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### FEDERAL BUREAU OF INVESTIGATION

	Precedence: PRIORITY	Date: 09/01/2004
	To: General Counsel Attn:	National Security Law Branch Room 7975
	From:	b2 b6 b7C
	Contact:	b7E
	Approved By:	DATE: 08-21-2007 CLASSIFIED BY 65179 DMH/KSR/JB REASON: 1.4 (c) b6 DECLASSIFY ON: 08-21-2032 b7C
	Drafted By: vmc	ALL INFORMATION CONTAINED
	Case ID #: (U) 278-HQ-C1229736-VIO 57 (U) 278C63856-VIO 5	HEREIN IS UNCLASSIFIED EXCEPT b2 where shown otherwise b7E
	Title: (U) PRESIDENT'S INTELLIGENCE BOARD (IOB); POTENTIAL IOB ERROR OR V	
	(S)	, b1 b6 b7C
	Synopsis: (U) Report from of po	otential IOB violation.
	(U) Derived From : G- Declassify On: X1	
	Reference: (S) (S) (S) (S) (S) (S)	b1 b2 b7E
(U)	Enclosure(s): Enclosed for OGC/NG above-referenced serials, and a copy of Division.	
U)	Details: This EC reports a potent as instructed per EC dated 03/08/2004, 149. Immediately upon discovering this	see 66F-HQ-Al247863 Serial
	SECRET	



	Re: (U) 278-HQ-C1229736-VIO, 09/01/2004 b7E	
	on 08/19/2004, notified Unit Chief OGC/NSLB.	b6 b7C b2
	(S) 1. Substantive Investigation:	b7E
	2. <u>Subject</u> :	b1
	3. <u>Subject's Status</u> :	b2 b7E
S)	4. Controlling Legal Authority:	b6
		b7C .b2
	5. Statement of Error Committed: On 08/19/2004, FBI Division, received a Memo dated 06/17/2004 from a  Division Investigative Analyst (IA). The Memo indicated that the National Security Letter (NSL) which had requested that deliver to required a change in verbiage.	b4 b7D
S)	Upon reviewing the NSL request (see serial 73) and cover EC (see serial 76), determined that the Paralegal Specialist who drafted the request for Case Agent SA had inadvertently cited to Title 15, United States Code (U.S.C.), Section (§) 1681v of the Fair Credit Reporting Act (FCRA) instead of § 1681u. In accordance with Public Law 107-56 (USA Patriot Act) and FBI policy, the use of § 1681v to obtain consumer reports is limited to international terrorism (IT) investigations. However, as indicated previously, the request made by which prompted notification was in an FCI matter immediately discontinued further processing of the request to In the same EC, also had requested that Division deliver an NSL to also based upon § 1681v. Therefore, immediately attempted to discontinue these leads which inadvertently cited to § 1681v.	b1 b2 b6 b7C b7E b4 b7D
	Unfortunately, both and Divisions had already delivered the NSLs and provided the results to (see Serial and Serial . The results in their entirety from both and were immediately sealed and are enclosed.	1 h A
	SECRET	



After further discussion with SA the	
current Case Agent, it was learned that upon her receipt of the	·b2
results from <u>a copy of the results were disseminated to</u>	b4
Task Force member	b6
a member of the FBI Division's Foreign	
Counterintelligence Task Force. Contact was immediately made	,b7C
with on 08/19/2004 and he was instructed to return all	b7D
resulting documentation provided to him by SA	b7E
returned this documentation on 08/20/2004, advising that he had	
not utilized this information. This documentation was	
immediately sealed on 08/20/2004 and is enclosed.	
A review of the Legal Unit's entire NSL file and	b2
Automated Case Support (ACS) since the enactment of Public Law	b7E
107-56 revealed that 15 U.S.C. § 1681v has not been cited in any	DIL
other FCI investigation.	



To: General Counsel From: b2
Re: (U) 278-HQ-C1229736-VIO, 09/01/2004 b7E

LEAD(s):

Set Lead 1: (Discretionary)

GENERAL COUNSEL

#### AT WASHINGTON, DC

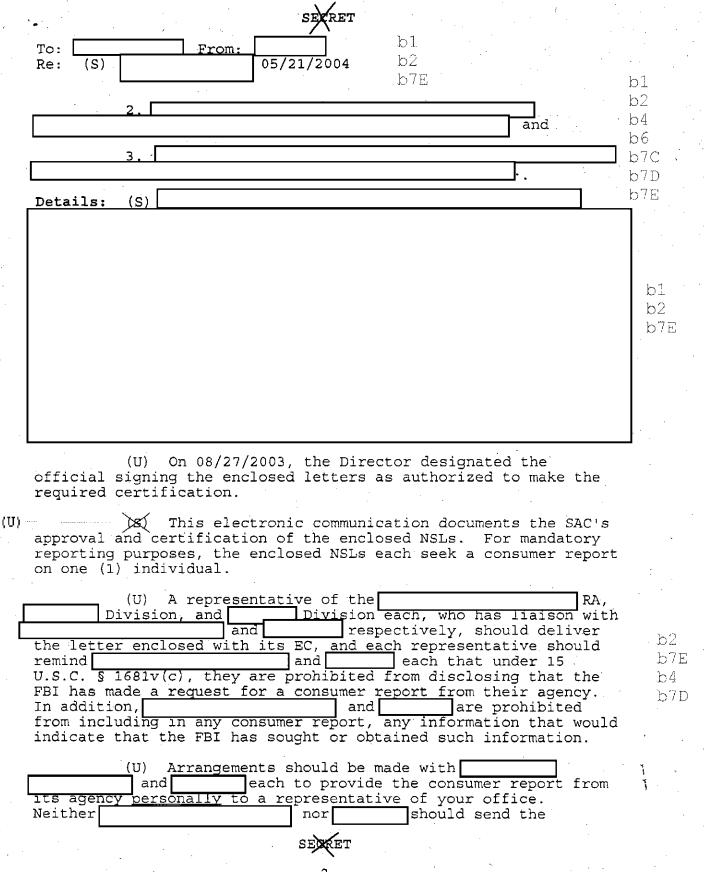
(U) For information of OGC/NSLB and for any further action deemed appropriate by OGC/NSLB.

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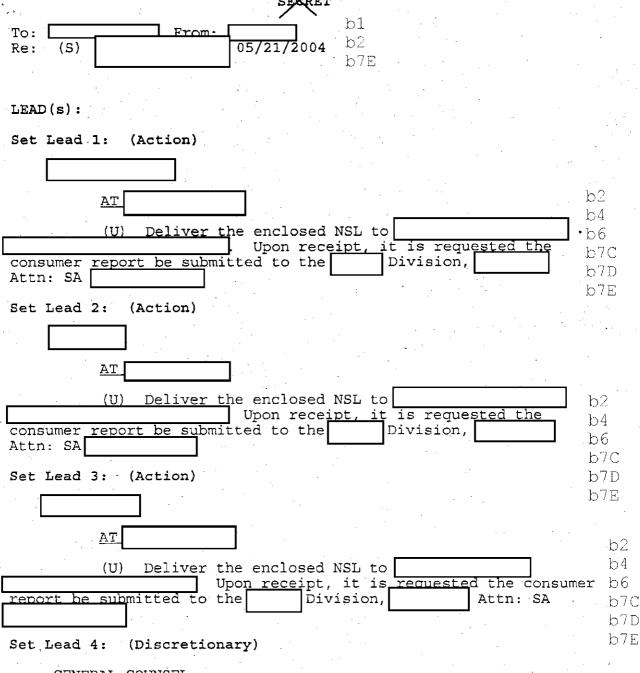
#### FEDERAL BUREAU OF INVESTIGATION

Precedence: ROU	TINE	Date: 0	5/21/2004	
General Cou Counterinte		n: n: NSLB, Room 7	975	
From: SAC/Contac	t: SA		<u>.</u> b	6
Approved By:	1 5/25/61	V DATE: 08-21-2007 CLASSIFIED BY 55179 D REASON: 1.4 (c) DECLASSIFY ON: 08-21-	menesalts o	7C 6 7C
Drafted By:	:gpq		b1 .	-
	66F-HQ-C1213150-NSL 66F-C212092-NSL		b6 b7E	b1 b2 b6
Title: (S)		ALL INFORMATIO HEFEIN IS UNCL WHEPE SHOWN OT	ASSIFIED EXCEPT	. b7C
report National		Ls) pursuant to :	L5 U.S.C. §	it b2 b7: b4 b7:
(U)	Derived From: (Declassify On:	9-3 X1	**	
s) <b>(x</b> )				b1
Division at are one original requesting a con-	J) Enclosed for delaction of the sum of the	vision, and f an NSL dated 09 ng the subject, 1	from each of	b2 n, b7E f
1.				7C
			.d 'd	4 7 D



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To: Re: (S)	From:	05/21/2004	b1 b2 b7E			
	eport through the any telephone of significant states and significant states are significant states and significant states are significan		office. 1	Neither		<b>]</b> b4 b7D
to the	(U) Any question,	ons regarding Attn:		can be di	rected	b2 b6 b7C

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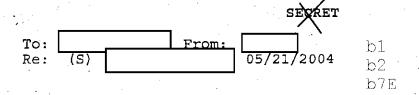


#### GENERAL COUNSEL

#### AT WASHINGTON, DC

(U) NSLB is requested to record the appropriate information needed to fulfill the Congressional reporting requirement for NSLs.





Set Lead 5: (Info)

#### COUNTERINTELLIGENCE

#### AT WASHINGTON, DC

(U) Attn: Counterintelligence, CD-1. For information only. Read and clear.

SECRET

#### FEDERAL BUREAU OF INVESTIGATION

	Precedence: IMMEDIATE		Date: 3/16/2006
To:	All Field Offices Counterterrorism	Attn:	SAC; CDC; FCI/IT Supervisors AD Hulon;
	Counterintelligence		DADs; Section Chiefs Acting AD Bereznay; DADs; Section Chiefs
	Cyber		AD Reigel DADs Section Chiefs
From:	General Counsel National Security Law I Contact:	Branch,	LX-1 Room 3S100
Appro	oved By: Caproni Valerie E Thomas Julie F	HEREI	INFORMATION CONTAINED b6 IN 13 UNCLASSIFIED b7C 08-21-2007 BY 65179 DMH/KSR/JB
Draft	ed By:		]
Case	ID #: 319X-HQ-A1487720-OGC		<del>-</del> 

Title:

LEGAL ADVICE AND OPINIONS; NATIONAL SECURITY LETTERS IMPROPER COLLECTION

Synopsis: Provides guidance as to the procedures that should be filed in the event that the issuance of a National Security Letters (NSLs) results in the improper collection of information.

#### Details:

#### BACKGROUND:

The FBI issues NSLs pursuant to the Fair Credit Reporting Act, 15 U.S.C. §§ 1681u and 1681v, the Electronic Communications Privacy Act, 18 U.S.C. § 2709, and the Right to Financial Privacy Act, 12 U.S.C. § 3414.

On occasion, an NSL requests information to which the FBI is not entitled. The cause is most often a mistake in the information that is presented by the FBI to the recipient, by way of a mistake in the writing of the telephone number or financial

To: All Field Offices From: General Counsel

Re: 319X-HQ-A1487720-OGC 3/16/2006

account number. It may also be because the information presented to the recipient was stale and not sufficiently verified in a timely manner prior to issuance of the NSL. Whatever its miscue, the FBI occasionally obtains information in response to an NSL ("NSL return information") that is not relevant to an authorized national security investigation, as required by the NSL statutes.

It also may happen that the FBI receives information to which it is not entitled because of a mistake by the recipient in providing the NSL return information. The mistake may take the form of NSL return information concerning a telephone number, account number, or subject which is different from that which was the subject of the request.

To date, there has not been a consistent policy as to how to handle situations in which the FBI obtains NSL information to which it is not entitled (hereinafter "improper collections") under the operative statute. Some field offices have returned the information to the recipient, some have destroyed the information, some have sealed the information and held onto it, and some have sealed the information and transmitted it to OIPR.

#### PURPOSE OF NEW PROCEDURES

Through this EC, the Office of The General Counsel, National Security Law Branch (OGC/NSLB) will attempt to define a consistent policy as to how these matters should be handled.

First, it should be noted that all of the above-described methods of handling improper collections are legal. There are no constraints imposed by the law as to how this information should be handled, except for the obvious fact that the information should not be used or disseminated.

Second, the procedures that we are adopting are designed for two purposes. One is to assure that the improperly collected material is not subject to being searched or retrieved or in any other way used or disseminated by the FBI. That would mean that the material is not searchable or retrievable or in any way available for use or dissemination unless the material is in a form which makes it clear that it was not properly obtained. The second purpose is to assure that there is a record of what occurred.<sup>1</sup>

While complete destruction of all documents might seem to be the best way in which to overcome the improper collection problem, in that it rids all systems of any indication that the information ever existed, it also leaves no

To: All Field Offices From: General Counsel

Re: 319X-HQ-A1487720-OGC 3/16/2006

#### PROCEDURES TO BE FOLLOWED RE: IMPROPER COLLECTION

The following procedures should be adopted in the event that the FBI obtains material pursuant to an NSL that is not relevant to a national security investigation.

- 1) The improperly collected material should be sealed immediately upon discovery.
- 2) The improperly collected material should be sealed and returned to the office of the Chief Division Counsel (CDC). It is the responsibility of the CDC to dispose of the material. The CDC should return the material to the NSL recipient with a cover letter explaining why the material is being returned. If the recipient was at fault, the letter should make that clear so that the recipient can avoid the problem in the future.
- 3) If the problem arose from information mistakenly used in the NSL, the documents that were generated in issuing the NSL, including the approving EC and the NSL itself, should not be uploaded into any database. If uploaded, they should be permanently charged out of the database. None of the documents created prior to the discovery of the error should be searchable or retrievable, or in any way available for use or dissemination, if they contain the information that was mistakenly used in the NSL.
- 4) The NSL return information -- e.g., toll records, email records, subscriber information, financial records, credit report information, credit reports should not be input into any database. If input, the information should be deleted from those databases. None of the return information should be searchable or retrievable, or in any way available for use or dissemination.
- 5) There must be a document generated that explains the circumstance of the improper collection. Regardless of whether the improper collection arose from an FBI error or recipient error or a combination of the two, the documentation should take the form of an EC reporting a possible IOB violations. That

record of what happened and raises suspicions that will generally be far worse than what actually happened.

<sup>&</sup>lt;sup>2</sup> In addition, there may be an EC generated by the field office which received the information and transmitted it to the requesting office, and that EC may contain the mistaken telephone number, email account, financial account number, subscriber information, toll records, financial records, and/or credit information. That EC must also be permanently charged out of any database.

To: All Field Offices From: General Counsel

Re: 319X-HQ-A1487720-OGC 3/16/2006

document should explain the circumstances of the improper collection, the disposition of the improperly collected material, as well as the steps taken to assure that the improper material is not searchable or retrievable or in any way available for use or dissemination by the FBI. This document may contain the telephone number or account number mistakenly used in the NSL, since that document will serve as a record of the improper collection. If this document is uploaded into a database, a search using the mistaken information as the search term will only reveal the mistaken information in the context of this document, which will set forth the fact that the information was mistakenly used in the NSL. So persons who access the information will be on notice not to use the information but there will be a record of the improper collection.

If the CDC concludes that the improper collection was not due to any negligence, fault, mistake, etc. of the FBI, and OGC concurs, then OGC will decline to report the matter to the IOB. Per an agreement with the IOB, a record of (non-FISA)NSL-related improper collections not the fault of the FBI will be maintained by OGC in the form of the EC reporting a possible violation and an OGC declination. Obviously, if there was some malfeasance by the FBI, then the matter will be reported to the IOB.

There is not necessarily a bright line test as to whether there was any fault at issue that caused an improper collection or to whom to attribute such fault. For instance, the information in the NSL may be somewhat dated - there is no defined test as to how near in time to issuance of an NSL that the information contained therein should have been checked or rechecked. Thus, if NSL return information comes back on an account that, as it turns out, no longer belongs to the target, there may be some question as to whether the FBI was at fault. In such questionable situations, OGC will look at all the circumstances to determine whether to report the collection to the IOB. On the other hand, if information is received through an NSL that does not belong to the presumed account holder but the FBI took all possible steps to assure that the information was accurate and updated, the collection should be reported as a possible IOB but OGC will likely decline to report it.

There are situations in which the FBI may receive more information than it requested in its NSL but which receipt need not be reported as a possible IOB violation. For instance, an NSL recipient may deem it more efficient, in terms of manpower devoted to producing the information, to provide information over a longer period of time than requested. Or an NSL recipient may deem it more efficient to provide information about the requested

To: All Field Offices

From: General Counsel

Re: 319X-HQ-A1487720-OGC

3/16/2006

account and related accounts than to segregate information about the one requested account. In those situations, if the case agent is able to assert the relevance of the additional information, he or she should send an NSL to the recipient to cover the additional information. If the case agent is unable to assert the relevance, the additional material should be returned to the provider with a cover letter of explanation. However, an EC reporting a possible IOB violation is not necessary.

#### USE OF NAMES OF PERSONS IN EC

Lastly, in an EC reporting a possible IOB violation it is not necessary to name the involved persons in the title of the document. Further, if the CDC concludes that there was no error by the FBI, there is no need to name the involved persons in the document. If OGC disagrees with the CDC, it may ask for the additional information. But if it concurs, there will be no need for the persons to be named at all.

#### CONCLUSION

	Ar	ny question	ns regard	ding thi	<u>s communication </u>	<u>mav</u> þe			
<u>directed</u>	to	<u>As</u> sistant	General	Counsel		at	_	. }	06
		}						Ì	o7C

To: All Field Offices

From: General Counsel

Re: 319X-HQ-A1487720-OGC

3/16/2006

LEAD(s):

Set Lead 1: (Adm)

#### ALL RECEIVING OFFICES

Distribute to all supervisory personnel involved in the investigation of international terrorism, counterintelligence, and cyber cases:

1 .	_	Ms.	Caproni
_1_	-	Ms.	Thomas

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# NSLB-Internal Work Product Do not distribute outside NSLB

#### Memorandum

## SEXRET



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NSLB Attorneys

06/2006 Date <del>2006 -</del>

From :

Julie F. Thomas

Deputy General Counsel

DATE: 08-21-2007

CLASSIFIED BY 65179 DMH/KSR/JB

REASON: 1.4 (c)

DECLASSIFY ON: 08-21-2032

Subject :

Guidance for Drafting IOB Opinions

This memorandum will provide guidance to NSLB when —determining whether a potential IOB matter is reportable or nonreportable and in drafting of IOB opinions. Of course, each IOB matter is fact specific, and it may be necessary, on occasion, to deviate from this guidance. However, this guidance should be applied in most situations. Attached to this memorandum are the following documents: (1) an EC dated 69/12/2006 to all divisions setting forth the revised procedures for the submission of reports of potential intelligence oversight board matters (69/12/2006 EC); (2) sample IOB opinion for nonreportable IOB matter; and (3) sample IOB opinion for reportable IOB matter, including an LHM and letter to the IOB. This memorandum does not discuss what, potential IOB matters are reportable to OGC. Rather, the 09/12/2006—EC sets forth such matters and should be referenced when advising the field as to what must be reported to OGC/INSD.

I.	DETERMINING	WHETHER	THE	POTENTIAL	IOB	MATTER	IS	REPORTABLE
	OR NONREPORT	CABLE						•

The U.S. Department of Justice, Office of the Inspector General's (OIG) Report to Congress on Implementation of Section 1001 of the USA PATRIOT Act, dated 03/08/2006, included a section reviewing the FBI's reporting of potential IOB violations. that report, OIG noted that "it appeared that some factually similar incidents led to reports to the IOB, while others did not." OIG intends to continue monitoring our IOB process, therefore, it is imperative that our IOB opinions are consistent.

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED EXCEPT WHERE SHOWN OTHERWISE





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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/02/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006



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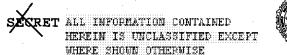
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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 09/22/2006

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#### Memorandum





To

NSLB Attorneys

Date 10/11/2006

From :

Julie F. Thomas

DATE: 08-22-2007

Deputy General Counsel

CLASSIFIED BY 65179 DMH/KSR/JB

PEASON: 1.4 (c)

Subject :

Guidance for Drafting IOB Opinions DECLASSIFY ON: 08-22-2032

This memorandum will provide guidance to NSLB when determining whether a potential IOB matter is reportable or nonreportable and in drafting of IOB opinions. Of course, each IOB matter is fact specific, and it may be necessary, on occasion, to deviate from this guidance. However, this guidance should be applied in most situations. Attached to this memorandum are the following documents: (1) an EC dated 10/04/2006 to all divisions setting forth the revised procedures for the submission of reports of potential intelligence oversight board matters (10/04/2006 EC); (2) sample IOB opinion for nonreportable IOB matter; and (3) sample IOB opinion for reportable IOB matter, including an LHM and letter to the IOB. This memorandum does not discuss what potential IOB matters are reportable to OGC. Rather, the 10/04/2006 EC sets forth such matters and should be referenced when advising the field as to what must be reported to OGC/INSD.

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The U.S. Department of Justice, Office of the Inspector General's (OIG) Report to Congress on Implementation of Section 1001 of the USA PATRIOT Act, dated 03/08/2006, included a section on reviewing the FBI's reporting of potential IOB violations. In that report, OIG noted that "it appeared that some factually similar incidents led to reports to the IOB, while others did not." OIG intends to continue monitoring our IOB process, therefore, it is imperative that our IOB opinions are consistent.





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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/11/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/11/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/11/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/11/2006

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Memorandum from Julie F. Thomas to NSLB Attorneys Re: Guidance for Drafting IOB Opinions, 10/11/2006

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# DRAFT

# SECRET

## FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE	Date: 10/01/2004
To: All Divisions Attn:	ADIC/SAC Chief Division Counsel FBIHQ, Manuals Desk
From: Inspection Division Internal Investigations Secti Contact: Toni Mari Fogle, Ext	
Approved By:	, b2
Drafted By:	DECLASSIFIED BY 65179 DMH/KSR/JB ON 08-22-2007
Case ID #: (U) 66F-HQ-A1247863-149	
(U) 66F-HQ-A1192082-547	
(U) HQ 66-A19202-21 (U) 66F-HQ-C1384970-7648	
Title: (U) REVISED PROCEDURES FOR TH OF REPORTS OF POTENTIAL I OVERSIGHT BOARD (IOB) MAT  Synopsis: (U)	NTELLIGENCE
(U) Derived From : G-1	
Declassify On: X25	-1
Details: (U)	

To: All Divisions From: Inspection Division Re: (U) 66F-HQ-A1247863 , 10/01/2004

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C. (U) Reporting Procedures.  (U)   D. (U) Quarterly Reports.  E. (U) Action by Inspection Division (INSD).	To: Re:	All (U)	Divis 66F	sions -HQ-A	From: 1247863	Inspection , 10/01/20	Division 004	b5	
D. (Ü) Quarterly Reports.									
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To: All Divisions From: Inspection Division Re: (U) 66F-HQ-A1247863 , 10/01/2004	
F. (U) Action by OGC.	
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(U) [Moved: See paragraph H.]	

(U) G. Reportable Matters. Examples of potential IOB matters which must be reported to  $\underline{\text{INSD and}}$  OGC include:

1. (U) <u>Activities believed to be unlawful or contrary to Executive Orders or Presidential directives. (See, generally, Executive Order 12863.)</u>

Inspection Division , 10/01/2004 To: Re:

All Divisions From: (U) 66F-HQ-A1247863

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<u>2.</u>	(U)	Suspected	<u>violations</u>	of	the	Constitution.	
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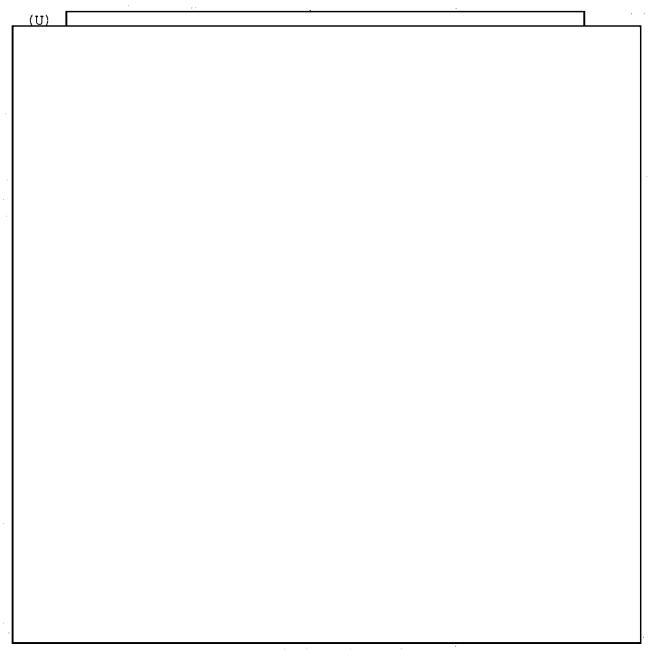
Inspection Division , 10/01/2004 All Divisions From: To:

Re: 66F-HQ-A1247863

IOB, together with a copy of the opinion concerning the basis for the determination that IOB notification was not required.

PENDING CHANGES TO THE MANUAL OF ADMINISTRATIVE OPERATIONS AND PROCEDURES (MAOP)

b5



To: All Divisions From: Inspection Division
Re: (U) 66F-HQ-A1247863 , 10/01/2004 b5

(4) Questions concerning the IOB process or reporting procedures should be directed to NSLB, OGC, <u>or IIS, INSD</u>.



To: All Divisions From: Inspection Division Re: (U) 66F-HQ-A1247863 , 10/01/2004

LEAD(s):

Set Lead 1: (Action)

### ALL RECEIVING OFFICES

(U) Disseminate to all division personnel.

1 - A-AD Thompson, Rm. 7825 1 - A-AD Adams, Rm. 7125 1 - Ms. Caproni, Rm. 7427 1 - Mr. Curran, Rm. 7427 Rm. 7975 1 **b**6 1 Rm. 7975 b7C 1 Rm. 7975 1 1-- NSLB Library

## Office of the General Counsel Counterterrorism Law Unit I Internal Routing/Action Slip

то	RM.	NAME/TITLE	ТО	RM	NAME/TITLE
	7427	Ms. Caproni		7326	Investigative Law Unit
			·	7328	Administrative Law Unit
				7328	Procurement Law Unit
	7427	Mr. Kelley		7877	Technology Law Unit
	7975	Mr. Bowman		7947	Civil Litigation Unit I
X	7427	Mr. Curran JAC 9/13/04		7947	Civil Litigation Unit II
	7427	Ms. Gulyassy		7947	Employment Law Unit I
				7947	Employment Law Unit II
				7947	NSLPT
<u> </u>	NAT	Legal Forfeiture Unit		7947	CTLUI
	QUAN	Legal Instruction Unit		7947	CTUL II
		Civil Discovery Review Unit	·	7947	CILU
	CJIS	Access Integrity Unit		1 <b>B</b> 046	FISA Unit

FOR:

	Appropriate Action		Comment	Note and Return
	Approval		Coordination	Per Conversation
x	As Requested		File	Signature/Initial
	Circulate		For Your Information	Other:
	Clearance	x	May We Discuss	

John,			 .b6 — b70
and the second s	e draft EC regarding ch lable to discuss at you	_	

ALL IMPORMATION CONTAINED HEREIN IS UNCLASSIFIED DATE 08-22-2007 BY 65179 DMH/KSR/JB

> b2 b6 b7C

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b6	Thanks!Original Message From: (OGC) (FBI) Sent:
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