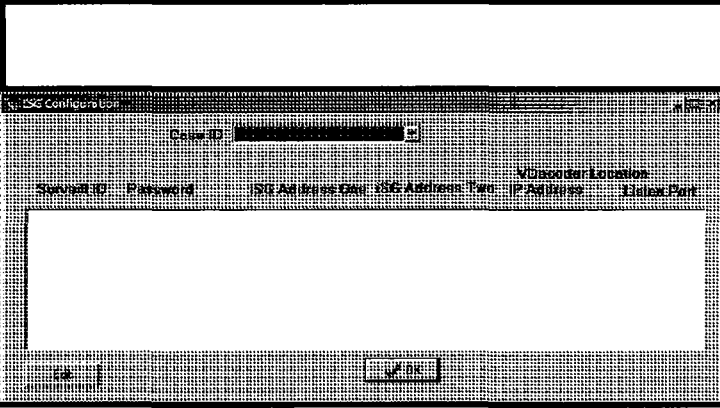
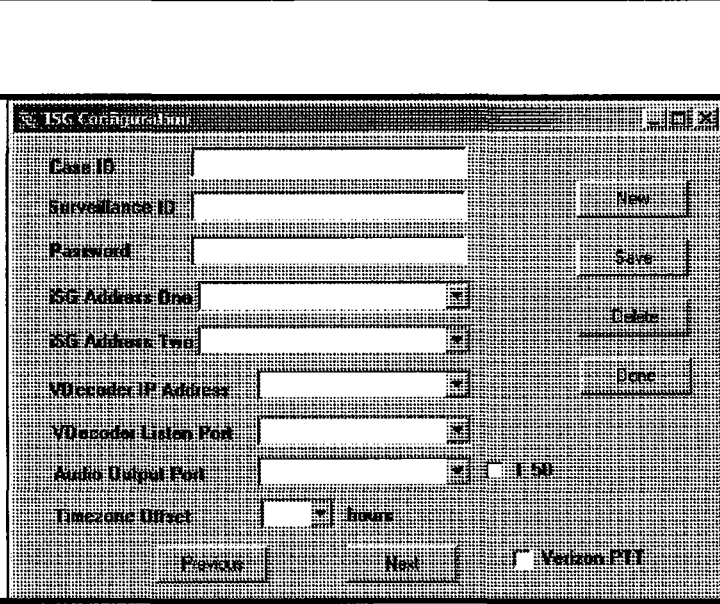
Setting	Description
Reset DCS Call Number at Midnight	
Automatic Disconnect	
Internal DTMF Digits (Ericsson Only)	
USB Card Configuration	
Display Connection Test Messages	
Ping Server(s)	

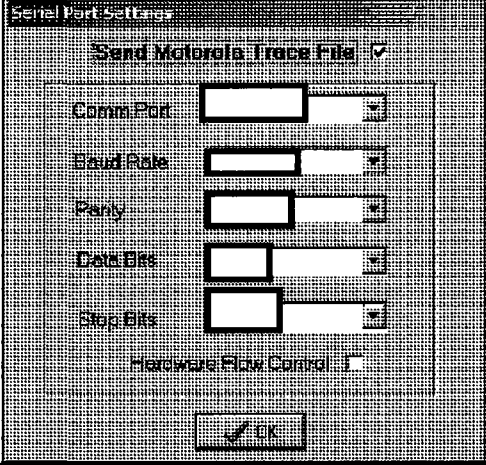
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Setting	Description
<p><i>Ping Settings Window</i></p>	
<p>DTMF in CDNRS file</p>	
<p>Automatic Startup</p>	
<p>Display Auto Socket Errors</p>	
<p>Motorola iSG <i>Motorola Call Select Window</i></p>	
<p><i>Motorola Attention Window</i></p>	 <p>Refer to <a href="#">Chapter 4: DCS Server</a> for more details.</p>

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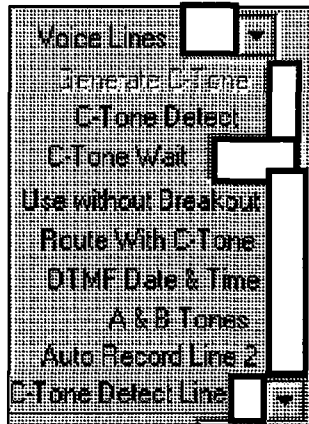
Setting	Description
<p><i>ISG Configuration Window</i></p>	
<p><i>ISG Configuration (edit) Window</i></p> <p>b2 b7E</p>	
<p>Motorola Trace File</p>	

Setting	Description
<p><i>Serial Port Settings Window</i></p>	
Edit Call Number	
Ignore HLR Events	
Remove Expired Warrants	
Ignore 9 as a Called Number	
Use Disconnect As Release	
Detail Window Buffer	
Reconnection Interval	
Advanced Summary File	
Change Messages alter MSC Call ID	
New Call Beeps	
Log File Status	
Client Name	

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## Voice Line Options

The Voice Line options displayed in Figure 2-6



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Figure 2-6: DCS Client Configuration Window - Voice Line Options

This table describes the Voice Line options.

Setting	Description
Voice Lines	
Generate C-Tone	
C-Tone Detect	
C-Tone Wait	
Use without Breakout	
Route with C-Tone	

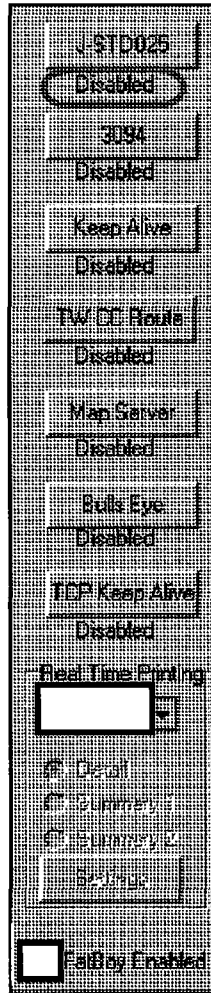
Setting	Description
DTMF Date & Time	
A & B Tones	
Auto Record Line 2	
C-Tone Detect Line	

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## Switch and Workstation Options

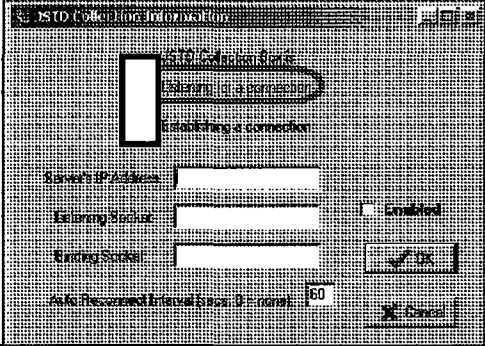
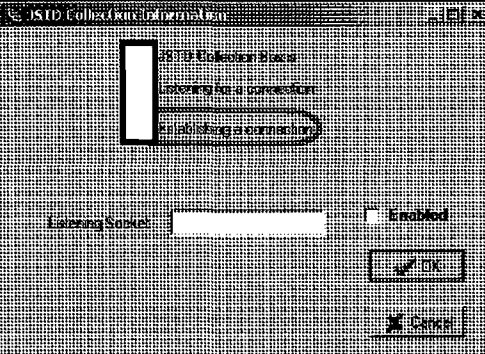
The Switch and Workstation options displayed in Figure 2-7



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Figure 2-7: DCS Client Configuration Window - Switch and Workstation Options

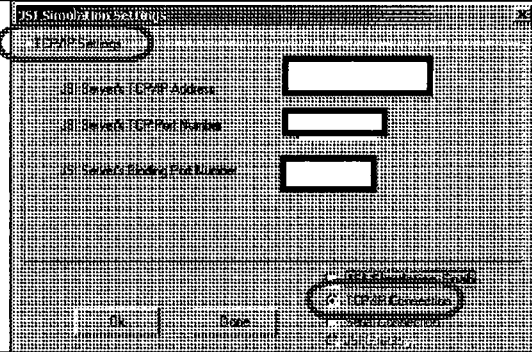
This table describes the Switch and Workstation options.

Option	Description
<p>J-STD025</p> <p><i>JSTD Collection Information Window</i></p> <p>b2 b7E</p>	 

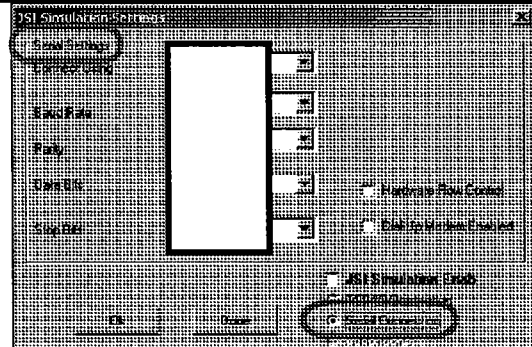
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*JSI Simulation Settings  
Window (TCP/IP  
Connection)*

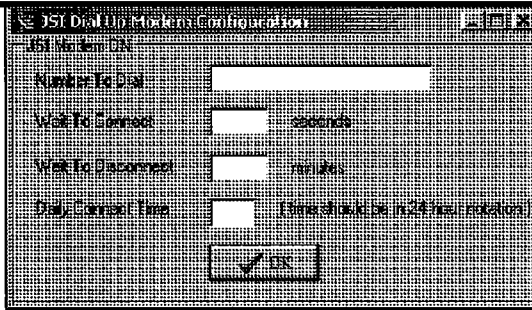
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*JSI Simulation Settings  
Window (Serial  
Connection)*



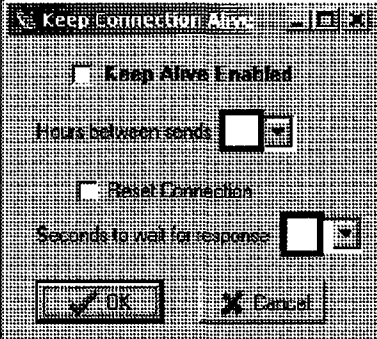
*JSI Dial Up Modem  
Configuration Window*



Keep Alive

*Keep Connection Alive Window*

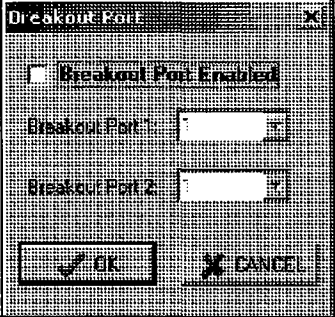
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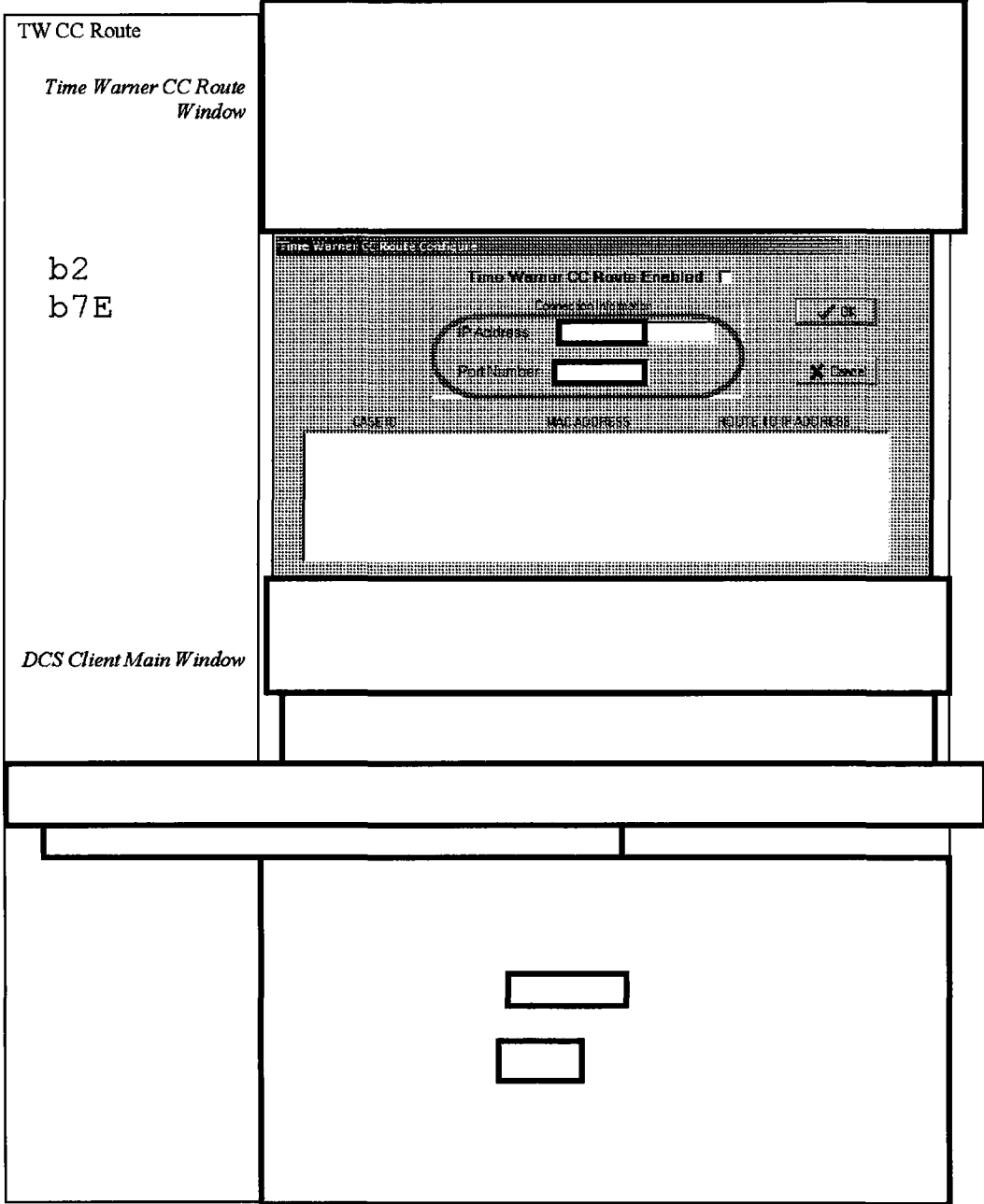
Breakout Port

*Breakout Port Window*

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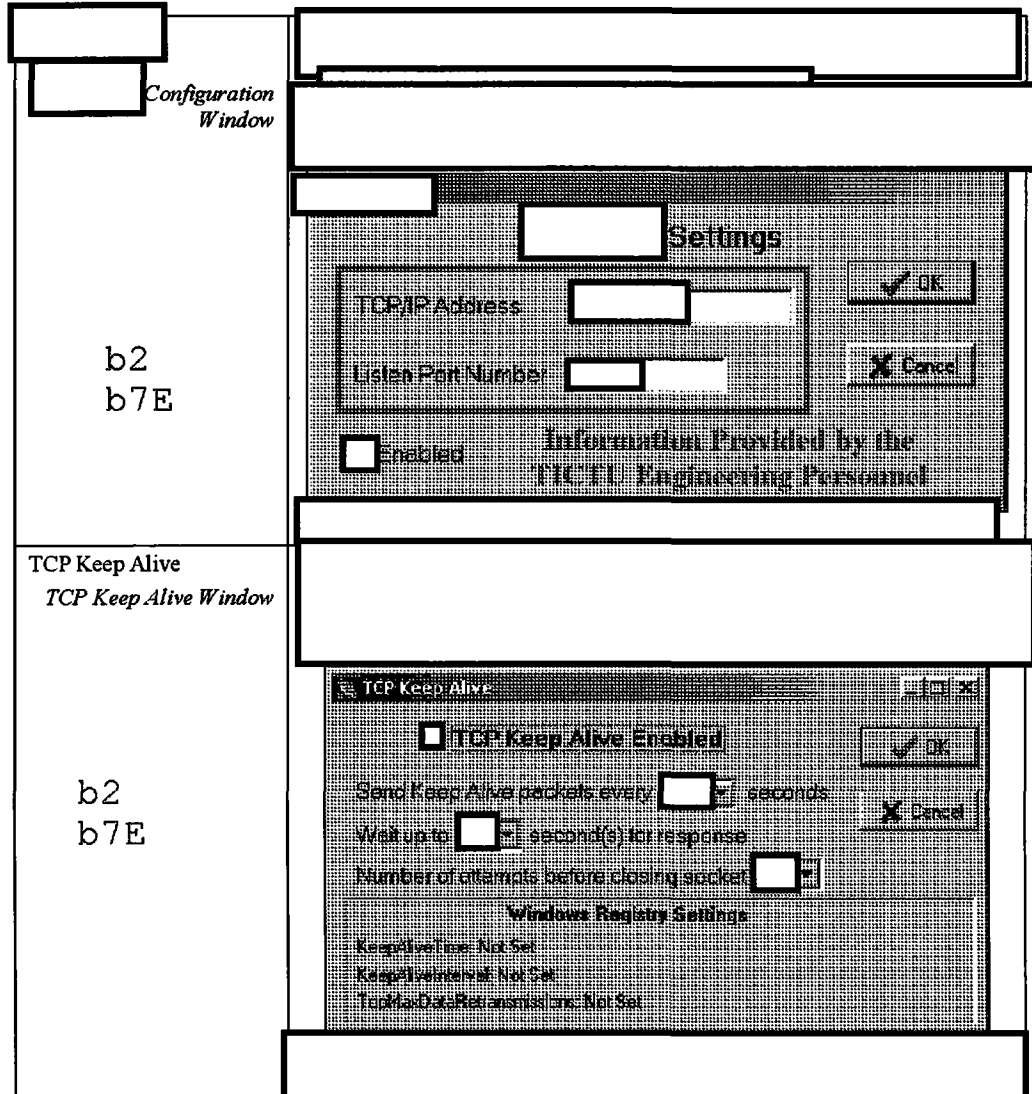
TW CC Route  
*Time Warner CC Route Window*

b2  
b7E

*DCS Client Main Window*

b2  
b7E

b2  
b7E



b2  
b7E

TCP Keep Alive  
TCP Keep Alive Window

b2  
b7E

Real Time Printing

b2  
b7E

Serial Printer Settings Window

b2  
b7E

FatBoy Enabled

The screenshot displays a software interface for 'Real Time Printing'. On the left, there is a vertical sidebar with the text 'Real Time Printing' at the top, 'b2 b7E' in the middle, 'Serial Printer Settings Window' in the lower middle, and 'FatBoy Enabled' at the bottom. The main area on the right contains several overlapping windows. The most prominent is a 'Serial Printer Settings' dialog box with the following fields: 'Printer Name', 'Port', 'Data Bk', and 'Time Bk', each with a text input field and a dropdown arrow. To the right of these fields are two checkboxes: 'Recognize Flow Control' and 'Auto to Maxium Enabled'. At the bottom of the dialog are 'OK' and 'Done' buttons. Above this dialog is a 'Serial Printer Settings Window' which is mostly blank. Above that is a 'Real Time Printing' window with a 'Serial Printer Settings' sub-window containing a 'Printer Name' field, a dropdown, and buttons for 'Detail', 'Summary 1', 'Summary 2', and 'Settings'. At the top right of the main area is a 'Real Time Printing' window with a 'Printer Name' field and a dropdown. A 'Settings' button is visible on the right side of the interface.

## Warrant Types

LEAs are required by law to obtain a warrant from an appropriate Court before electronic surveillance operations are conducted.



b2  
b7E

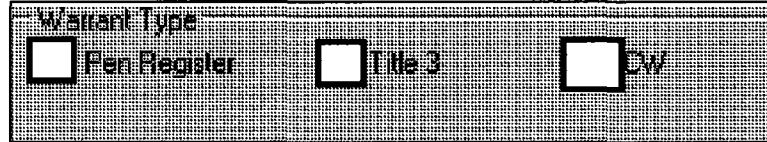


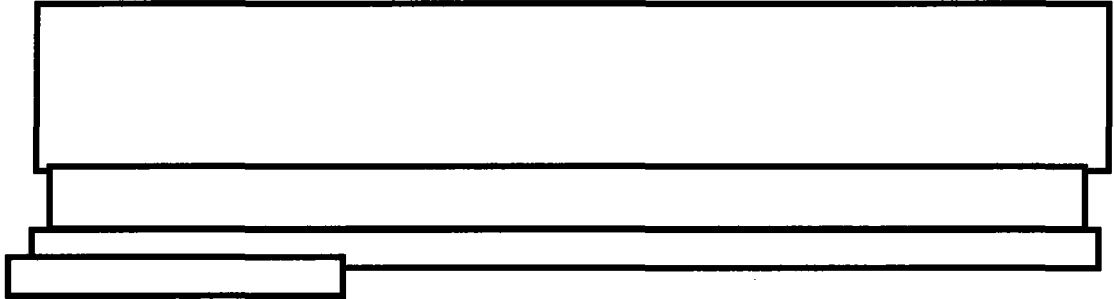
Figure 2-8: DCS Client Configuration Window - Pen Register Options

DCS 3000 supports the following types of warrants:

- Pen Register Warrants
- Title 3 Warrants
- Cooperative Warrants (CW)



## Pen Register Warrants



b2  
b7E

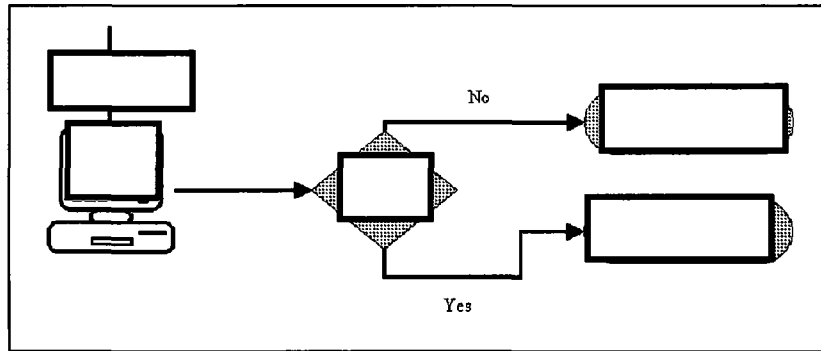
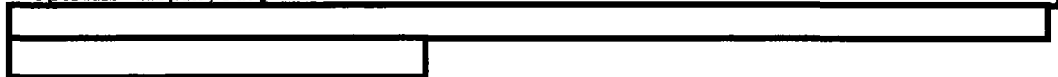


Figure 2-9: Pen Register Data Flow

Figure 2-10 displays the DCS Client Configuration window with Pen Register options displayed.



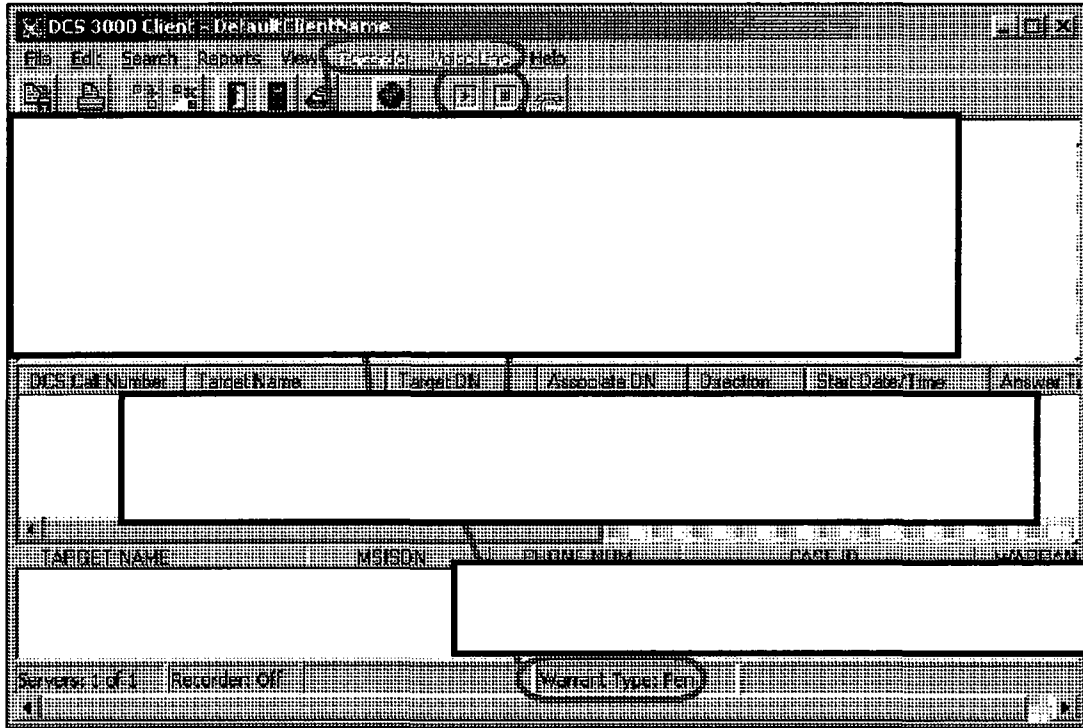
b2  
b7E

b2  
b7E

Figure 2-10: DCS Client Configuration Window - Pen Register Options

The Client toolbars and menus active for Pen Register collections are displayed in Figure 2-11.

b2  
b6  
b7C  
b7E



b2  
b7E

Figure 2-11: Client Window in Pen Register Collection Mode

### Title 3 Warrants

b2  
b7E

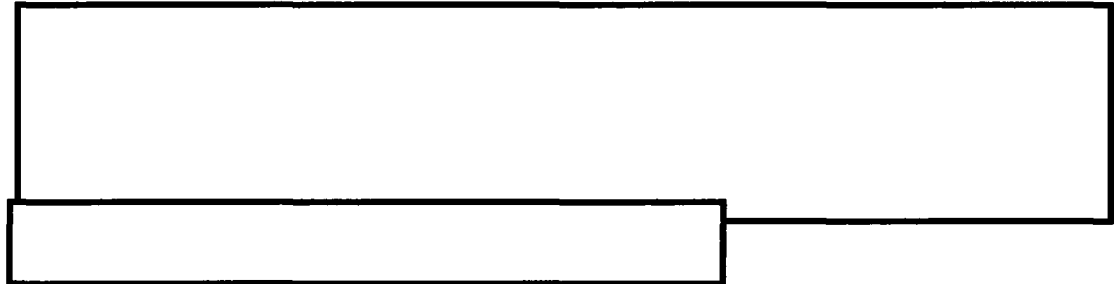


Figure 2-12 displays the data flow for Title 3 connections.

b2  
b7E

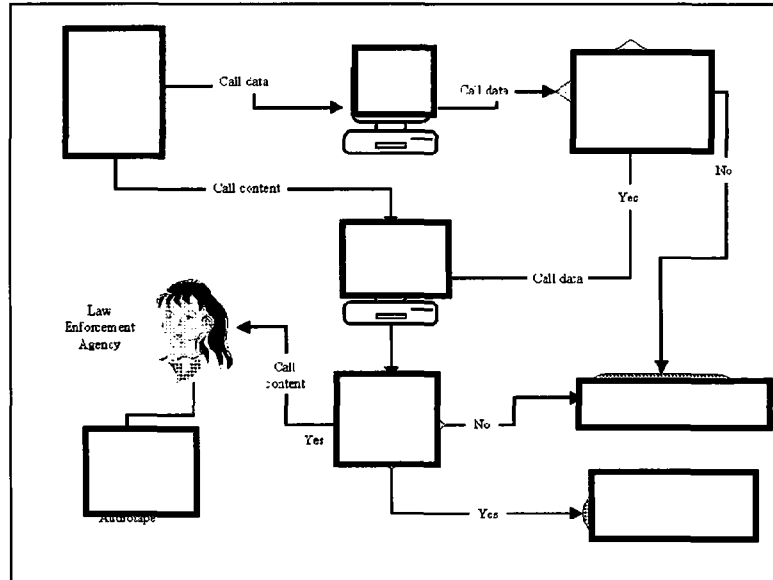
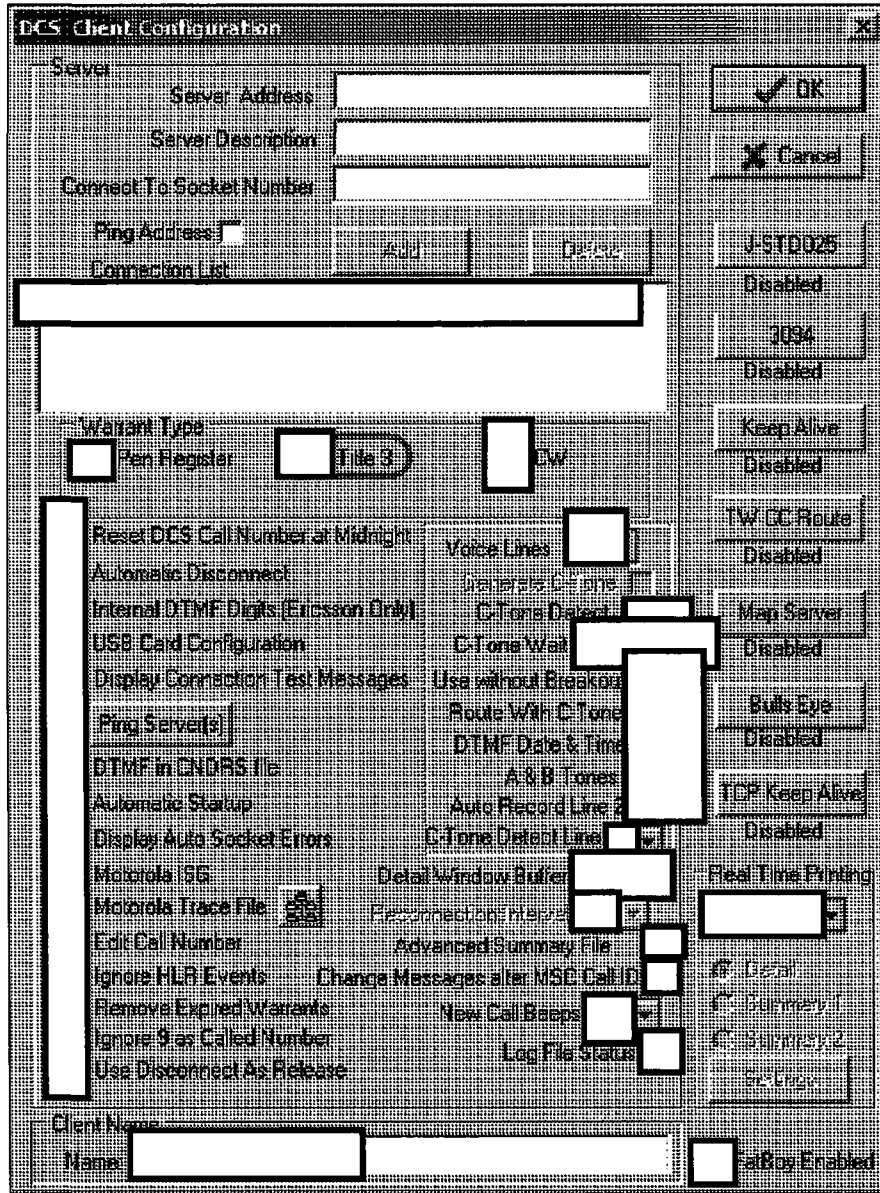


Figure 2-12: Title 3 Data Flow

Figure 2-13 displays the DCS Client Configuration window with Title 3 options displayed.

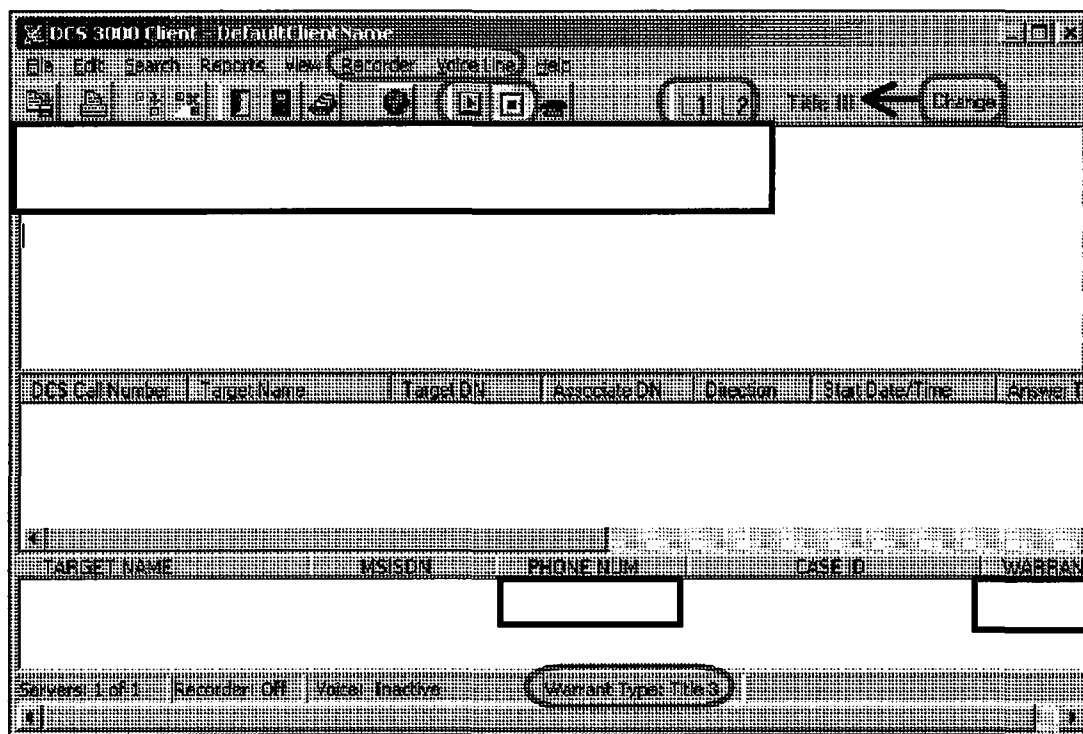


b2  
b7E

Figure 2-13 - DCS Client Configuration Window - Title 3 Options

Menu and toolbar buttons that are available for Title 3 and CW collections, are displayed in Figure 2-14.

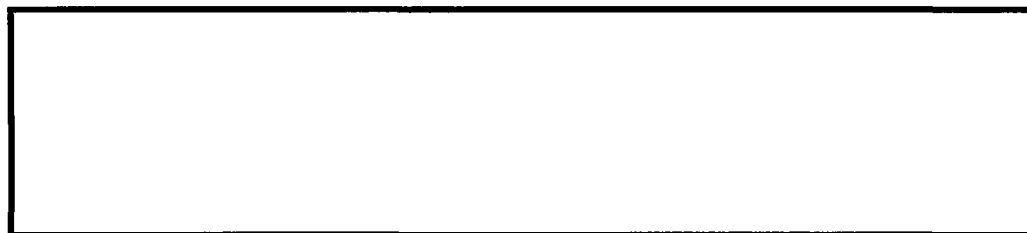
b2  
b7E



b6  
b7C

b2  
b7E

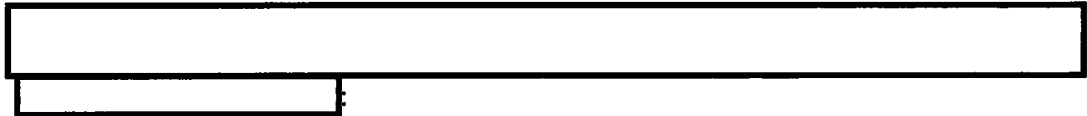
Figure 2-14: Client Window in Title 3 Collection Mode



b2  
b7E

## Cooperative Warrant (CW) Collections

b2  
b7E



- [Redacted]
- [Redacted]

Figure 2-15 displays the flow of data for CW collections.

b2  
b7E

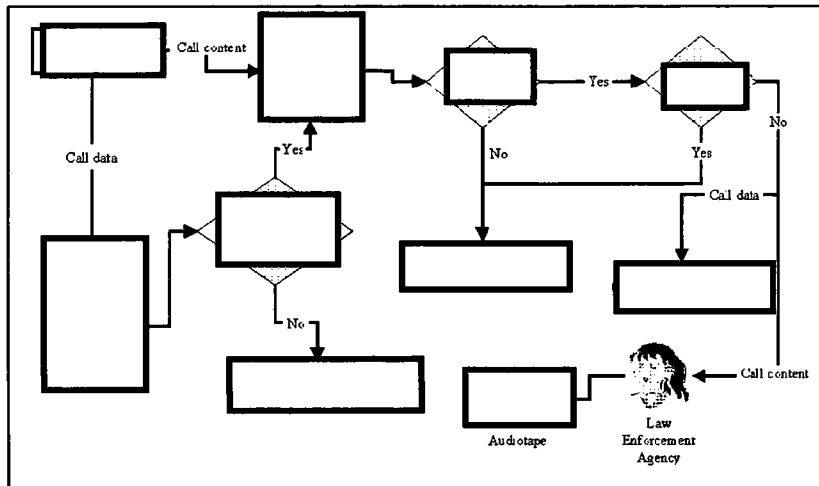


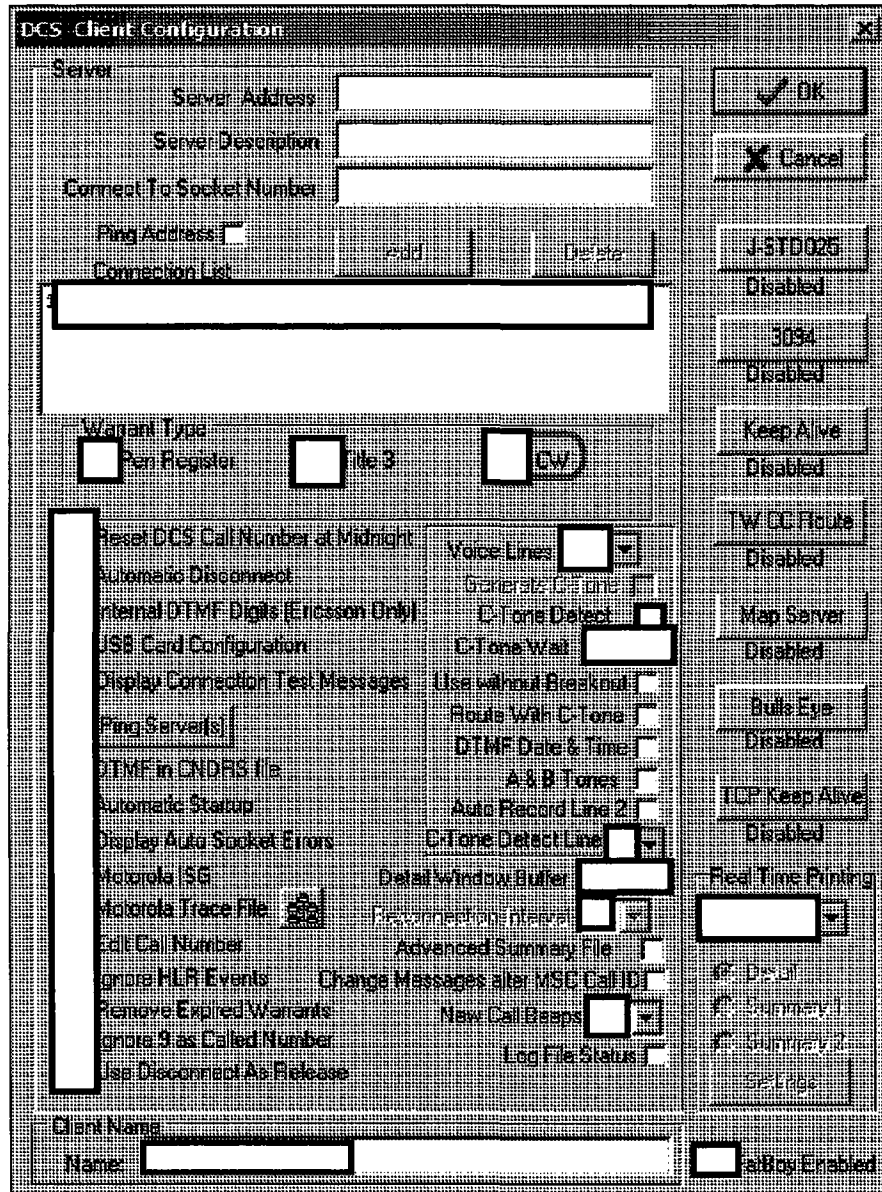
Figure 2-15: Cooperative Warrant Data Flow



b2  
b7E



b2  
b7E

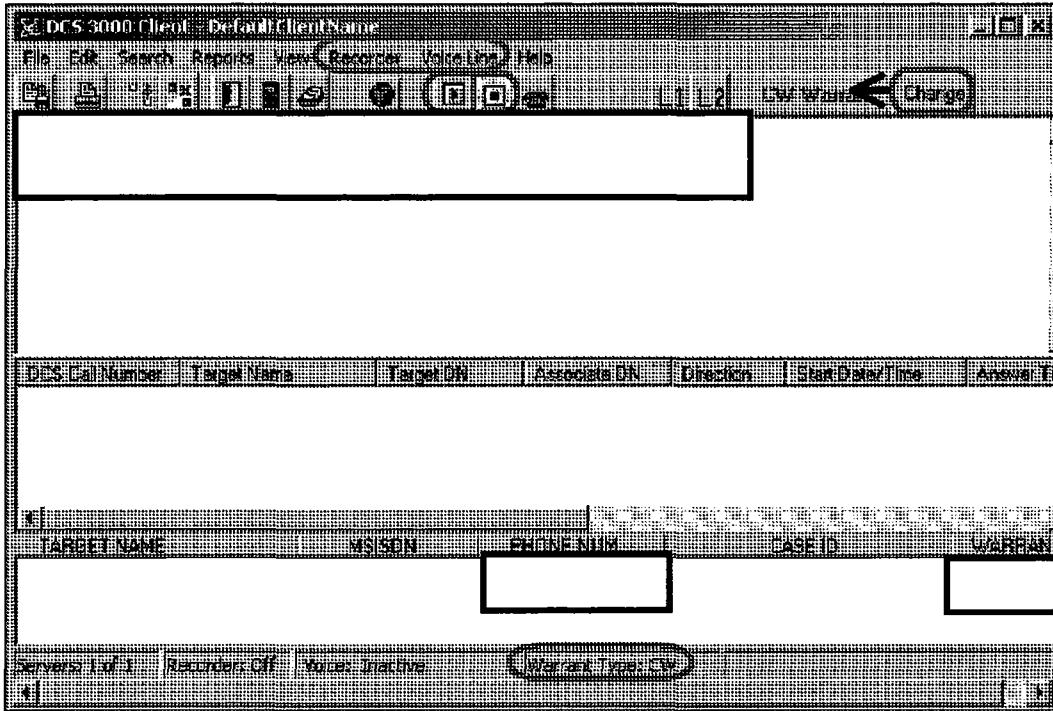


b2  
b7E

Figure 2-16: DCS Client Configuration Window - CW Options



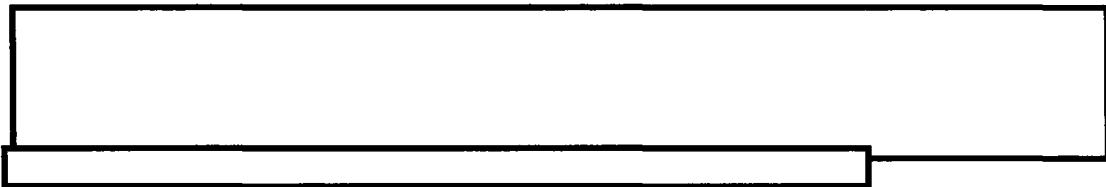
Certain menus and toolbar buttons are available for CW and Title 3 collections, as displayed in Figure 2-17.



b2  
b7E

b6  
b7C

Figure 2-17: Client Window in CW Collection Mode



b2  
b7E

## Surveillance Targets

---

A warrant must be obtained before any setup begins. 



b2  
b7E

This section includes information and procedures for the following topics:

- Working in the Warrant Database
- Sending and Disabling Targets

## Working in the Warrant Database

[Redacted]

[Redacted]

b2  
b7E

### Case ID Window

[Redacted]

Warrant Database

Target Name: [Text Box] [Icon]

Phone Number: [Text Box]

Start Date: [Text Box] [Icon] Start Time: [Text Box] [Icon]

Stop Date: [Text Box] [Icon] Stop Time: [Text Box] [Icon]

Warrant ID: [Text Box] [Icon]

Warrant Type: [Text Box] [Icon]

Warrant Length: [Text Box] [Icon]

Max BI: [Text Box] [Icon]

Expire: [Text Box] [Icon]

Buttons: [New] [Save] [Delete] [Activate] [Done] [Print] [Next] [Expire]

b2  
b7E

Figure 2-18: Warrant Database Window - Case ID fields

This table describes the Warrant Database tracked by Case Id fields.

Field	Description
Target name	
Phone Number	
CASE ID	
Activate	
Start Date	
Start Time	
Stop Date	
Stop Time	
Warrant ID	
Wave File	
Warrant Type	
Last Call Number	
Telco	
Thin Client ID (O)	
Expand	
Call Direction	
Authorization	
Previous	
Next	
New	
Save	
Delete	
Done	
Warrant Length xx days	
Track By	
Sort By	

b2  
b7E



Figure 2-18a displays the expanded Target Server Configuration Window.

b2  
b7E

Figure 2-18a: Expanded Portion of the Warrant Database

This table describes the features of the Expand button.

Field	Description
Target Server Selection	
Server(s) to send target to:	
Add	
Remove	
Reduce	

**Switch Specific Window**



b2  
b7E

The screenshot shows a 'Warrant Database' window with the following fields and controls:

- Target Name: [Text Field]
- MSIsdn: [Text Field]
- CASE ID: [Text Field]
- Activate: [Checkbox]
- IMSI: [Text Field]
- IMEI: [Text Field]
- Start Date: [Date Picker]
- Start Time: [Time Picker]
- Stop Date: [Date Picker]
- Stop Time: [Time Picker]
- Warrant ID: [Text Field]
- Wave File: [Text Field]
- Start By: [Text Field]
- Warrant Length: [Text Field] (with units: days, hours, minutes)
- Warrant Type: [Dropdown Menu]
- Last Call Number: [Text Field]
- Telco: [Text Field]
- Buttons: Previous, Next, Refresh, Done
- Status: 1 of 21 Servers

b2  
b7E

Figure 2-19: Warrant Database Window – Switch Specific Fields

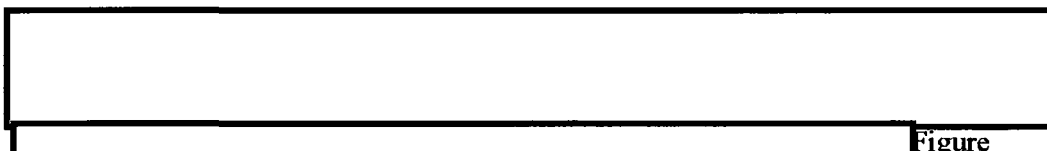
This table describes the Warrant Database tracked by Switch Specific fields.

Field	Description
Target name	
MSIsdn	
CASE ID	
Activate	
IMSI	
IMEI	
Start Date	
Start Time	
Stop Date	
Stop Time	
Warrant ID	
Wave File	
Warrant Type	
Last Call Number	
Telco	

b2  
b7E

Field	Description
Thin Client ID (O)	
Expand	
Previous	
Next	
New	
Save	
Delete	
Done	
Warrant Length xx days	
Track By	
Sort By	

b2  
b7E



Figure

2-19a displays the expanded Target Server Configuration Window.

b2  
b7E

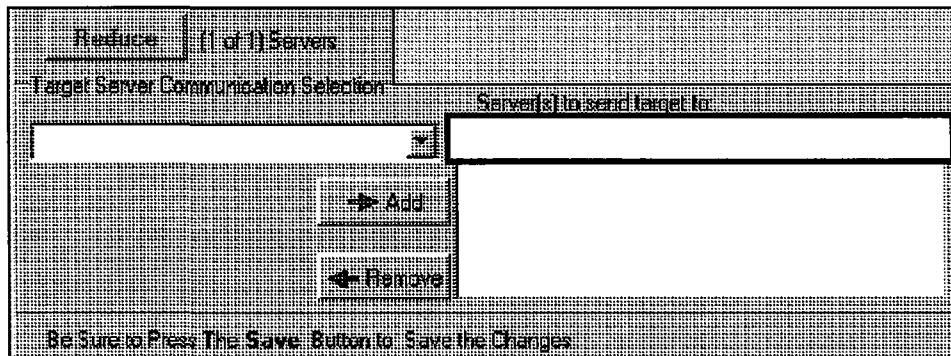


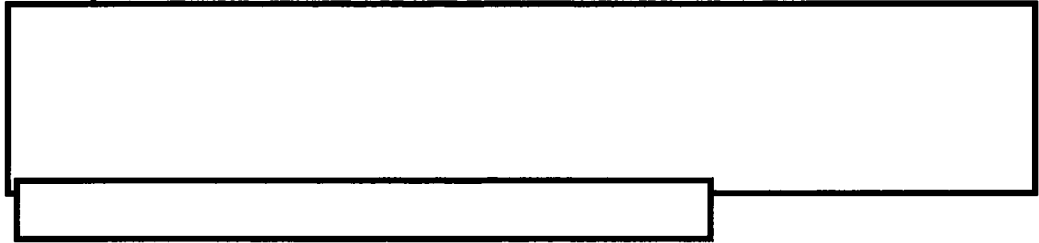
Figure 2-19a: Expanded Portion of the Warrant Database

This table describes the features of the Expand button.

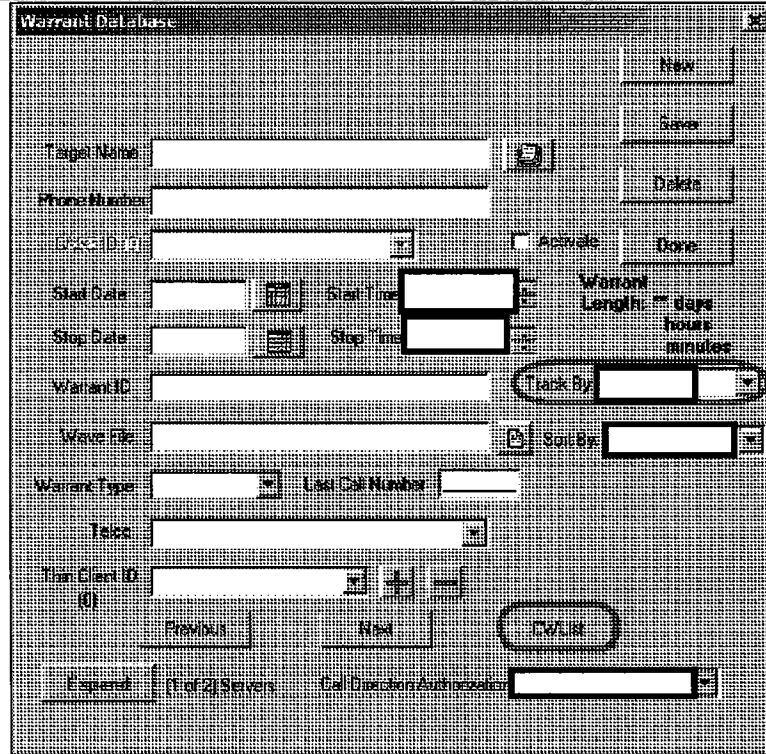
Field	Description
Target Server Selection	
Server(s) to send target to:	
Add	
Remove	
Reduce	

b2  
b7E

### Cooperative Warrant Window



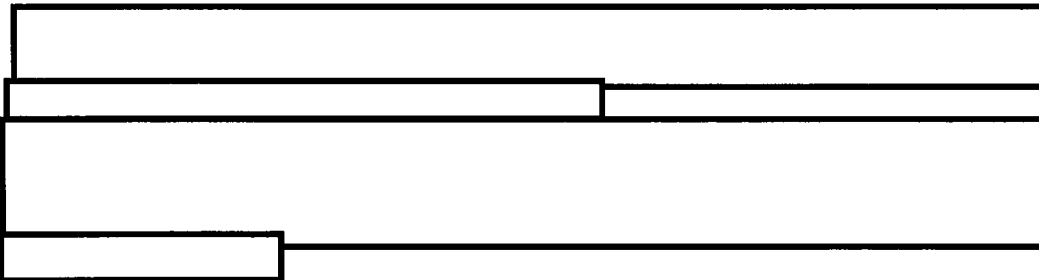
b2  
b7E



The screenshot shows a window titled "Warrant Database" with the following fields and controls:

- Page Name: [Text Field]
- Phone Number: [Text Field]
- Case ID: [Text Field]
- Start Date: [Text Field]
- Stop Date: [Text Field]
- Warrant ID: [Text Field]
- Wave ID: [Text Field]
- Warrant Type: [Text Field]
- Task: [Text Field]
- Task Select ID: [Text Field]
- Start Time: [Text Field]
- Stop Time: [Text Field]
- Warrant Length: [Text Field] (days, hours, minutes)
- Task By: [Text Field]
- Sort By: [Text Field]
- Use Case Number: [Text Field]
- Buttons: New, Save, Delete, Done, Previous, Next, OK
- Expanded: [Text Field]
- For 2 Servers: [Text Field]
- Call Direction Authorization: [Text Field]

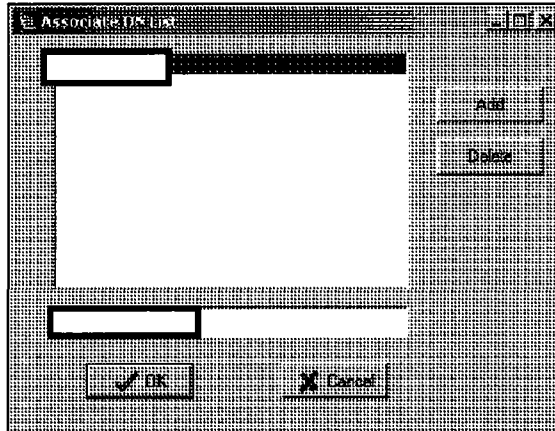
Figure 2-20: Warrant Database Window - Case ID Specific Fields and CW List Button



b2  
b7E



b6  
b7C



b6  
b7C

Figure 2-20a: Associate DN List

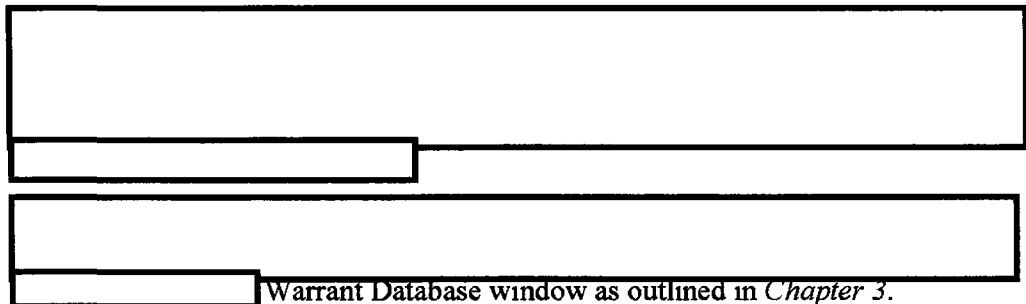
This table describes the features of the Associate DN List window.

b2  
b7E

Field	Description
Associate DN List	
Add	
Delete	

**Expired Warrants**

b2  
b7E



Warrant Database window as outlined in Chapter 3.

b2  
b7E

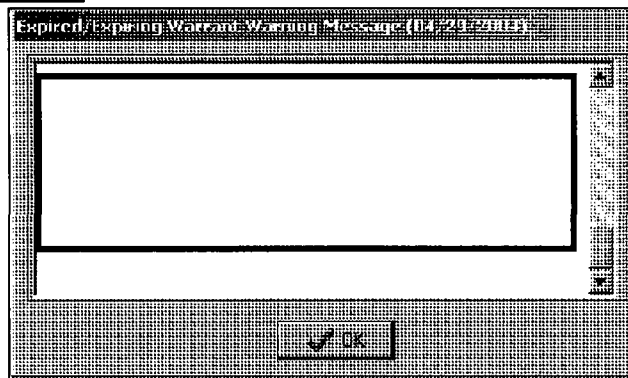
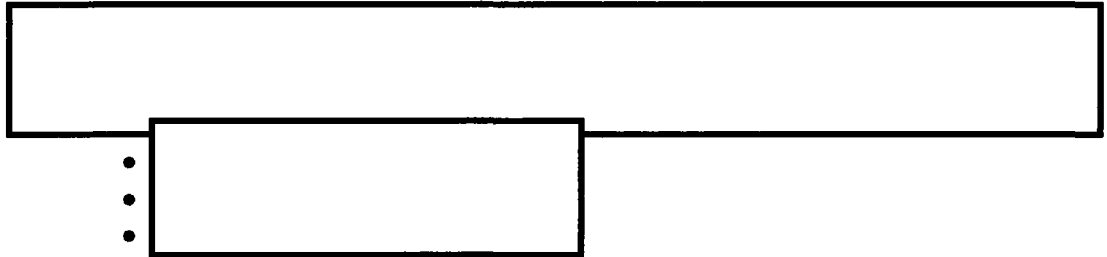


Figure 2-21: Expired/Expiring Warrant Warning Message

### Sending and Disabling Targets

b2  
b7E



### Sending New Targets

b2  
b7E

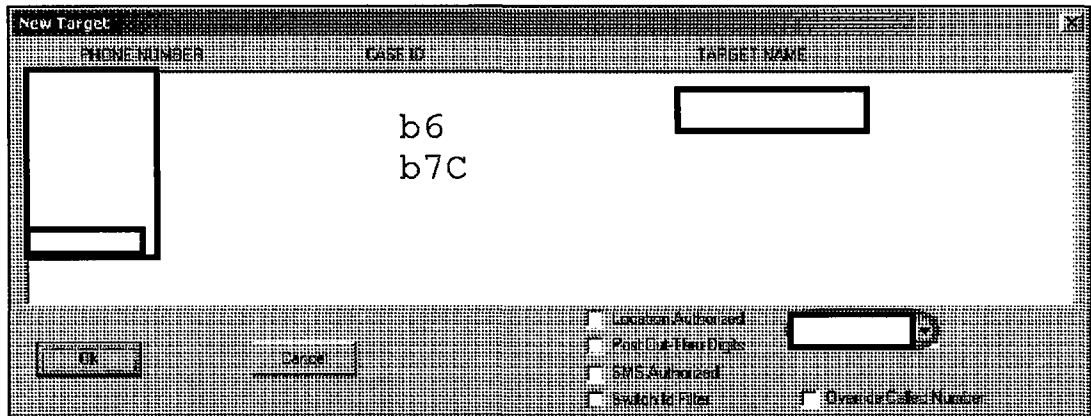
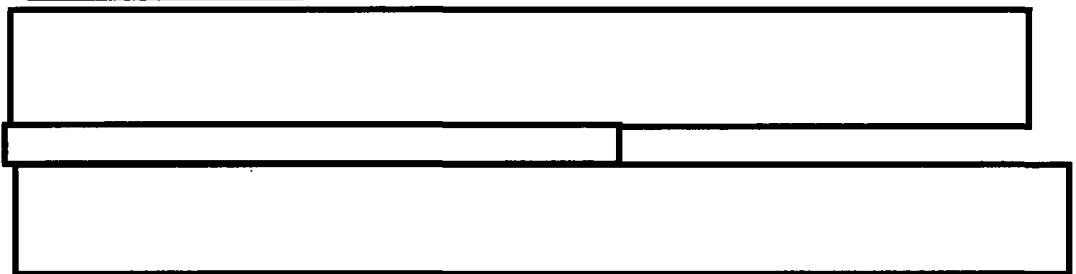


Figure 2-22: New Target Window - Case Id Settings

b2  
b7E

This table describes the features of the New Target window (Case Id settings).

b2  
b7E

Field	Description
New Target Window	
Case ID/Switch Specific drop-down list	
Location Authorized	
Post Cut-Thru Digits	
SMS Authorized	
Switch Id Filter	
Override Called Number	

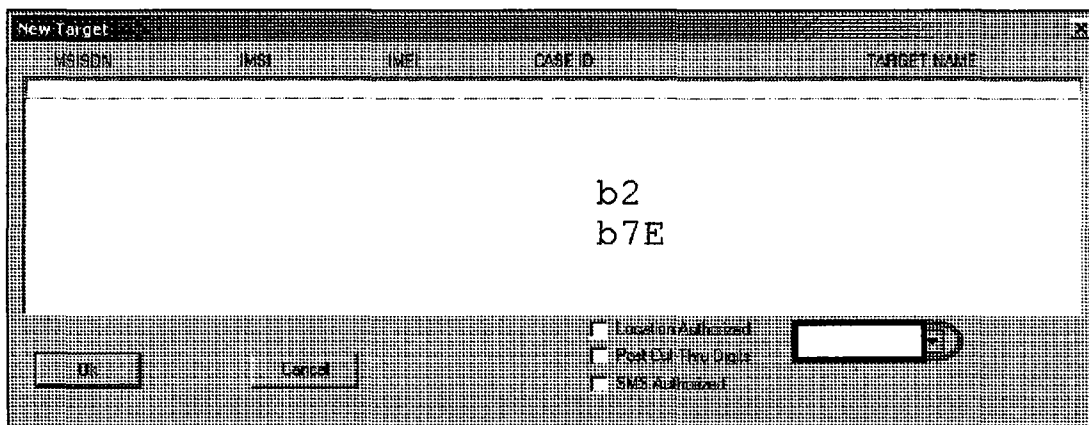


Figure 2-22a: New Target Window - Switch Specific Settings

This table describes the features of the New Target window (Switch Specific settings).

b2  
b7E

Field	Description
New Target Window	
Case ID/Switch Specific drop-down list	
Location Authorized	
Post Cut-Thru Digits	
SMS Authorized	

**Requesting Target Lists**

b2  
b6  
b7C  
b7E

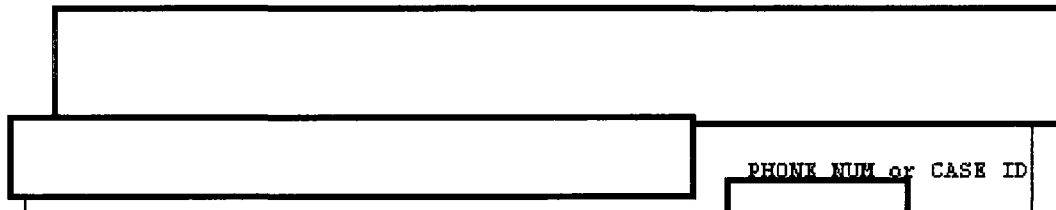
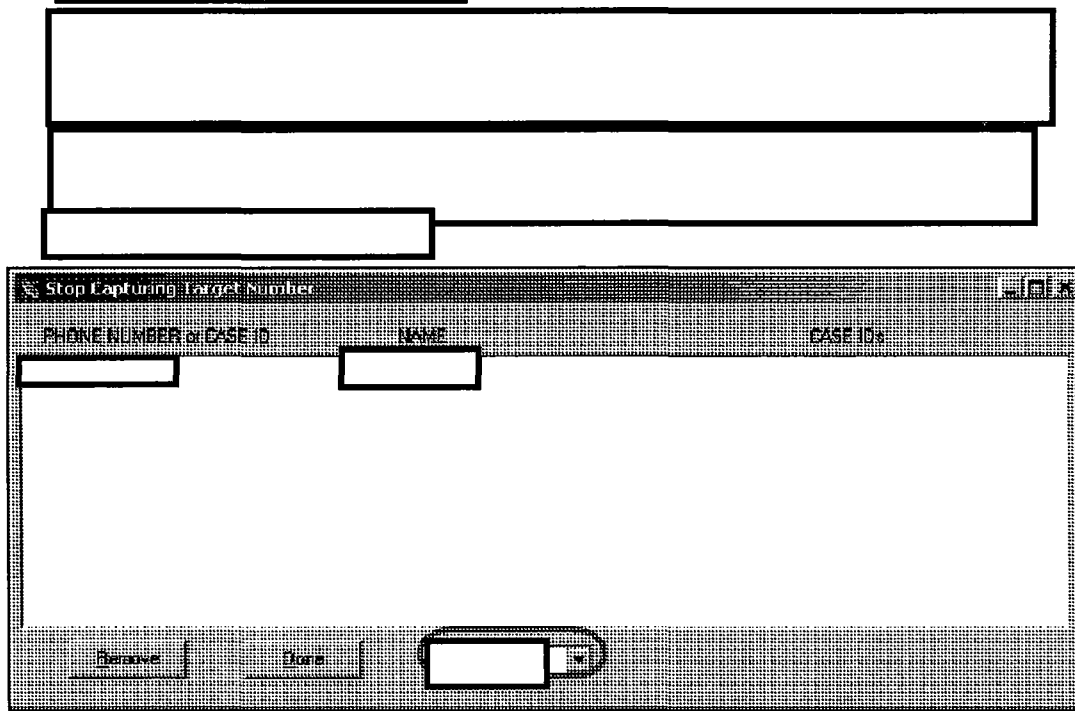


Figure 2-23: Client Displaying a Target List

**Suspending Target Surveillance**

b2  
b7E



b6  
b7C

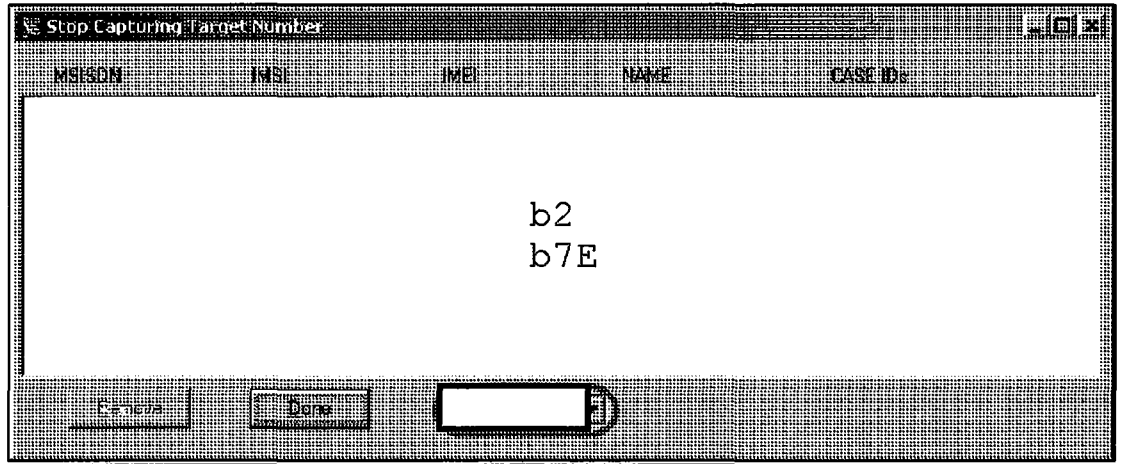
b2  
b7E

Figure 2-24: Stop Capturing Target Number Window - Case Id Settings

This table describes the features of the Stop Capturing Target Number window with Case Id settings.

Field	Description
Stop Capturing Target Number Window	[Redacted]
Remove	
Done	
Case ID/Switch Specific drop-down list	

b2  
b7E



**Figure 2-24a: Stop Capturing Target Number Window – Switch Specific Settings**

This table describes the features of the Stop Capturing Target Number window with Switch Specific settings.

Field	
Stop Capturing Target Number Window	
Remove	
Done	
Case ID/Switch Specific drop-down list	

b2  
b7E