

User Guide



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July 2005

VANGuard Settings and Options







b2 b7E

DCS VANGuard



Figure 7-2: VANGuard Configuration Window

The Settings and Options section of this chapter are presented in the following order:

- VANGuard Options
- Switch Settings

VANGuard Options



b2 b7E

Figure 7-3: VANGuard Configuration Window – VANGuard Options

This table describes the VANGuard Options.

Setting/Option	Neceriation	
Minimum number of bytes		
Messages Per Sec		
Lucent 5ESS		
JSI SX		
Convert Na014 to Jstd- 25A		
Application Name		
Auto Startup		
Log Files		

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Switch Settings



This table describes the Switch Settings available for Listen Mode.

Setting/Option	Description
Switch Connection Method	
Listen for Switch on Port Number	
Use Specific Bind Address	
Reset Listening Socket	
Listen for field offices on port number	

Connect Mode



b2 b7E

Figure 7-5: VANGuard Configuration Window - Connect Mode

This table describes the Switch Settings available for Connect Mode.

Setting/Option	Description
Switch Connection Method	
Address of Switch	
Connect to Switch on Port Number	
Local Port Number to Communicate	
Number of Seconds until Reconnect	
Listen for field offices on port number	

b2 b7E

Using the DCS VANGuard

Step-by-step procedures for using the VANGuard are presented in the following order:

- Working in the VANGuard Window
- Setting up the VANGuard
- Establishing a Connection
- Monitoring Activity
- Buffering Target Data Files
- Shutting Down the VANGuard
- Quick Steps



Working in the VANGuard Window

- Changing the Display
- Clearing the Screen
- Using the Find Feature
- Selecting and Copying Data

Changing the Display







To view Frame Relay information:



To view bytes received from Frame Relay:





To view bytes buffered to disk:





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<u>Clearing the Screen</u>







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Cptons C Match whole word only

🗂 Match case

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Find

Cancel

n Tom Cursor

niis Scope







Selecting and Copying Data







DCS VANGuard







Establishing a Connection









Message	Explanation
VANGuardConnection: 81 Bytes Sent	
VANGuard connection: removed case ID	
VANGuard connection: Disconnected	
Switch: Attempting to Reconnect	

The VANGuard tracks the connection and data transmission activity, which is viewed through various reports.

The VANGuard contains the following reports:

- Current Connection Status
- Ghost Connection Check
- Field Office History (inactive)
- AT&T Frame Relay History (inactive)

Current Connection Status

	Connection Status Report	Connection Status Report	and the second
La Connection Status Report		connection status report window.	

b2 b7E

Figure 7-10: Connection Status Report Window - Connected

- Conn	ection Status Re	port.			
IP	ADDRESS	NAME	CASES	STATUS	

Figure 7-10a: Connection Status Report Window - Disconnected

The following information is provided about each MultiServer:

- IP Address of the MultiServer
- Name of the MultiServer
- Number of Cases (targets monitored)
- Status: date connected & duration of connection



Ghost Connection Check



Figure 7-12: Ghost Connection Check Window – Message Received





To view the ghost connection check:





To reset a connection:

Field Office History

b2 b7E

b2 b7E

AT&T Frame Relay

Buffering Target Data Files

b2 b7E

This table describes the four VANGuard data directories.

Folder	Contents
Cache	
T	
Logs	
Messages	
ТМР	







Quick Steps: DCS VANGuard



To view Field Office information:

To view Frame Relay information:

To view bytes received from Frame Relay:

To view bytes buffered to disk:

b2 b7E

To view bytes sent to Field Offices:

To clear detail messages from the VANGuard window:

To search for a word, number, or phrase:

b2 b7E

To copy a text selection:





Setting up the VANGuard

To Set up the VANGuard for listen mode:



Establishing a Connection

To connect to the switch:

Monitoring Activity

To view the connection status report:

b2 b7E

To view the ghost connection check:

To update the ghost connection check report:

To reset a connection:

Shutting Down the VANGuard

To shut down the VANGuard:

Data Collection System (DCS) 3000

User Guide



DCS MultiVANGuard



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Some capabilities of the MVG include:

b2 b7E

The features and functions of the MVG are presented in the following sections:

- MVG Options and Settings
- Using the DCS MVG

MVG Settings and Options



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Figure 8-1: MVG Configuration Window
b2 b7E

b2 b7E

Switch Connection Method	
Listen for Switch Un Pot Number.	A Concet
Use Specific Bind Address 🦵 (12/12/01	Log files
Pleset Listening Sciket (T Swich Data
	TCP Keep Aire
Switch-Specific Settings	Dealdesi
Listen for field offices on part number	BIGQ
Listen for JSTD devices on port number	Disaced
Masmun Number Of Estes Messages Per Sec Lucant #255 1 Randona Coversion Tax avail	
Sort Buffered Messages T Stip Ba 1 from eleven digit case ids. T	Meg en on disk Check disk ever
Auto Starlup T Ignore U Sequence Number I Auto Restart On Exception Trace List Request 1579 Post	
Application Name]
Quantico/gent	

The Settings and Options section of this chapter are presented in the following order:

- MultiVANGuard Options
- Switch-Specific Settings



MultiVANGuard Options

Figure 8-3: MVG Configuration Window – MultiVANGuard Options

This table describes the MultiVANGuard Options.



b2 b7E

b2

b7E

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Setting/Option		Description		
Sort Real Time Messages				
Auto Startup				
-				
Auto Startup On Exception				
Messages per Sec				
Send one Connection Test every X minutes				
Strip the 1 from eleven digit case Ids				
Ignore '0' Sequence Number				
Target List Request UPD Port				
Warn when x Meg left on disk				
Check disk every x hour				
Log Files				
Detail Window				
Switch Data				
TCP Keep Alive				
TCP Keep Alive Window				
b2 b7E	CP Keep Alive	live Enabled severy sec d(s) tor response re closing socket legiory Settings : (3) sea s (1 sea)	al,⊐i x:	

b2 b7E

Data Collection System (DCS) 3000 User Guide



Switch-Specific Settings



Figure 8-4: MVG Configuration Window - Listen Mode

This table describes the Switch-Specific options for the MVG in Listen Mode.

Setting/Option	Description
Switch Connection Method	
Listen for Switch on Port Number	
Reset Listening Socket	
FUS	
Drop-down list	
Listen for field offices on port number	
Listen for JSTD devices on port number	

b2 b7E

Connect Mode



Figure 8-5: MVG Configuration Window - Connect Mode

b2 b7E



This table describes the Switch-Specific options for the MVG in Connect Mode.



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b2 b7E

Using the MVG

- Working in the MVG Window
- Configuring the MVG
- Establishing a Connection
- Monitoring Activity
- Buffering Target Data Files
- Shutting Down the MVG
- Quick Steps

Working in the MVG Window

• Changing the Display

- Clearing the Screen
- Using the Find Feature
- Selecting and Copying Data

b2 b7E





Figure 8-6: MVG Connection Messages









<u>Clearing the Screen</u>



b2 b7E



To clear detail messages from the MVG window:

Using the Find Feature



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Selecting and Copying Data

b2 b7E





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DCS MultiVANGuard

b2 b7E





To Add a Connection

b2 b7E









To Edit a Connection









To Delete a Connection











<u>To Configure an Alias</u>













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Monitoring Activity

Figure 8-10: Data Transmission Messages





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9q

1007 Ainf



This table describes some message that may appear in the MVG window.

Message	Explanation
Connected Detected	
Socket Connection Error: Connection Refused	
Socket Connection: Connected	
MVG connection: received case id	
MVGConnection: 81 Bytes Sent	
MVG connection: removed case ID	
MVG connection: Disconnected	
Switch: Attempting to Reconnect	

The MVG contains the following reports:

- Current Field Office Connection Status
- Field Office Ghost Connection Check
- Switch Data Check
- Field Office Data Check

b2 b7E

Current Field Office Connection Status









Figure 8-14: Field Office Ghost Connection Check Window



	To view the	field office ghos	t connection che	ock:
b2 b7E	Ghast Conacti Lista Reset	IP Address	Kane	Response
Γ				

ĺ			
	Ghost Connectu	on I heck	

The MultiServer displays the inquiry from the MVG.



b2 b7E

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The MultiServer displays the inquiry from the MVG.



The response field now indicates ACK Received..

b2 b7E

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DCS MultiVANGuard







Figure 8-16: Field Office Ghost Connection Check Window



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Buffering Target Data Files



This table describes the four MVG data directories.

Folder	Contents
Cache	
Logs	
Logs	
Messages	
TMP	
J	

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b2 b7E

Shutting Down the MVG



Quick Steps: MultiVANGuard

Working in the MVG Window

To view Field Office information:

To view switch connection information:

b2 b7E

b2 b7E To view bytes received from switches:

To view bytes buffered to disk:

To view bytes sent to Field Offices:

To clear detail messages from the MVG window:

To search for a word, number, or phrase:

To copy a text selection:

DCS MultiVANGuard

To copy all text:



Configuring the MVG

To set up the MVG for listen mode:



To set up the VANGuard for connect mode:





DCS MultiVANGuard



Establishing a Connection

To connect to the switch:

To disconnect all switches:

b2 b7E

Monitoring Activity

To view the field office connection status report:

To view the field office ghost connection check:

b2 b7E

To update the field office ghost connection check report:

To reset the connection:

To view switch activity:

To view the number of records sent to Field Offices:

b2 b7E

Shutting Down the MVG

To shut down the MVG:

Data Collection System (DCS) 3000

User Guide



- 4ESS Class 4 toll switch made by Lucent Technologies.
- 5ESS Category of end office/wireless switches made by Lucent Technologies.
- Access Tandem A tandem switch that is used to interconnect between carrier for equal access. Typically, this used to interconnect ILECs with IXCs and/or CLECs.
- Adaptive Differential Pulse Code Modulations (ADPCM) A standardized technique for voice encoding and compression. It allows analog traffic to be carried within a 32Kbps digital channel.
- Advanced Intelligent Network (AIN) An evolving, service-independent architecture that allows a carrier to quickly and economically create and modify telecommunication services for its customers.
- Advanced Mobile Phone Service (AMPS) The cell based mobile telephone system that has been used in the United States since 1983. AMPS uses frequency modulation (analog) to transmit unencrypted voice and speech over the air.
- A-Link In the SS7 world, an A-link is a signaling link that connects a STP to a SSP or SCP. A-links operate at a transmission speed of 56 Kbps.
- American National Standards Institute (ANSI) A non-government organization that develops and distributes standards for transmission codes, protocols and high-level languages for suggested use in the United States.
- Asymmetric Digital Subscriber Line (ADSL) Technology using digital filtering to remove noise from twisted-pair copper lines, enabling broadband transmission. There are several varieties of ADSL

Glossary

using varying hardware, modulation software and compression techniques. ADSL-2 can deliver up to four VCR-quality video signals but has limited upstream response. ADSL can only work over distances of less than 12,000 feet, a requirement 60% of U.S. homes meet.

- Asynchronous Transfer Mode (ATM) An international standard for high-speed broadband packetswitched networks operating at broadband digital transmission speeds.
- Automatic Location Information (Identifier) (ALI) A feature of E911 systems that provides information such as name, phone number, address, nearest cross street, to operators answering 911 calls at public safety answering points (PSAPs).
- Automatic Message Accounting (AMA) The network functionality that measures, collects, formats and outputs subscriber network-usage data to upstream billing and other operating systems.
- Automatic Number Identification (ANI) More commonly known as "Caller ID." A service provided by local exchange carriers in which the telephone number of a caller is sent to the called-party's telephone between the first and second ring. This is one of several CLASS services, all of which require SS7 interoffice signaling.
- **B Channel** In an ISDN interface, the message-bearing 64 kbps digital channel used for digital transmission of high-speed data and video.
- Backbone Part of a network used to connect smaller segments of networks together.
- **Bandwidth -** The relative range of frequencies that can be passed by a transmission medium. Usually measured in Hertz, bandwidth is assessed as a number of bits that can be transferred per second. The necessary bandwidth is the amount of spectrum required to transmit the signal without distortion or loss of information. FCC rules require suppression of the signal outside the band to prevent interference.
- Base Station Controller (BSC) In a wireless network, contains all the logic used to control the operations of the BTS, and acts as an interface between the BTS and the MSC.
- Base Transceiver Station (BTS) In a wireless network, the radio, antenna and tower equipment that, collectively, sends and receives information over the common air interface. Commonly called a "cell site."
- Basic Rate Interface (BRI) The ISDN interface standard for single-line ISDN service. This standard provides for two message-bearing 64 Kbps B channels for speech and data, plus a 16 Kbps D channel for network signaling and data.
- Basic Trading Area (PCS Licenses) (BTA) The secondary category of FCC geographical areas for Personal Communications Service (PCS) licenses. The country is divided into 50 Major Trading Areas (MTAs). Each MTA is divided into multiple BTAs. A BTA is composed of one or more counties.
- Bit Rate The number of bits transmitted over a communications medium per second.
- **Broadband** A term used to describe a channel with more bandwidth than a standard voice grade channel. Broadband channels are often used to carry multiple high-speed voice and data transmissions on a common communications path.

- Bull's Eye An option found in the DCS Client that is used to configure the remote database server handling queries for "last serving system" event messages.
- **Busy Line Verification (BLV)** In a public switched telephone network, a network-provided service feature that permits an attendant to verify the busy or idle state of station lines and to break into the conversation.
- **Call Content -** The "content" of a communication is defined by 18 U.S.C. 2510(8) as "any information concerning the substance, purpose, or meaning of that communication." The phrase "call content" refers to the contents of lawfully intercepted communications.
- **Call Content Channel (CCC)** Originating from the switching equipment of a carrier, this is the medium through which Call Content is passed. Generally, it refers to voice communications.
- **Call Detail Record (CDR)** A description of the recommended information about each call that is necessary to record the use of features. This may include the following activities and elements; feature registration, feature de-registration, feature activation, feature deactivation, feature invocation, feature usage duration, and call leg usage. This same term is often used to describe an electronic record of a call that is used for subscriber billing purposes.
- Call Intercept Provision Console (CIPC) In a telecommunications network, the Nortel console that carrier personnel use to provision targets for electronic surveillance
- **Call-Identifying Information** Defined in 47 U.S.C. 1001(2) to mean "dialing or signaling information that identifies the origin, direction, destination, or termination of each communication generated or received by a subscriber by means of any equipment, facility, or service of a telecommunications carrier "
- Calling Card Validation (CCV) Process of verifying that a calling card is valid and then processing a call to bill that account.
- Calling Party Pays (CPP) Environment in which the person who initiates the call pays the premium for mobile service, even if they are a landline subscriber. A billing method in which a wireless phone caller pays only for making calls and not for receiving them.
- Carrier Access Code (CAC) The sequence that an end user dials in order to access the carrier's switch service. The codes are composed of 7 digits in the form of 101xxxx, where xxxx is the CAC.
- Cellular Service A cellular radio system is an automated, analog system of one or more multi-channel base stations designed to provide radio telecommunications services to mobile stations.
- **Central Office (CO)** The facility of a telecommunications common carrier where subscribers' lines are joined to switching equipment for connecting to other subscribers, locally and long distance.
- **Centrex** A type of phone service offered by local exchange carriers that allow individual phones connected to the central office to dial each other by extensions, transfer calls, etc.
- **Circuit Switch** A switching system that establishes a dedicated physical connection between end points, in a network, for the duration of the communication session.
- **Code Division Multiple Access (CDMA)** A method for transmitting information over the air in a digital format. A coding scheme, used as a modulation technique, in which multiple channels are independently coded for transmission over a single wideband channel.

Common Language Location Identifier (CLLI Code) - Equivalent identifier for carrier equipment.

- **Communications Assistance for Law Enforcement Act (CALEA) -** A federal statute that defines specific technical assistance that telecommunications carriers must provide law enforcement when conducting electronic surveillance.
- **Competitive Local Exchange Carrier (CLEC)** These are local carriers that launched following the Telecommunications Act of 1996, a statute intended to promote competition with the incumbent RBOCs.
- **Compression** Reducing the size of the data, image, voice or video file sent over a telephone line, lessening the bandwidth needed to transmit the file.
- Consolidated Dialed Number Recording System (CDNRS) The structured database used by the FBI to manage telephone calling records.
- Customer Premise Equipment (CPE) Equipment that resides on the customer's premise, such as a PBX.
- Dialed Number Recorder (DNR) A device that decodes and prints (and, in some cases, electronically records) outgoing pulses or DTMF signals
- Digital Service Level Zero (equal to one analog POTS line) (DS0) A single digital 64 Kbps, pulse code modulated, transmission channel which represent the starting point for a digital multiplexing hierarchy.
- Digital Signal Level One (DS1) A 1.544 Mbps digital signal comprised of 24 multiplexed 64 Kbps DS-0 digital channels.
- Digital Signal Level Three (DS3) A 44.6 Mbps digital signal comprised of 28 multiplexed DS-1 signals that is carried over a T-3 facility.
- Digital Signal Processor (DSP) A digital microprocessor that calculates digitized signals that were originally analog (e.g., voice) and then sends the results on. DSPs are used in telecommunications for echo cancellation, call progress monitoring, voice processing and compression.
- Digital Subscriber Line (DSL) Technology that is employed between a customer location and the carrier's network that enables more bandwidth to be provided by using as much of the existing network infrastructure as possible.
- **Directory Number (DN)** A unique compliment of digits associated with the name of a subscriber in a telephone directory (i.e., your phone number).
- **Dispatch Application Processor (DAP) -** A Motorola component common to iDEN network (e.g. Nextel) that supports "Direct Connect" communications. One DAP is required for each metropolitan market area.
- DMS Nortel series of switches
- Dual Tone Multi-Frequency (DTMF) A term used to describe the tones generated by push button or touch-tone dialing.

- **Echo Cancellation -** A technique that allows for the isolation and filtering of unwanted signals caused by echoes from the main transmitted signal.
- **Electronic Serial Number (ESN)** The unique identifier of a cellular phone that is automatically transmitted to the mobile switching center (MSC) every time a cellular phone registers or places a call. This number is stored in the phone's number assignment module (NAM).
- Electronic Surveillance (ELSUR) As used in this reference, court-authorized, surreptitious surveillance of telecommunications activities (i.e. pen register, trap and trace, and call content).
- Electronic Switching System (ESS) One type of AT&T/Lucent's stored, program-controlled central office switches, including the 4ESS and 5ESS switches.
- End Office The location where carriers place telecom equipment closest to the customer. Typically, this is where customers are provisioned. Class 5 switches are typically located here.
- Enhanced emergency reporting service (E911) 911 service becomes Enhanced 911 when there is a minimum of two special features added to it Automatic Number Identification (ANI) and Automatic Location Information (ALI).

Enhanced Specialized Mobile Radio (ESMR) - A FCC wireless licensing category.

- European Telecommunications Standards Institute (ETSI) The European counterpart of ANSI, tasked with paving the way for telecommunications integration in the European community. ETSI's main goal is the unrestricted communication between all the member states by provisioning European standards.
- Federal Communications Commission (FCC) The government body that regulates telecommunications in the United States The U.S. Government board of five presidential appointees that has the authority to regulate all non-Federal Government interstate telecommunications (including radio and television broadcasting) as well as all international communications which originate or terminate in the United States
- Flat Rate (FR) Telephone service in which a single payment permits an unlimited number of local calls to be made without further charge for a specified period of time.
- Frame Relay A packet-switched method of data communications provided by telecommunications carriers and Internet service providers. Frame relay can provide guaranteed bandwidth at no additional charge if the lines are open during periods of low traffic.
- General Packet Radio Service (GPRS) A Global System for Mobile Communications (GSM) initiative to deliver high-speed packet data services to mobile terminals. GPRS allows many users to share the same channel and to stay virtually 'on line' all of the time; radio resources are used only when data is actually being transmitted or received.
- Global Systems for Mobile Communications (GSM) The pan-European digital cellular system standard now deployed at 900, 1800 and 1900 MHz. Defines a radio interface based on 8-user time division multiple access (TDMA) with 200-kHz channel spacing and advanced features. Originally designed to offer consistent digital cellular service throughout Europe. Acronym originated from the French term "Groupe Special Mobile."

- Home Locator Register (HLR) A network database that contains information about each subscriber in a region and the features they subscribe to. A phone's mobile directory number (MDN) identifies the subscriber profile in the HLR. The central database of a GSM network.
- Hunt Group A series of telephone lines organized so that if the first line is busy the next line is hunted and so on until a free line is found. The capability for multiple calls to be received by the same destination number by "rolling" subsequent phone calls to an available line which is answered by the destination party.
- **iDEN Surveillance Gateway (ISG)** The Motorola component used for electronic surveillance in an Integrated Dispatch Enhanced Network (iDEN) (e.g. Nextel) wireless network.
- **IDSN User Part (ISUP)** The portion of SS7 that handles call control for Integrated Services Digital Network (ISDN) type calls. Provides for transfer of call setup signaling information between signaling points.
- **In-Band Signaling -** A method of controlling information in a telecommunications network by using tones or other signals carried within the same band or channel as the information being carried. For example, in a telephone call, tones can be used to control the transmissions, receipt and disconnection of the call.
- Incumbent Local Exchange Carrier (ILEC) The incumbent local phone company which owns most of the local loops and facilities in a serving area; frequently a Regional Bell Operating Company (RBOC).
- Integrated Dispatch Enhanced Network (iDEN) Wireless network infrastructure developed by Motorola and deployed by Nextel and other carriers
- **Integrated Services Digital Network (ISDN)** A switched network providing end-to-end digital connectivity for simultaneous transmission of voice and/or data over multiple multiplexed communications channels and employing transmission and out-of-band signaling protocols that conform to internationally-defined standards.
- **Intelligent Network (IN)** A telecommunications network architecture in which processing capabilities for call control and related functions are distributed among specialized network nodes rather than concentrated in a switching system. The SS7 network forms part of the IN infrastructure.
- Inter-Exchange Carrier (IXC) Long distance companies that sell toll-free 800, international and outgoing telephone service on an interstate basis. A carrier that is allowed to carry traffic from one Local Access Transport Area (LATA) to another, typically long distance inter-state traffic, but can also include intra-state toll traffic.
- Inter-Machine Trunk (IMT) Switch-to-switch trunks that are used to carry calls between carriers. Signaling is not performed in-band on these trunks; instead, they are coordinated via the overlay SS7 network.

Intermediate Exchange - A tandem switch.

- International Mobile Equipment Identifier (IMEI) The only identifier uniquely associated with a handset in the international Global System for Mobile Communications (GSM) environment. The 15-digit number contains components which identity the Type Approval Code (TAC), Final Assembly Code (FAC), Serial Number (SNR) and a single, spare digit. The IMEI generally appears on a sticker on the handset and is electronically stored within the firmware of the handset.
- International Mobile Subscriber Identifier (IMSI) The primary number used to identify a user on the Global System for Mobile Communications (GSM) network. The IMSI is used in conjunction with the mobile telephone network for call routing. The only identifier uniquely associated with a wireless subscriber in the international GSM environment. The 15-digit number contains components that identify the Mobile Country Code (MCC), Mobile Network Code (MNC) and Mobile Subscriber Identity Number (MSIN).
- International Telecommunications Union (ITU) A civil international organization established to promote standardized telecommunications on a worldwide basis
- Internet Protocol (IP) A network layer (Layer 3) standard for data transmission that performs the addressing function and contains some control information to allow packets to be routed through networks.
- Internet Service Provider (ISP) Connects end-users to the Internet via telephone lines or another medium.
- Intra-LATA Telecommunications services that originate and terminate in the same Local Access and Transport Area (LATA).
- IS-136 Technology standard for Time Division Multiple Access (TDMA). A digital radio format currently being deployed in North America. IS-95 uses TDMA as it's transport mechanism in the 1900 MHz range.
- IS-95 Technology standard for Code Division Multiple Access (CDMA). A digital radio format created by Qualcomm, currently being deployed in North America. IS-95 uses CDMA as it's transport mechanism in the 1900 MHz range.
- J-STD-025 Industry interim technical standard developed to meet the assistance capability requirements of Section 103 of the Communications Assistance for Law Enforcement Act (CALEA) published in December 1997.
- J-STD-025A Industry interim technical standard developed to meet the assistance capability requirements of Section 103 of the Communications Assistance for Law Enforcement Act (CALEA) published in May 2000. Includes controversial "Punch List" capabilities.
- Law Enforcement Agency (LEA) Usually referred to as the individual officer or agency submitting a Court Order for electronic surveillance.
- Law Enforcement OnLine (LEO) Provides the law enforcement, criminal justice, and public safety communities a national focal point for electronic communication, education, and information sharing. The web-based LEO system, operated by the FBI, supports all levels and specialties within law enforcement, criminal justice, and public safety.
- Local Access Transport Area (LATA) A geographical area within which a divested Regional Bell Operating Company (RBOC) is permitted to offer regional toll and access services.

- Local Area Network (LAN) A geographically localized network located on an individual organization's premise. A LAN enables computer devices to communicate with each other as well as share and have access to peripherals such as printers, fax services, modern services and centralized databases.
- Local Exchange Geographic area determined by the appropriate state regulatory authority in which calls generally are transmitted without toll charges to the calling or called party. Several local exchanges may exist within a Local Access Transport Area (LATA).
- Local Exchange Carrier (LEC) Any person or entity that is engaged in the provision of telephone exchange service or exchange access. Any company authorized by the state public utility commission to sell local telephone service.
- Local Exchange Routing Guide (LERG) A resource common to the telecommunications industry that details area code, exchange and other assignments required for proper call routing. This comprehensive database is currently maintained by Telecorida Technologies.
- Local Loop The telephone line that runs from the local telephone company's end office switch to the end user's premise.
- Local Number Portability (LNP) The Federal Communications Commission (FCC) mandate that enables telephone subscribers to retain their dialable numbers when changing service providers within the same local area.
- Major Trading Area (PCS Licenses) (MTA) The primary category of Federal Communications Commission (FCC) geographical areas for Personal Communications Service (PCS) licenses The country is divided into 50 MTAs, ranked by population within each area.
- MetroPacket Switch (MPS) Motorola component, within an Integrated Dispatch Enhanced Network (iDEN), which supports "direct connect" communications
- Metropolitan Service Area (Cellular Licenses) (MSA) The primary category of Federal Communications Commission (FCC) geographical areas for cellular licenses.
- Mobile Country Code (MCC) A three-digit number, found within an International Mobile Subscriber Identifier (IMSI) that identifies the country in which the Global Systems for Mobile Communications (GSM) carrier is based.
- Mobile Network Code (MNC) A three-digit number, found within an International Mobile Subscriber Identifier (IMSI) that identifies the Global Systems for Mobile Communications (GSM) carrier in a specific country.
- Mobile Subscriber Identification Number (MSIN) A nine-digit number, found within an International Mobile Subscriber Identifier (IMSI) that identifies a particular subscriber of a specific Global Systems for Mobile Communications (GSM) carrier.
- Mobile Subscriber ISDN (MSISDN) The mobile telephone number assigned to a Global Systems for Mobile Communications (GSM) subscriber by the home carrier. In the United States the MSISDN adheres to the North American Number plan.

- Mobile Switching Center (MSC) The central switch of a Global Systems for Mobile Communications (GSM) network. The MSC has three main duties switch calls, collect call detail records and supervise system operations. In an automatic cellular mobile system, the interface between the radio system and the public switched telephone network.
- **Multiplexing** A process that concentrates traffic by combining a large number of lower-speed transmission lines into one high-speed line by splitting the total available bandwidth of the high-speed line into narrower bands (frequency division), or by allotting a common channel to several different transmitting devices, one at a time in sequence (time division).
- **MUX -** A multiplexing device. A device that combines multiple inputs into an aggregate signal transported via a single transmission channel.
- Narrowband Integrated Services Digital Network (N-ISDN) Standards-based voice and data network that operate over today's Time Division Multiplexing (TDM)-based switches and provides 144K and 1.544 Mbps.
- Network Equipment Building Standards (NEBS) Defines a set of performance, quality, environment and safety requirements for carrier class telecommunications equipment. NEBS compliance is usually required by telecommunications service providers for equipment installed in their switching offices. Level 3 represents the highest ranking.
- North American Numbering Plan (NANP) A standard format for telephone numbers used throughout the United States (NPA) NXX-line #. A 10-digit number including an area code, an exchange (NXX) and four final digits.
- Number Portability (NP) The ability for end-users to retain their telephone number when they change service providers, location or their service.
- **Open Systems Interconnection Model (OSI)** An international set of rules for computer networking that creates open standards to allow a computer on any network to share information with any other computer on that network or a connected network.
- **Operations Support System (OSS)** Methods and procedures that support the daily operation of a carrier's infrastructure, including order processing and equipment assignment.
- **Operations, Administration, and Maintenance (OAM) -** A group of network management functions that provide information and specifics to manage a system or network such as performance information, network fault indications, and data and diagnosis functions.
- Optical Carrier One (OC-1) Bit rate of 51.84 Mbps and capacity of 28 DS-1s.
- Optical Carrier Three (OC-3) Bit rate of 155.52 Mbps and capacity of 84 DS-1s.
- Optical Carrier Twelve (OC-12) Bit rate of 622.08 Mbps and capacity of 336 DS-1s.
- Packet Assembler / Disassembler (PAD) A functional unit that enables data terminal equipment (DTE) not equipped for packet switching to access a packet-switched network.
- **Packet Switching -** The technique by which a stream of data is broken into standardized "packets," each of which contains address, sequence, control, size, and error checking information, in addition to the user data. Packet switches operate on this added information to move the packets to their destination in the proper sequence and again present them in the correct continuous stream.

- **Pen Register -** See generally 18 U.S.C. 3121, et seq. Pursuant to these provisions, a law enforcement agency may be authorized to acquire certain outgoing dialing, routing, addressing, or signaling information.
- Personal Communications Services (PCS) Radio communications operating within the 2 GHz band of the electromagnetic spectrum (from 1850 to 1990 MHz), which encompass mobile and ancillary fixed communication services, including a family of communications devices utilizing very small, lightweight, multifunction portable phones, portable facsimile and other imaging devices, new types of multifunction cordless phones, and advanced devices with two-way data capabilities.
- Plain Old Telephone Service (POTS) The traditional telephone service for the transmission of speech across the telephone network.
- **Point of Presence (POP)** A long distance company's switch that is connected to the local telephone company's central office. The POP is the point at which telephone and data calls are handed off between local telephone companies and long distance telephone companies.
- **Port** An interface location that provides a point of access for peripheral equipment, such as central office lines.
- Primary Inter-LATA Carrier Code (PIC) This code is associated with the customer profile of every phone subscriber, and is used to route to the customer's pre-selected long distance carrier.
- Primary Rate Interface (PRI) This is a narrowband Integrated Services Digital Network (ISDN) interface standard for high-speed ISDN service. Within the US, this provides 23 channels of data and/or voice traffic.
- Private Branch Exchange (PBX) Equipment used to switch telephone calls within a business or closed environment and also for that environment to outside lines.
- Public Switched Telephone Network (PSTN) The current narrowband-based telephone network that was designed for voice traffic. The landline telephone system.
- Pulse Code Modulation (PCM) An analog to digital conversion technique. It is used to convert voice for transmission over digital facilities. It is also used to convert voice analog data to digital data for transmission in a multiplexed voice and data stream over T1 or other digital circuit.
- Push-to-Talk (PTT) Simplex, or "Walkie-Talkie" type communications.
- **Regional Bell Operating Company (RBOC)** Regional companies formed after the divestiture of AT&T in 1984. At the time of the divestiture, there were seven companies. In today's competitive environment, they are typically referred to as Incumbent Local Exchange Carriers (ILECs)
- Rural Service Area (RSA) The FCC's secondary (smaller) geographic subdivision of cellular radio licenses.
- Second Generation (2G) In mobile telephony, the use of digital encoding and technologies that include Global System for Mobile Communications (GSM), time division multiple access (TDMA), and code division multiple access (CDMA). Such networks are in use worldwide and support high bit rate voice and limited data communications. Most 2G protocols offer data, fax, and short message service (SMS), as well as different levels of encryption.

- Second Generation Plus (2.5G) Mobile telephony protocols that extend 2G systems to provide additional features.
- Service Profile Identifiers (SPID) An ISDN telephone number. ISDN devices use SPID numbers when accessing the telephone company's switch to identify the device it would like to be connected to. In the United States, SPID numbers can look like ordinary public-service telephone numbers with an extension, such as 972-555-1212 4455. There is one SPID for each B channel.
- Short Messaging Service (SMS) The transmission and receipt of short text messages. This term most often refers to such messaging between handsets in a digital wireless network.
- Signaling Connection Control Part (SCCP) Provides additional routing and management functions for transfer of messages other than call setup between signaling points.
- Signaling System 7 (SS7) Delivers out-of-band signaling that provides fast call setup by means of highspeed, circuit-switched connections and transactions capabilities that deal with remote database interactions. SS7 makes such enhanced telephony features as caller ID, call forwarding, and call waiting widely availableand plays an integral role in the deployment of ISDN. The SS7 protocol consists of four basic sub-protocols: Message Transfer Part (MTP), Signaling Connection Control Part (SCCP), Integrated Services Digital Network User Part (ISUP), and Transaction Capabilities Application Part (TCAP).
- Subscriber Identity Module (SIM) The "smartcard" which contains a user's service information. The SIM card has four main functions in the Global Systems for Mobile Communications (GSM) network. 1) authentication; 2) storage of data; 3) assist in encryption process; and 4) subscriber protection via PIN/PUK.
- Super Data-Node Module / Fault Tolerant (SDWFT) The component in a Nortel wireless network which facilitates provisioning for electronic surveillance. One is required for each switch.
- Synchronous Optical Network (SONET) An interface standard for synchronous 2.46-Gb/s optical-fiber transmission, applicable to the Physical Layer of the Open Systems Interconnection Model (OSI) Reference Model.
- **T1** Standard telephone carrier system handling 24 circuits. A digital transmission link capable of handling 1.544 Mega bits per second.

T-3 - 28 T-1 lines.

- **Tandem Network** An arrangement of voice switches that enables calls to be routed through two or more switching centers in tandem fashion, such that each end office switch does not need to be directly connected to each other.
- Tandem Switch A voice switch that is designed primarily with trunk interfaces rather than subscriber interfaces.
- Telephony-Grade 99.9994% uptime or the higher reliability standard circuit switches require (translating into 3 minutes of downtime a year), a supposed to the "carrier-class" reliability standard of 99.999% (called "five-nines").
- **Third Generation (3G)** Technologies for wireless systems that provide high-speed wireless access to wideband multimedia services wherever spectrum and licenses are made available. 3G technology allows for both voice and data transmission at higher rates of speed.

- **Time Division Multiple Access (TDMA)** A method for transmitting information over the air in a digital format. TDMA divides a radio channel into time slots and allocates customer information to these slots, thus allowing more than one user to access the radio channel at the same time
- **Time Division Multiplexing (TDM)** A multiplexing scheme in which numerous signals are combined for transmission on a single communications line or channel. Each signal is broken up into many segments, each having a very short duration and specific time slots within the channel. The slots are assigned whether or not any signals are available for transmission.
- **Title III -** The provision of the Omnibus Crime Control and Safe Streets Act of 1968 (Pub. L. No. 90-351, 82 Stat. 212) that, among other things, authorizes electronic surveillance.
- Transcoder Rate Adapter Unit (Nextel / iDEN) (TRAU) The Motorola device in an Integrated Dispatch Enhanced Network (iDEN) that "decodes" the proprietary communications protocol.
- Transmission Control Protocol / Internet Protocol (TCP/IP) A network protocol that controls host-tohost transmissions over packet-switched communication networks.
- **Trap and Trace Device** See generally 18 U.S.C. 3121, et seq. Pursuant to these provisions, a law enforcement agency can be authorized to acquire certain dialing, routing, addressing, or signaling information.
- Trunk The line of communication between switching systems. Groups of cables or fiber optic circuits used to carry telecommunications signals from one location to another.
- **User Datagram Protocol (UDP)** In the Internet Protocol suite, a standard, low-overhead, connectionless, host-to-host protocol that is used over packet-switched computer communications networks, and allows an application program on one computer to send a datagram to an application program on another computer.
- Vector-Sum-Excited Linear Prediction (VSELP) The Motorola proprietary encoding protocol used in iDEN networks (i.e. Nextel).
- Virtual Private Network (VPN) A network environment in which special security features (i.e. encryption schemes) are utilized to ensure access by authorized persons alone.
- Visitor Location Register (VLR) A switch database that temporarily holds information about a subscriber seeking connection to the network. The VLR stores information required to allow a customer access and support service on the host network.
- Voice over ATM (VoATM) The process of transmitting voice traffic across an Asynchronous Transfer Mode (ATM)-based packet network.
- Voice over DSL (VoDSL) The process of transmitting voice traffic across a Digital Subscriber Line (DSL)-based packet network. Using a greater range of frequencies over the existing copper line makes this increase in bandwidth possible.
- Voice over IP (VoIP) The process of transmitting voice traffic across an Internet Protocol (IP)-based packet network.
- Voice over Packet (VoP) The process of transmitting voice traffic across any kind of packet network.

- Wide Area Network (WAN) A physical or logical network that provides data communications to a larger number of independent users than are usually served by a local area network (LAN) and is usually spread over a larger geographic area than that of a LAN.
- X.25 Packet service used by telecommunications carriers.

Data Collection System (DCS) 3000

User Guide



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DCS 3000 Updates

The Data Collection System (DCS) 3000 suite of applications was developed to assist Law Enforcement Agencies (LEAs) with the collection and processing of data in courtordered electronic surveillance operations.

The DCS 3000 User Guide was developed to provide system users with step-by-step instructions for using the DCS 3000 application suite. This addendum addresses three features:

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