



Federal Bureau of Investigation

Washington, D.C. 20535

February 12, 2009

MS. MARCIA HOFMANN
ELECTRONIC FRONTIER FOUNDATION
454 SHOTWELL STREET
SAN FRANCISCO, CA 94110

Subject: TERRORIST SCREENING CENTER WATCH LIST
MISMATCHES

FOIPA No. 1091546- 000

Dear Ms. Hofmann:

The enclosed documents were reviewed under the Freedom of Information/Privacy Acts (FOIPA), Title 5, United States Code, Section 552/552a. Deletions have been made to protect information which is exempt from disclosure, with the appropriate exemptions noted on the page next to the excision. In addition, a deleted page information sheet was inserted in the file to indicate where pages were withheld entirely. The exemptions used to withhold information are marked below and explained on the enclosed Form OPCA-16a:

Section 552

Section 552a

- List of exemption codes: (b)(1), (b)(2), (b)(3), (b)(4), (b)(5), (b)(6), (b)(7)(A-F), (b)(8), (b)(9), (d)(5), (j)(2), (k)(1-7)

662 page(s) were reviewed and 308 page(s) are being released.

Document(s) were located which originated with, or contained information concerning other Government agency(ies) [OGA]. This information has been:

- referred to the OGA for review and direct response to you.
referred to the OGA for consultation. The FBI will correspond with you regarding this information when the consultation is finished.

You have the right to appeal any denials in this release. Appeals should be directed in writing to the Director, Office of Information and Privacy, U.S. Department of Justice, 1425 New York Ave., NW, Suite 11050, Washington, D.C. 20530-0001 within sixty days from the date of this letter. The envelope and the letter should be clearly marked "Freedom of Information Appeal" or "Information Appeal." Please cite the FOIPA number assigned to your request so that it may be easily identified.

The enclosed material is from the main investigative file(s) in which the subject(s) of your request was the focus of the investigation. Our search located additional references, in files relating to other individuals, or matters, which may or may not be about your subject(s). Our experience has shown, when ident, references usually contain information similar to the information processed in the main file(s).

Because of our significant backlog, we have given priority to processing only the main investigative file(s). If you want the references, you must submit a separate request for them in writing, and they will be reviewed at a later date, as time and resources permit.

See additional information which follows.

Sincerely yours,

A handwritten signature in black ink, appearing to read "D. Hardy", with a stylized flourish at the end.

David M. Hardy
Section Chief
Record/Information
Dissemination Section
Records Management Division

Enclosure(s)

EXPLANATION OF EXEMPTIONS

SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552

- (b)(1) (A) specifically authorized under criteria established by an Executive order to be kept secret in the interest of national defense or foreign policy and (B) are in fact properly classified to such Executive order;
- (b)(2) related solely to the internal personnel rules and practices of an agency;
- (b)(3) specifically exempted from disclosure by statute (other than section 552b of this title), provided that such statute(A) requires that the matters be withheld from the public in such a manner as to leave no discretion on issue, or (B) establishes particular criteria for withholding or refers to particular types of matters to be withheld;
- (b)(4) trade secrets and commercial or financial information obtained from a person and privileged or confidential;
- (b)(5) inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency;
- (b)(6) personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy;
- (b)(7) records or information compiled for law enforcement purposes, but only to the extent that the production of such law enforcement records or information (A) could be reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could be reasonably expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of confidential source, including a State, local, or foreign agency or authority or any private institution which furnished information on a confidential basis, and, in the case of record or information compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, information furnished by a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law, or (F) could reasonably be expected to endanger the life or physical safety of any individual;
- (b)(8) contained in or related to examination, operating, or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions; or
- (b)(9) geological and geophysical information and data, including maps, concerning wells.

SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552a

- (d)(5) information compiled in reasonable anticipation of a civil action proceeding;
- (j)(2) material reporting investigative efforts pertaining to the enforcement of criminal law including efforts to prevent, control, or reduce crime or apprehend criminals;
- (k)(1) information which is currently and properly classified pursuant to an Executive order in the interest of the national defense or foreign policy, for example, information involving intelligence sources or methods;
- (k)(2) investigatory material compiled for law enforcement purposes, other than criminal, which did not result in loss of a right, benefit or privilege under Federal programs, or which would identify a source who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(3) material maintained in connection with providing protective services to the President of the United States or any other individual pursuant to the authority of Title 18, United States Code, Section 3056;
- (k)(4) required by statute to be maintained and used solely as statistical records;
- (k)(5) investigatory material compiled solely for the purpose of determining suitability, eligibility, or qualifications for Federal civilian employment or for access to classified information, the disclosure of which would reveal the identity of the person who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(6) testing or examination material used to determine individual qualifications for appointment or promotion in Federal Government service the release of which would compromise the testing or examination process;
- (k)(7) material used to determine potential for promotion in the armed services, the disclosure of which would reveal the identity of the person who furnished the material pursuant to a promise that his/her identity would be held in confidence.

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 2
Page 113 ~ Referral/Direct
Page 114 ~ Referral/Direct

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 25

- Page 3 ~ b5
- Page 4 ~ b5
- Page 5 ~ b5
- Page 6 ~ b5
- Page 7 ~ b5
- Page 8 ~ b5
- Page 9 ~ b5
- Page 10 ~ b5
- Page 14 ~ b5
- Page 15 ~ b5
- Page 16 ~ b5
- Page 38 ~ b2, b5, b6, b7C
- Page 39 ~ b2, b5, b6, b7C
- Page 40 ~ b5
- Page 41 ~ b5
- Page 42 ~ b5
- Page 43 ~ b5
- Page 44 ~ b5
- Page 45 ~ b5
- Page 46 ~ b5
- Page 47 ~ b5
- Page 48 ~ b5
- Page 49 ~ b5
- Page 50 ~ b5
- Page 51 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 9

Page 11 ~ b7E

Page 27 ~ b5

Page 28 ~ b5

Page 29 ~ b5

Page 30 ~ b5

Page 33 ~ b5

Page 34 ~ b5

Page 35 ~ b5

Page 36 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 5

Page 3 ~ b6, b7C

Page 4 ~ b6, b7C

Page 9 ~ b6, b7C

Page 10 ~ b6, b7C

Page 11 ~ b6, b7C

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 75

- Page 32 ~ b5
- Page 33 ~ b5
- Page 34 ~ b5
- Page 35 ~ b5
- Page 36 ~ b5
- Page 62 ~ b5
- Page 63 ~ b5
- Page 64 ~ b5
- Page 65 ~ b5
- Page 66 ~ b5
- Page 67 ~ b5
- Page 68 ~ b5
- Page 69 ~ b5
- Page 70 ~ b5
- Page 71 ~ b5
- Page 72 ~ b5
- Page 73 ~ b5
- Page 74 ~ b5
- Page 75 ~ b5
- Page 76 ~ b5
- Page 77 ~ b5
- Page 78 ~ b5
- Page 79 ~ b5
- Page 80 ~ b5
- Page 81 ~ b5
- Page 82 ~ b5
- Page 83 ~ b5
- Page 84 ~ b5
- Page 85 ~ b5
- Page 86 ~ b5
- Page 87 ~ b5
- Page 88 ~ b5
- Page 89 ~ b5
- Page 90 ~ b5
- Page 91 ~ b5
- Page 92 ~ b5
- Page 93 ~ b5
- Page 94 ~ b5
- Page 95 ~ b5
- Page 96 ~ b5
- Page 97 ~ b5
- Page 98 ~ b5
- Page 99 ~ b5
- Page 100 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Page 101 ~ b5
Page 102 ~ b5
Page 103 ~ b5
Page 104 ~ b5
Page 105 ~ b5
Page 106 ~ b5
Page 107 ~ b5
Page 108 ~ b5
Page 109 ~ b5
Page 110 ~ b5
Page 111 ~ b5
Page 112 ~ b5
Page 113 ~ b5
Page 114 ~ b5
Page 115 ~ b5
Page 116 ~ b5
Page 117 ~ b5
Page 118 ~ b5
Page 119 ~ b5
Page 120 ~ b5
Page 121 ~ b5
Page 122 ~ b5
Page 123 ~ b5
Page 124 ~ b5
Page 125 ~ b5
Page 126 ~ b5
Page 127 ~ b5
Page 128 ~ b5
Page 129 ~ b5
Page 130 ~ b5
Page 131 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 1
Page 7 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 28

- Page 6 ~ b5, b6, b7C
- Page 7 ~ b5, b6, b7C
- Page 8 ~ b5, b6, b7C
- Page 9 ~ b5, b6, b7C
- Page 10 ~ b5, b6, b7C
- Page 11 ~ b5, b6, b7C
- Page 12 ~ b5, b6, b7C
- Page 13 ~ b5, b6, b7C
- Page 14 ~ b5, b6, b7C
- Page 15 ~ b5, b6, b7C
- Page 16 ~ b5, b6, b7C
- Page 17 ~ b5, b6, b7C
- Page 18 ~ b5, b6, b7C
- Page 19 ~ b5, b6, b7C
- Page 20 ~ b5, b6, b7C
- Page 21 ~ b5, b6, b7C
- Page 22 ~ b5, b6, b7C
- Page 30 ~ Duplicate TSC Mismatches 1 section 5 Page 26
- Page 31 ~ Duplicate
- Page 32 ~ Duplicate
- Page 33 ~ Duplicate
- Page 34 ~ Duplicate
- Page 39 ~ Duplicate Page 3
- Page 40 ~ Duplicate
- Page 41 ~ Duplicate
- Page 43 ~ Duplicate Page 3
- Page 44 ~ Duplicate
- Page 45 ~ Duplicate

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 21

Page 1 ~ b5

Page 2 ~ b5

Page 3 ~ b5

Page 4 ~ b5

Page 5 ~ b5

Page 6 ~ b5

Page 7 ~ b5

Page 9 ~ Duplicate TSC 1 Section 5 Page 12

Page 10 ~ Duplicate

Page 11 ~ Duplicate

Page 12 ~ Duplicate

Page 13 ~ Duplicate

Page 14 ~ Duplicate

Page 15 ~ Duplicate

Page 16 ~ Duplicate

Page 17 ~ Duplicate

Page 18 ~ Duplicate

Page 19 ~ Duplicate

Page 20 ~ Duplicate

Page 21 ~ Duplicate

Page 22 ~ Duplicate

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 14

- Page 2 ~ b5
- Page 3 ~ b5
- Page 4 ~ b5
- Page 5 ~ b5
- Page 6 ~ b5
- Page 7 ~ b5
- Page 8 ~ b5
- Page 9 ~ b5
- Page 10 ~ b5
- Page 11 ~ b5
- Page 12 ~ b5
- Page 13 ~ b5
- Page 14 ~ b5
- Page 15 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 16

- Page 2 ~ b5
- Page 3 ~ b5
- Page 4 ~ b5
- Page 5 ~ b5
- Page 6 ~ b5
- Page 7 ~ b5
- Page 9 ~ b5, b6, b7C
- Page 10 ~ b5, b6, b7C
- Page 11 ~ b5, b6, b7C
- Page 12 ~ b5, b6, b7C
- Page 13 ~ b5, b6, b7C
- Page 18 ~ b5
- Page 19 ~ b5
- Page 20 ~ b5
- Page 21 ~ Duplicate TSC 2 Section 6 Page 46
- Page 25 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

- Total Deleted Page(s) ~ 45
- Page 1 ~ Duplicate TSC 1 Section 5 Page 32
- Page 2 ~ Duplicate
- Page 3 ~ Duplicate
- Page 4 ~ Duplicate
- Page 7 ~ Duplicate Section 6 Page 30
- Page 8 ~ Duplicate
- Page 9 ~ Duplicate
- Page 10 ~ Duplicate
- Page 12 ~ Duplicate TSC 1 Section 5 Page 32
- Page 13 ~ Duplicate
- Page 14 ~ Duplicate
- Page 15 ~ Duplicate
- Page 33 ~ b5
- Page 34 ~ b5
- Page 35 ~ b5
- Page 36 ~ b5
- Page 37 ~ b5
- Page 38 ~ b5
- Page 39 ~ b5
- Page 40 ~ b5
- Page 41 ~ b5
- Page 42 ~ b5
- Page 43 ~ b5
- Page 44 ~ b5
- Page 45 ~ b5
- Page 46 ~ b5
- Page 47 ~ b5
- Page 48 ~ b5
- Page 49 ~ b5
- Page 50 ~ b5
- Page 51 ~ b5
- Page 52 ~ b5
- Page 53 ~ b5
- Page 54 ~ b5
- Page 55 ~ b5
- Page 56 ~ b5
- Page 57 ~ b5
- Page 58 ~ b5
- Page 59 ~ b5
- Page 60 ~ b5
- Page 61 ~ b5
- Page 62 ~ b5
- Page 63 ~ b5
- Page 64 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 4

Page 17 ~ b5

Page 18 ~ b5

Page 19 ~ b5

Page 20 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 9
Page 1 ~ Referral/Direct
Page 2 ~ Referral/Direct
Page 3 ~ Referral/Direct
Page 4 ~ Referral/Direct
Page 5 ~ Referral/Direct
Page 6 ~ Referral/Direct
Page 7 ~ Referral/Direct
Page 8 ~ Referral/Direct
Page 9 ~ Referral/Direct

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 3
Page 7 ~ b5
Page 8 ~ b5
Page 9 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION
FOIPA
DELETED PAGE INFORMATION SHEET

Serial Description ~ COVER SHEET

Total Deleted Page(s) ~ 97

- Page 1 ~ b5
- Page 2 ~ b5
- Page 3 ~ b5
- Page 4 ~ b5
- Page 5 ~ b5
- Page 6 ~ b5
- Page 7 ~ b5
- Page 8 ~ b5
- Page 9 ~ b5
- Page 10 ~ b5
- Page 11 ~ b5
- Page 12 ~ b5
- Page 13 ~ b5
- Page 14 ~ b5
- Page 15 ~ b5
- Page 16 ~ b5
- Page 17 ~ b5
- Page 18 ~ b5
- Page 19 ~ b5
- Page 20 ~ b5
- Page 21 ~ b5
- Page 22 ~ b5
- Page 23 ~ b5
- Page 24 ~ b5
- Page 25 ~ b5
- Page 26 ~ b5
- Page 27 ~ b5
- Page 28 ~ b5
- Page 29 ~ b5
- Page 30 ~ b5
- Page 31 ~ b5
- Page 32 ~ b5
- Page 33 ~ b5
- Page 34 ~ b5
- Page 35 ~ b5
- Page 36 ~ b5
- Page 37 ~ b5
- Page 38 ~ b5
- Page 39 ~ b5
- Page 40 ~ b5
- Page 41 ~ b5
- Page 42 ~ b5
- Page 43 ~ b5
- Page 44 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Page 45 ~ b5
Page 46 ~ b5
Page 47 ~ b5
Page 48 ~ b5
Page 49 ~ b5
Page 50 ~ b5
Page 51 ~ b5
Page 52 ~ b5
Page 53 ~ b5
Page 54 ~ b5
Page 55 ~ b5
Page 56 ~ b5
Page 57 ~ b5
Page 58 ~ b5
Page 59 ~ b5
Page 60 ~ b5
Page 61 ~ b5
Page 62 ~ b5
Page 63 ~ b5
Page 64 ~ b5
Page 65 ~ b5
Page 66 ~ b5
Page 67 ~ b5
Page 68 ~ b5
Page 69 ~ b5
Page 70 ~ b5
Page 71 ~ b5
Page 72 ~ b5
Page 73 ~ b5
Page 74 ~ b5
Page 75 ~ b5
Page 76 ~ b5
Page 77 ~ b5
Page 78 ~ b5
Page 79 ~ b5
Page 80 ~ b5
Page 81 ~ b5
Page 82 ~ b5
Page 83 ~ b5
Page 84 ~ b5
Page 85 ~ b5
Page 86 ~ b5
Page 87 ~ b5
Page 88 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Page 89 ~ b5
Page 90 ~ b5
Page 91 ~ b5
Page 92 ~ b5
Page 93 ~ b5
Page 94 ~ b5
Page 95 ~ b5
Page 96 ~ b5
Page 97 ~ b5

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X for this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

[redacted]
From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
Don't know where to turn, so you're the unlucky ones.

[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b6
b7C
b2

Thanks!

[redacted]
"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted], a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and

b6
b7C

interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S. b6 b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations. b6 b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted. b6 b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211
[redacted]

Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

4

[Redacted]

From: [Redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [Redacted]
Cc:
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Don't know where to turn, so you're the unlucky ones.

[Redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?
Thanks!

[Redacted]

b2
b6
b7C

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [Redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [Redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [Redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [Redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(i) [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7C

Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy

the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

[redacted]
From: [redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system).

[redacted]
Should we talk?
Thanks!

b6
b7C
b2

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."

--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
Don't know where to turn, so you're the unlucky ones.

[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b6
b7C
b2

Thanks!

[redacted]
"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7C

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

6

[Redacted]

From: [Redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[Redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system).

b6
b7C
b2

[Redacted]

Should we talk?

Thanks!

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."

--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]

Don't know where to turn, so you're the unlucky ones.

[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b6
b7C
b2

Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S. b6 b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations. b6 b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted. b6 b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

[redacted]
Fax: (212) 661-0989

b6
b7C

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if

• , submitting your request via postal mail.

7

[Redacted]
From: [Redacted]
Sent: Thursday, April 21, 2005 3:20 PM
To: [Redacted]
Cc:
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]
Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [Redacted] et al have reached the "fed up and frustrated" level and are casting a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."
Thanks!

b6
b7C
b2

[Redacted]
"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."

--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[Redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[Redacted]
Terrorist Screening Center
[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]

He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system) [redacted]

b6
b7C
b2

Should we talk?

Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]

Don't know where to turn, so you're the unlucky ones.

[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

b6
b7C
b2

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7c

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

8

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

[Redacted]

From: [Redacted]

Sent: Thursday, April 21, 2005 5:48 PM

b6
b7C

To: [Redacted]
Cc: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

[Large Redacted Area]

b5
b6
b7C

-----Original Message-----

From: [Redacted]

Sent: Thursday, April 21, 2005 3:20 PM

b6
b7C

To: [Redacted]
Cc: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

[Redacted]

Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [Redacted] et al have reached the "fed up and frustrated" level and are casting a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."
Thanks!

b6
b7C
b2

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."
--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[redacted]
[redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[redacted]
Terrorist Screening Center
[redacted]

b2
b6
b7C

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system). [redacted]
Should we talk?

b2
b6
b7C

Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]

Don't know where to turn, so you're the unlucky ones.
[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?
Thanks!

b2
b6
b7C

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted],

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely

b6
b7C

being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b2
b6
b7C

[redacted]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007

9

[Redacted]

From: [Redacted]
Sent: Thursday, April 21, 2005 5:54 PM
To: [Redacted]
Subject: redress referral

b6
b7C

[Redacted]

b6
b7C

[Large Redacted Block]

b5

[Redacted]

b2
b6
b7C

Terrorist Screening Center

[Redacted]

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Don't know where to turn, so you're the unlucky ones.

b6
b7C
b2

[Redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

Thanks!

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]

b6
b7C

Sent: Thursday, April 21, 2005 1:25 PM

To [redacted]

Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7c

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

10

[Redacted]

From: [Redacted]

Sent: Friday, April 22, 2005 7:24 AM

b6
b7C

To: [Redacted]
Cc: [Redacted]

Subject: Re: redress referral

[Redacted] DOB [Redacted] has [Redacted]
which means [Redacted]

b2
b6
b7C
b7E

[Redacted] I've seen in some of our
secondary inspections were all of his information and finger prints were sent to the NTC so some sort of package
could be put together to [Redacted] Doesn't this fall
under the TSC or NTC?

This person has been stopped 13 times with negative results each time and [Redacted]

Department of Homeland Security
Customs and Border Protection

b6
b7C
b2

[Redacted]

04/21/2005 05:53 PM

To: [Redacted]
cc: [Redacted]
Subject: redress referral

b6
b7C

[Redacted]

b6
b7C

[Large Redacted Area]

b5

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Don't know where to turn, so you're the unlucky ones.
[Redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?
Thanks!

b6
b7C
b2

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [Redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [Redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [Redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [Redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[Redacted] is one of the key members of Pfizer's organization. As the [Redacted] is charged with the worldwide activities of our [Redacted] brand products, the most prescribed brand for [Redacted] a treatable medical condition

b6
b7C

that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeatedly gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeatedly fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide.

b6
b7C

[redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7C

[redacted]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is

11/13/2007

privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

HW

Message

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

Page 1 of 5

[Redacted]

From: [Redacted]
Sent: Friday, April 22, 2005 8:54 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

I think that's the way to go.
thanks!

b6
b7C
b2

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."
-President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 5:48 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Large Redacted Area]

b5
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:20 PM
To: [Redacted]
Cc: [Redacted]

b6
b7C

11/13/2007

Subject: RE: TSC Customer Service: Guidance requested

[Redacted]

Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [Redacted] et al have reached the "fed up and frustrated" level and are casting a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."

b6
b7C

Thanks!

[Redacted]

b2
b6
b7C

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."

--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[Redacted]

[Redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[Redacted]

Privacy Officer

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system). [Redacted]

b2
b6
b7C

Should we talk?

Thanks!

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson

(January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]

Don't know where to turn, so you're the unlucky ones.
[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?
Thanks!

b2
b6
b7C

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson
(January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] [redacted] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

[redacted]
Fax: (212) 661-0989

b6
b7C

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007

12

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

[Redacted]

From: [Redacted]
Sent: Friday, April 22, 2005 9:54 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: redress referral

b6
b7c

I just need someone (ICE or CBP) to take ownership of this redress matter. As you know, [Redacted] and I'm not aware that the NTC has a redress or complaints office.

b2

Once we've established ownership of the matter, we can go from there. So whose is it?

[Redacted]

Terrorist Screening Center

b2
b6
b7c

-----Original Message-----

From: [Redacted]
Sent: Friday, April 22, 2005 7:24 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: redress referral

b6
b7c

[Redacted] DOB [Redacted] has [Redacted]
[Redacted] which means [Redacted]

b2
b6
b7c

I've seen in some of our secondary inspections were all of his information and finger prints were sent to the NTC so some sort of package could be put together [Redacted]

[Redacted] Doesn't this fall under the TSC or NTC?

This person has been stopped 13 times with negative results each time and [Redacted]

[Redacted]

[Redacted]

Department of Homeland Security
Customs and Border Protection

[Redacted]

b2
b6
b7c

[Redacted]

To: [Redacted]
cc: [Redacted]
Subject: redress referral

b6
b7c

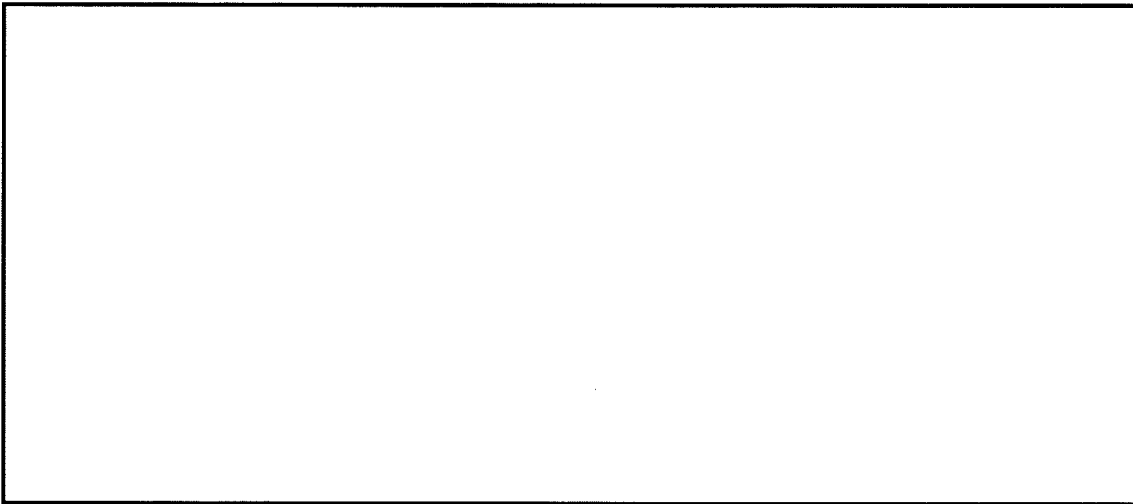
04/21/2005 05:53 PM

[Redacted]

b6
b7c

[Redacted]

b5



b5

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]

Sent: Thursday, April 21, 2005 1:34 PM

To: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Don't know where to turn, so you're the unlucky ones.

[Redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b2
b6
b7C

Thanks!

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]

Sent: Thursday, April 21, 2005 1:25 PM

To: [Redacted]

Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [Redacted]

I am writing from Epstein, Becker & Green, P.C., on behalf of [Redacted] [Redacted] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [Redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East

b6
b7C

42nd Street, New York, New York 10177.

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

11/13/2007

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211
[REDACTED]

b6
b7c

Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007

(2)

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

[Redacted]

From: [Redacted]
Sent: Friday, April 22, 2005 11:47 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

This sounds good

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 5:48 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Large Redacted Block]

b5
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:20 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [Redacted] et al have reached the "fed up and frustrated" level and are casting

b6
b7C

11/13/2007

a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."

Thanks!

[Redacted]

b2
b6
b7C

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."

--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[Redacted]

[Redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system). [Redacted]

b2
b6
b7C

Should we talk?

Thanks!

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]

b6
b7C

Sent: Thursday, April 21, 2005 2:24 PM

To: [redacted]

b6
b7C

Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]

b6
b7C

Sent: Thursday, April 21, 2005 1:34 PM

To: [redacted]

Subject: RE: TSC Customer Service: Guidance requested

[redacted]

b6
b7C

Don't know where to turn, so you're the unlucky ones.

[redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b2
b6
b7C

Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]

b6
b7C

Sent: Thursday, April 21, 2005 1:25 PM

To: [redacted]

Subject: TSC Customer Service: Guidance requested

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] immigration counsel to Pfizer Inc.

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed

b6
b7C

brand for [REDACTED] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [REDACTED] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization. b6 b7C

As required by this essential position, [REDACTED] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [REDACTED] [REDACTED] is a citizen of the United Kingdom. He has not resided in [REDACTED] since he was a young child. Because of country of birth, [REDACTED] [REDACTED] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [REDACTED] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [REDACTED] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S. b6 b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [REDACTED] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [REDACTED] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [REDACTED] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations. b6 b7C

Consequently, it is extremely important that [REDACTED] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted. b6 b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone b6 b7C

other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

14

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

[Redacted]

From: [Redacted]
Sent: Monday, April 25, 2005 5:44 PM
To: [Redacted]
Subject: 05-040

b2
b6
b7C

[Redacted]

b6
b7C

I'm working through a large pile of redress matters and will (I'm sure) get to the three you called me about soon. For now though, I just reviewed 05-040 and have a result for you.

This is a [Redacted] We obviously cannot [Redacted] The best we can do is advise him of ways he can help [Redacted]

b2
b7E

I would suggest your response letter include the following:

- (1) Advise him to include his full middle name when making air reservations in the future.
- (2) Provide him with the information on contacting the TSA Ombudsman and advise him to contact them to see if he is [Redacted] TSA No-Fly and Selectee Lists.

Please let me know if you need any further information on this matter. Otherwise, we will consider it closed. As always, we appreciate you providing us with an electronic copy of the response that you send for our file. Thanks.

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

15

[Redacted]

From: [Redacted]
Sent: Wednesday, May 04, 2005 8:59 AM
To: [Redacted]
Cc: [Redacted] Rick Kopel
Subject: RE: redress referral

b6
b7C

Gentlemen:

Please try to understand what I'm asking here.

[Redacted]

b5

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Wednesday, May 04, 2005 7:58 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: redress referral

b2
b6
b7C

[Redacted]

[Redacted]

b5
b6
b7C

[Redacted]

[Redacted]

To:

b6
b7C

[Redacted]

Cc:

[Redacted]

[Redacted]

[Redacted]

b6
b7C

[Redacted]

05/04/2005 04:22

Subject: RE: redress

referral

AM

Hello:

[Redacted]

b5
b6
b7C

[Redacted]

Respectfully:

[Redacted]

National Targeting Center
Customs & Border Protection
Department of Homeland Security

b2
b6
b7C

[Redacted]

----- [Redacted] wrote: -----

b6
b7C

To: [Redacted]

From: [Redacted]

Date: 04/22/2005 09:54AM

cc: [Redacted]

[Redacted]

Subject: RE: redress referral

[Redacted]

b2

Once we've established ownership of the matter, we can go from there. So whose is it?

11/13/2007

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Friday, April 22, 2005 7:24AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: redress referral

b6
b7C

[Redacted], DOB: [Redacted] has [Redacted]
[Redacted] which means [Redacted]
[Redacted] I've

b2
b6
b7C
b7E

seen in some of our secondary inspections were all of his information and
finger prints were sent to the NTC so some sort of package could be put
together to [Redacted]

[Redacted] Doesn't this fall under the TSC or NTC?

This person has been stopped 13 times with negative results each time and
[Redacted]

[Redacted]
Department of Homeland Security
Customs and Border Protection

b2
b6
b7C

[Redacted]

[Redacted]
[Redacted] To: [Redacted]
[Redacted]

b6
b7C

04/21/2005 05:53 PM

cc:
Subject: redress referral

[Redacted]

b6
b7C

[Large Redacted Block]

b5

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Don't know where to turn, so you're the unlucky ones.
[Redacted] contacted me months ago (last summer?) about histravel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?
Thanks!

b2
b6
b7C

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [Redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [REDACTED]

I am writing from Epstein, Becker & Green, P.C., on behalf of [REDACTED]
[REDACTED] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [REDACTED] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[REDACTED] is one of the key members of Pfizer's organization. As the [REDACTED] is charged with the worldwide activities of our [REDACTED] brand products, the most prescribed brand for [REDACTED] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [REDACTED] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [REDACTED] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [REDACTED] is a citizen of the United Kingdom. He has not resided in [REDACTED] since he was a young child. Because of country of birth, [REDACTED] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [REDACTED] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [REDACTED] [REDACTED] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [REDACTED] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [REDACTED] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [REDACTED] is a key member and an integral part of both the leadership team in the United

b6
b7C

11/13/2007

States and Pfizer's global operations.

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7C

[redacted]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007

16

Message

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

Page 1 of 5

[Redacted]

From: [Redacted]

Sent: Thursday, May 12, 2005 2:36 PM

To: [Redacted]
Cc: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

Good afternoon [Redacted]

Has there been any resolution to this? If not, has the e-mail of 4/21 been given an interim response?
thanks!

b2
b6
b7C

[Redacted]

"We need not fear the expression of ideas—we do need to fear their suppression."
—President Harry S Truman

-----Original Message-----

From: [Redacted]

Sent: Friday, April 22, 2005 11:47 AM

To: [Redacted]
Cc: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

This sounds good

-----Original Message-----

From: [Redacted]

Sent: Thursday, April 21, 2005 5:48 PM

To: [Redacted]
Cc: [Redacted]

Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Large Redacted Area]

b5
b6
b7C

11/13/2007

[Redacted]

b5

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:20 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Redacted]

Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [Redacted] et al have reached the "fed up and frustrated" level and are casting a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."
Thanks!

b2
b6
b7C

[Redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."
--President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.

[Redacted]

[Redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]

b6
b7C

Sent: Thursday, April 21, 2005 2:28 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system). [redacted]

b2
b6
b7C

Should we talk?
Thanks!

[redacted]
"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
Don't know where to turn, so you're the unlucky ones. [redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b2
b6
b7C

Thanks!

[redacted]
"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." --President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [redacted]

b6
b7C

I am writing from Epstein, Becker & Green, P.C., on behalf of [redacted] [redacted] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[redacted] is one of the key members of Pfizer's organization. As the [redacted] is charged with the worldwide activities of our [redacted] brand products, the most prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function

b6
b7C

11/13/2007

within Pfizer remains uninterrupted.

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7c

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007

17

Message

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

Page 1 of 5

[Redacted]

From: [Redacted]
Sent: Thursday, May 12, 2005 3:00 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

Unfortunately no. I have had no luck with CBP or ICE. I'll take care of it some other way though. Thanks for the reminder.

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, May 12, 2005 2:36 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

Good afternoon [Redacted]

Has there been any resolution to this? If not, has the e-mail of 4/21 been given an interim response?
thanks!

b2
b6
b7C

[Redacted]

"We need not fear the expression of ideas—we do need to fear their suppression."
—President Harry S Truman

-----Original Message-----

From: [Redacted]
Sent: Friday, April 22, 2005 11:47 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

This sounds good

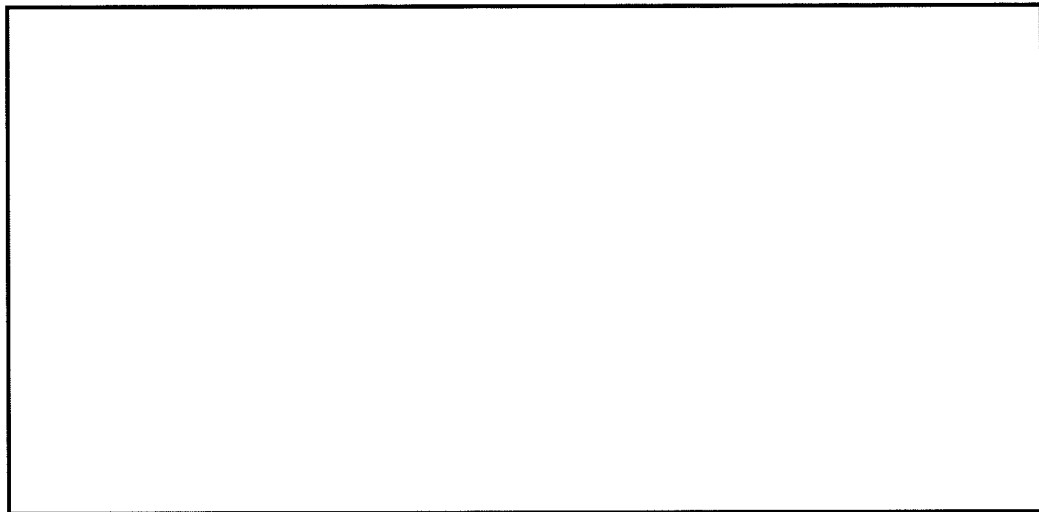
-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 5:48 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[Large Redacted Block]

b5



b5
b6
b7C

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 3:20 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C



Absolutely agree w/ your assessment (I included you due to our first meeting here when you said you wanted to see things like this). I'm sure [redacted] et al have reached the "fed up and frustrated" level and are casting a wide net in an effort to get someone to help him. I prefer to let you take your closer look before I reply, unless you have no problem with a non-committal response saying, "thanks, we'll get back to you."
Thanks!

b2
b6
b7C



"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be."
--President Thomas Jefferson (January 6, 1816)

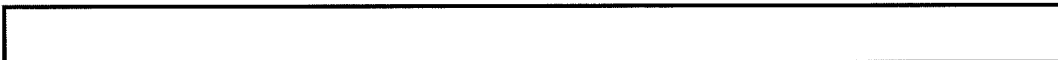
-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 3:14 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

If he's having a problem with Customs, he needs to contact their complaints office and let them handle it through their normal procedures.

I need to take a closer look at this, but my initial thought is that we should refer the email to CBP and inform his lawyers that we have done so, and give them the contact info for the CBP office that handles these complaints.



b2

[redacted] if your staff gets any more complaints about individuals, please let me know.

b2
b6
b7C

Thanks.

[redacted]
Terrorist Screening Center
[redacted]

b2
b6
b7C

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:28 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
He told me he had, but that his problems were usually w/ the Customs and Immigration folks. I can't answer your second question (and, of course, this is an UNCLAS system). [redacted]

b2
b6
b7C

Should we talk?
Thanks!

[redacted]

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." -- President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 2:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

First, I would like to know whether he actually contacted the TSA ombudsman and the result. I'm assuming he's not watch listed anywhere??

-----Original Message-----

From: [redacted]
Sent: Thursday, April 21, 2005 1:34 PM
To: [redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

[redacted]
Don't know where to turn, so you're the unlucky ones. [redacted] contacted me months ago (last summer?) about his travel problems. He was, as you can imagine, frustrated that he was frequently, but not always, subject to delays as a result of inquiries at the airport. I gave him the number for the TSA ombudsman, but as his problems more often were with the Customs folks, I gave him their number also. I have not heard from him in months. Any suggestions?

b6
b7C

Thanks!
[redacted]

b2

"If a nation expects to be ignorant and free, in a state of civilization, it expects what never was and never will be." -- President Thomas Jefferson (January 6, 1816)

-----Original Message-----

From: [REDACTED]
 Sent: Thursday, April 21, 2005 1:25 PM
 To: [REDACTED]
 Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [REDACTED]

I am writing from Epstein, Becker & Green, P.C., on behalf of [REDACTED] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [REDACTED] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[REDACTED] is one of the key members of Pfizer's organization. As the [REDACTED] is charged with the worldwide activities of our [REDACTED] brand products, the most prescribed brand for [REDACTED] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [REDACTED] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [REDACTED] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [REDACTED] is a citizen of the United Kingdom. He has not resided in [REDACTED] since he was a young child. Because of country of birth, [REDACTED] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [REDACTED] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [REDACTED] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business

11/13/2007

necessity, we respectfully request your guidance on this matter. [REDACTED] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [REDACTED] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result, [REDACTED] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [REDACTED] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[REDACTED]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

b6
b7C

[REDACTED]
Fax: (212) 661-0989

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

8

[Redacted]

From: [Redacted]
Sent: Friday, May 13, 2005 1:50 PM
To: [Redacted]
Subject: RE: TSC Customer Service: Guidance requested

b6
b7C

Sensitivity: ~~Confidential~~

Good afternoon,

I want to take this opportunity to give you an interim response to your request below. We are working with other federal agencies in an effort to resolve [Redacted] situation.

To aid us, we need the following information from [Redacted]

b2
b6
b7C

- 1) A statement, signed by [Redacted] faxed to us [Redacted] that gives us permission to communicate with your law firm on his behalf.
- 2) A copy of any U.S. issued identification card (e.g., driver's license, Visa) faxed to us at the above number.
- 3) His current passport number.
- 4) His date of birth.
- 5) His current home and work addresses.

Receipt of #s 2 through 5 will enable us to work with other agencies to conduct a complete review of his record and, we hope, bring [Redacted] situation to a satisfactory conclusion.

Sincerely,

[Redacted]

b2
b6
b7C

"We need not fear the expression of ideas--we do need to fear their suppression."
--President Harry S Truman

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 21, 2005 1:25 PM
To: [Redacted]
Subject: TSC Customer Service: Guidance requested

b6
b7C

Dear [Redacted]

I am writing from Epstein, Becker & Green, P.C., on behalf of [Redacted] immigration counsel to Pfizer Inc.

b6
b7C

We are writing on behalf of [Redacted] a valued and central employee at Pfizer worldwide headquarters located on 235 East 42nd Street, New York, New York 10177.

b6
b7C

Pfizer Inc is a research-based, multinational corporation. Pfizer enjoys a well-deserved reputation for high quality pharmaceutical and other healthcare products. Our mission is to discover and develop innovative, value-added products that improve the quality of life of people around the world, helping them enjoy longer, healthier, more productive lives. Together with our subsidiaries, Pfizer employs approximately 120,000 worldwide, and had gross annual revenues in excess of \$52.5 billion (US) for 2004.

[Redacted] is one of the key members of Pfizer's organization. As the [Redacted]
[Redacted] is charged with the worldwide activities of our [Redacted] brand products, the most

b6
b7C

prescribed brand for [redacted] a treatable medical condition that is estimated to affect more than 17 million people in the United States. [redacted] leads his team in overseeing all activities of the brand worldwide, managing the activities of physicians and medical directors in our worldwide organization.

b6
b7C

As required by this essential position, [redacted] travels extensively on behalf of Pfizer, usually a few times a month. Although born in [redacted] is a citizen of the United Kingdom. He has not resided in [redacted] since he was a young child. Because of country of birth, [redacted] has repeated gone through the process of "Special Registration" each time he enters the United States, namely being fingerprinted and interviewed at Secondary Inspection at your office. We respectfully request your guidance on how to relieve [redacted] of repeated Secondary Inspections. Based on 8 CFR Part 264(f)(7)(ii), [redacted] satisfies the requirements of a nonimmigrant alien subject to special registration who may apply for relief from the registration requirements as a Frequent Traveler. Yet, he has been repeated fingerprinted and subjected to harsh interview each and every time he enters the U.S.

b6
b7C

Due to these exigent circumstances and Pfizer's business necessity, we respectfully request your guidance on this matter. [redacted] is a valued employee and a critical contributor to Pfizer's global development efforts. It is his leadership that supports the establishment, implementation and adherence to quality pharmaceutical products standards. He also develops and administers those Pfizer policies and procedures that ensure competitiveness and compliance with all applicable federal, state and local rules and regulations worldwide. [redacted] advises senior management on organizational planning and developmental needs, and then works to implement these needs at all organizational levels. His guidance is extremely important in growing the Pfizer business not only in the United States but in our subsidiaries worldwide as well. As a result [redacted] is a key member and an integral part of both the leadership team in the United States and Pfizer's global operations.

b6
b7C

Consequently, it is extremely important that [redacted] be readmitted without disruption to the United States so that his important function within Pfizer remains uninterrupted.

b6
b7C

Any assistance and guidance regarding this matter will be highly appreciated.

Should you require additional information, please do not hesitate to contact our offices.

Kind regards,

[redacted]
Immigration Paralegal
Epstein, Becker & Green, P.C.
250 Park Avenue
New York, NY 10177-1211

[redacted]
Fax: (212) 661-0989

b6
b7C

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you

would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green,
Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

19

[Redacted]

From: [Redacted]
Sent: Thursday, June 02, 2005 10:53 AM
To: [Redacted]
Subject: FW: Response to [Redacted] attorney

b6
b7C

Hi [Redacted]

Since you've been communicating with [Redacted] attorney, would you mind sending the following email under your signature? Please bcc me. Thank you.

b6
b7C

[Redacted]

.....

[Redacted]

Epstein, Becker & Green, P.C.
250 Park Avenue
New York NY 10177-1211

b6
b7C

Dear [Redacted]

We have researched the complaint of your client, [Redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP), Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

b6
b7C

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person, of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[Redacted]
Supervisory Program Analyst
Customs and Border Protection
Office of Field Operations
1300 Pennsylvania Ave, NW, Room 5.5C
Washington DC 20229
Phone: [Redacted]
Fax: [Redacted]
EMAIL: [Redacted]

b2
b6
b7C

Sincerely,

[Redacted]

b6
b7C

11/13/2007

20

[Redacted]

From: [Redacted]
Sent: Thursday, June 02, 2005 11:01 AM
To: [Redacted]
Subject: RE: Response to [Redacted] attorney

b6
b7C

Good morning [Redacted]

Happy to do so. Two questions: (1) was [Redacted] the one who faxed the paperwork to us? (2) isn't [Redacted] actually [Redacted] I want to be as courteous as possible under the circumstances.

b6
b7C

Thanks!

[Redacted]

b2
b6
b7C

"Liberty without learning is always in peril and learning without liberty is always in vain." (President John F. Kennedy--March 18, 1963)

-----Original Message-----

From: [Redacted]
Sent: Thursday, June 02, 2005 10:53 AM
To: [Redacted]
Subject: FW: Response to [Redacted] attorney

b6
b7C

Hi [Redacted]

Since you've been communicating with [Redacted] attorney, would you mind sending the following email under your signature? Please bcc me. Thank you.

b6
b7C

[Redacted]

[Redacted]
Epstein, Becker & Green, P.C.
250 Park Avenue
New York NY 10177-1211

b6
b7C

Dear [Redacted]

b6
b7C

We have researched the complaint of your client, [Redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP), Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[Redacted]
Supervisory Program Analyst
Customs and Border Protection

b6
b7C

11/13/2007

Office of Field Operations
1300 Pennsylvania Ave, NW, Room 5.5C
Washington DC 20229

Phone: [REDACTED]

Fax: [REDACTED]

EMAIL: [REDACTED]

Sincerely,

[REDACTED]

b2
b6
b7C

21

[Redacted]

From: [Redacted]
Sent: Thursday, June 02, 2005 11:13 AM
To: [Redacted]
Subject: RE: Response to [Redacted] attorney

b6
b7C

[Redacted] name was on the fax cover sheet as the "from" person and he is the attorney listed in the notice of appearance document they sent. By the way, I pulled his email from the web. It's [Redacted]

b6
b7C

I believe he is Dr. [Redacted] so please do use that title. Very thoughtful [Redacted]

[Redacted]

Terrorist Screening Center

[Redacted]

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, June 02, 2005 11:01 AM
To: [Redacted]
Subject: RE: Response to [Redacted] attorney

b6
b7C

Good morning [Redacted]
Happy to do so. Two questions: (1) was [Redacted] the one who faxed the paperwork to us? (2) isn't Mr. [Redacted] actually Dr. [Redacted] I want to be as courteous as possible under the circumstances.
Thanks!

b6
b7C

[Redacted]

"Liberty without learning is always in peril and learning without liberty is always in vain." (President John F. Kennedy--March 18, 1963)

b2
b6
b7C

-----Original Message-----

From: [Redacted]
Sent: Thursday, June 02, 2005 10:53 AM
To: [Redacted]
Subject: FW: Response to [Redacted]

b6
b7C

Hi [Redacted]

Since you've been communicating with [Redacted] attorney, would you mind sending the following email under your signature? Please bcc me. Thank you.

b6
b7C

[Redacted]

.....

[Redacted]
Epstein, Becker & Green, P.C.
250 Park Avenue
New York NY 10177-1211

b6
b7C

Dear [Redacted]

We have researched the complaint of your client [Redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP),

b6
b7C

Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[Redacted]
Supervisory Program Analyst
Customs and Border Protection
Office of Field Operations
1300 Pennsylvania Ave, NW, Room 5.5C
Washington DC 20229
Phone: [Redacted]
Fax: [Redacted]
EMAIL: [Redacted]

b2
b6
b7C

Sincerely,

[Redacted]

22

[Redacted]

From: [Redacted]
Sent: Thursday, June 02, 2005 11:28 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: [Redacted] Inquiry

b6
b7C

[Redacted]

b6
b7C

Thank you very much for your prompt response.

[Redacted]

Epstein, Becker & Green, P.C.
250 Park Ave.
New York, NY 10177

b6
b7C

[Redacted]

>>> [Redacted] 06/02/05 11:23AM >>>

b2
b6
b7C

[Redacted]

Epstein, Becker & Green, P.C.

250 Park Avenue

New York NY 10177-1211

Dear [Redacted]

b6
b7C

We have researched the complaint of your client, [Redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP), Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[Redacted]

Supervisory Program Analyst

Customs and Border Protection

Office of Field Operations

1300 Pennsylvania Ave, NW, Room 5.5C

Washington DC 20229

Phone: [Redacted]

Fax: [Redacted]

EMAIL: [Redacted]

b2
b6
b7C

Sincerely,

[Redacted]

b2
b6
b7C

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

[Redacted]

From: [Redacted]
Sent: Thursday, June 02, 2005 11:23 AM
To: [Redacted]
Cc: [Redacted]
Subject: [Redacted] Inquiry

b6
b7C

[Redacted]

Epstein, Becker & Green, P.C.
250 Park Avenue
New York NY 10177-1211

b6
b7C

Dear [Redacted]

We have researched the complaint of your client, [Redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP), Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[Redacted]
Supervisory Program Analyst
Customs and Border Protection
Office of Field Operations
1300 Pennsylvania Ave, NW, Room 5.5C
Washington DC 20229
Phone: [Redacted]
Fax: [Redacted]
EMAIL: [Redacted]

b2
b6
b7C

Sincerely,

[Redacted]

b2
b6
b7C

23

Re: [redacted] Inquiry

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 05-09-2008 BY 60324 UC BAW/RS/VCF

[redacted]

From: [redacted]

Sent: Sunday, July 24, 2005 11:50 AM

To: [redacted]

Cc:

Subject: RE: [redacted] Inquiry

b6
b7C

Dear [redacted]

I have not heard any further response to this matter following the e-mail from [redacted] below - could you please update me.

b6
b7C

Needless to say that I was again targeted at Newark airport when I returned from Paris and London last Sunday 17th July on a Virgin flight VS01 which landed at 6.30pm.

I will be traveling to London again next week on Thursday night and myself and my family will be returning on VS01 on Sunday 31st July at Newark. Naturally I am concerned that the problem persists and I am being unfairly targeted each time.

Best wishes

[redacted]

b6
b7C

From: [redacted]

Sent: Thursday, June 02, 2005 11:28 AM

To: [redacted]

Cc: [redacted]

Subject: Re: [redacted] Inquiry

b2
b6
b7C

[redacted]

Thank you very much for your prompt response.

b6
b7C

[redacted]

Epstein, Becker & Green, P.C.

250 Park Ave.

New York, NY 10177

[redacted]

b6
b7C

>>> [redacted] 06/02/05 11:23AM >>>

[redacted]

b2
b6
b7C

Epstein, Becker & Green, P.C.

250 Park Avenue

New York NY 10177-1211

b6
b7C

11/13/2007

Re: [redacted]

Dear [redacted]

b6
b7C

We have researched the complaint of your client, [redacted] of being repeatedly stopped at U.S. ports of entry by the U.S. Bureau of Customs and Border Protection (CBP), Department of Homeland Security. We have coordinated with the CBP office that handles complaints of this nature and have forwarded them all pertinent documentation you provided on behalf of your client, including your Notice of Entry of Appearance as Attorney. They have opened a file on this matter and should be responding to you within the next few weeks.

In some cases, individuals bear a very similar name and/or other identifier (such as date of birth, SSN, etc.) to a person who is of interest to the U.S. Government such that they are necessarily delayed during screening to confirm that they are not the person of interest. This delay is very unfortunate and agencies like CBP are working to establish procedures to minimize such delays in the future. CBP will notify you if any such procedures may be of help to your client in his future travel.

The contact information for the CBP office is below.

[redacted]

b2
b6
b7C

Supervisory Program Analyst

Customs and Border Protection

Office of Field Operations

1300 Pennsylvania Ave, NW, Room 5.5C

Washington DC 20229

Phone: [redacted]

Fax: [redacted]

EMAIL: [redacted]

Sincerely,

[redacted]

b2
b6
b7C

Confidentiality Note: This e-mail is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure.

11/13/2007

Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, is prohibited. If you have received this e-mail in error, please call the Help Desk of Epstein Becker & Green at 212-351-4701 and destroy the original message and all copies.

Pursuant to the CAN-SPAM Act this communication may be considered an advertisement or solicitation. If you would prefer not to receive future marketing and promotional mailings, please submit your request via email to unsubscribe@ebglaw.com or via postal mail to Epstein Becker & Green, Attn: Email Unsubscribe, 250 Park Avenue, New York, NY 10177. Be sure to include your email address if submitting your request via postal mail.

11/13/2007