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1	CINDY COHN (145997) cindy@eff.org	RACHAEL E. MENY (178514) rmeny@kvn.com
2	LEE TIEN (148216) KURT OPSAHL (191303)	PAULA L. BLIZZARD (207920)
3	JAMES S. TYRE (083117)	MICHAEL S. KWUN (198945) AUDREY WALTON-HADLOCK (250574)
4	MARK RUMOLD (279060) ELECTRONIC FRONTIER FOUNDATION	KEKER & VAN NEST, LLP 710 Sansome Street
	454 Shotwell Street	San Francisco, California 94111-1704
5	San Francisco, CA 94110 Telephone: (415) 436-9333	Telephone: (415) 391-5400 Fax: (415) 397-7188
6	Fax: (415) 436-9993	THOMAS E. MOORE III (115107)
7	RICHARD R. WIEBE (121156)	tmoore@moorelawteam.com THE MOORE LAW GROUP
8	wiebe@pacbell.net LAW OFFICE OF RICHARD R. WIEBE	228 Hamilton Avenue, 3rd Floor
	One California Street, Suite 900	Palo Alto, CA 94301 Telephone: (650) 798-5352
9	San Francisco, CA 94111 Telephone: (415) 433-3200	Fax: (650) 798-5001
10	Fax: (415) 433-6382	ADAM ANTADAMIAN (220070)
11		ARAM ANTARAMIAN (239070) aram@eff.org
11		LAW OFFICE OF ARAM ANTARAMIAN
12		1714 Blake Street Berkeley, CA 94703
13		Telephone: (510) 289-1626
	Attorneys for Plaintiffs	
14	UNITED STATES	DISTRICT COURT
15		
16	FOR THE NORTHERN D	ISTRICT OF CALIFORNIA
	CAROLVALIENCE TAGULUERONIO) CASE NO. 08-CV-4373-JSW
17	CAROLYN JEWEL, TASH HEPTING, GREGORY HICKS, ERIK KNUTZEN and	
18	JOICE WALTON, on behalf of themselves and) DECLARATION OF MARK KLEIN
10	all others similarly situated,	WITH REDACTED EXHIBITSFILED IN SUPPORT OF PLAINTIFFS'
19	Plaintiffs,) MOTION FOR PARTIAL SUMMARY
20) JUDGMENT
21	v.	ORIGINALLY FILED IN THE
	NATIONAL SECURITY AGENCY, et al.,) RELATED CASE OF HEPTING v. AT&T.
22	Defendants.) NO. 06-CV-0676)
23) Date: November 2, 2012
24		Time: 9:00 a.m. Courtroom 11, 19th Floor
		The Honorable Jeffrey S. White
25		_/
26		
27		
28	Case No. 08-CV-4373-JSW	
	DECLARATION OF MARK	KLEIN WITH REDACTED EXHIBITS FILED IN MOTION FOR PARTIAL SUMMARY JUDGMENT
	SUPPORT OF PLAINTIFFS' A	JULIEUR FOR PARTIAL NUMBER V HINGMENT

1	ELECTRONIC FRONTIER FOUNDATION CINDY COHN (145997)	
2	cindy@eff.org	
3	LEE TIEN (148216) tien@eff.org	•
4	11	
5	KEVIN S. BANKSTON (217026) bankston@eff.org	
6	CORYNNE MCSHERRY (221504) corynne@eff.org	
7	JAMES S. TYRE (083117) jstyre@eff.org	
8	454 Shotwell Street	
_	San Francisco, CA 94110 Telephone: 415/436-9333	
9	415/436-9993 (fax)	
10	TRABER & VOORHEES BERT VOORHEES (137623)	
11	bv@tvlegal.com THERESA M. TRABER (116305)	
12	tmt@tvlegal.com 128 North Fair Oaks Avenue, Suite 204	
13	Pasadena, CA 91103 Telephone: 626/585-9611	
14	626/ 577-7079 (fax) Attorneys for Plaintiffs	
15		_
16	[Additional counsel appear following the signatu	re page.]
17	UNITED STATES	DISTRICT COURT
18	NORTHERN DISTRI	CT OF CALIFORNIA
19	TACH HERTRIC CRECORY HOVE	
20	TASH HEPTING, GREGORY HICKS,) CAROLYN JEWEL and ERIK KNUTZEN on)	No. C-06-0672-VRW
21	Behalf of Themselves and All Others Similarly) Situated,	<u>CLASS ACTION</u>
22) Plaintiffs,)	DECLARATION OF MARK KLEIN IN SUPPORT OF PLAINTIFFS' MOTION FOR
23	vs.	PRELIMINARY INJUNCTION
24	AT&T CORP., AT&T INC. and DOES 1-20,	Date: June 8, 2006 Time: 2:00 p.m.
25	inclusive,	Court: Courtroom 6, 17th Floor
26	Defendants.)	Judge: The Hon. Vaughn R. Walker, Chief United States District Judge
27		
28	FILED UNDER SEAL PURSU	ANT TO CIVIL LOCAL RULE 79-S
	DECLARATION OF MARK KLEIN	•
	C-06-0672-VRW	- 1 -
		•

- I, Mark Klein, declare under penalty of perjury that the following is true and correct:
- 1. I am submitting this Declaration in support of Plaintiffs' Motion for a Preliminary Injunction. I have personal knowledge of the facts stated herein, unless stated on information and belief, and if called upon to testify to those facts I could and would competently do so.
- 2. For over 22 years I worked as a technician for AT&T Corporation ("AT&T"), first in New York and then in California. I started working for AT&T in November 1981 as a Communications Technician.
- 3. From January 1998 to October 2003, I worked as a Computer Network Associate III at an AT&T facility on Geary Street in San Francisco, CA.
- 4. From October 2003 to May 2004 I worked as a Communications Technician at an AT&T facility at 611 Folsom St., San Francisco, CA (the "Folsom Street Facility").
- 5. Previously, I worked as an AT&T Communications Technician from November 1981 to January 1998. I was assigned to AT&T facilities in New York, New York (November 1981 to December 1990), White Plains, NY (December 1990 to March 1991), Pleasanton, CA (March 1991 to May 1993 and March 1994 to January 1998) and Point Reyes, CA (June 1993 to March 1994).
 - 6. I retired from AT&T in May 2004.
- 7. AT&T Corp. (now a subsidiary of AT&T Inc.) maintains domestic telecommunications facilities over which millions of Americans' telephone and Internet communications pass every day. These facilities allow for the transmission of interstate or foreign electronic voice and data communications by the aid of wire, fiber optic cable, or other like connection between the point of origin and the point of reception.
- 8. Between 1998 and 2003 I worked in an AT&T office located on Geary Street in San Francisco as one of six Computer Network Associates in the office. The site manager was a management-level technician with the title of Field Support Specialist (hereinafter referred to as FSS #1). Two other FSS people (FSS #2 and FSS #3) also operated from this

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9. During my service at the Geary Street facility, the office provided WorldNet Internet service, international and domestic Voice Over IP (voice communications transmitted over the Internet), and data transport service to the Asia/Pacific region.

- 10. While I worked in the Geary Street facility in 2002, FSS #1 told me to expect a visit from a National Security Agency ("NSA") agent. I and other technicians also received an email from higher management advising us of the pending visit, and the email explicitly mentioned the NSA. FSS #1 told me the NSA agent was to interview FSS #2 for a special job. The NSA agent came and met with FSS #2. FSS #1 later confirmed to me that FSS #2 was working on the special job, and that it was at the Folsom Street Facility.
- 11. In January 2003, I, along with others, toured the Folsom Street Facility. The Folsom Street Facility consists of three floors of a building that was then operated by SBC Communications, Inc. (now known as AT&T Inc.).
- 12. While on the January 2003 tour, I saw a new room being built adjacent to the 4ESS switch room. The new room was near completion. I saw a workman apparently working on the door lock for the room. I later learned that this new room being built was referred to in AT&T documents as the "SG3 Secure Room" (hereinafter the "SG3 Secure Room"). The SG3 Secure Room was room number 641A, and measures approximately 24 by 48 feet.
- 13. The 4ESS switch room is a room that contains a 4ESS switch, a type of electronic switching system that is used to direct long-distance telephone communications. AT&T uses the 4ESS switch in this room to route the public's telephone calls that transit through the Folsom Street Facility.
- 14. FSS #2, the management-level technician whom the NSA cleared and approved for the special job referenced above, was the person working to install equipment in the SG3 Secure Room.
- In October 2003, the company transferred me to the AT&T Folsom Street Facility to oversee the WorldNet Internet room, as a Communications Technician.

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- 16. In the Fall of 2003, FSS #1 told me that another NSA agent would again visit our office at Geary Street to talk to FSS #1 in order to get the latter's evaluation of FSS #3's suitability to perform the special job that FSS #2 had been doing. The NSA agent did come and speak to FSS #1. By January 2004, FSS #3 had taken over the special job as FSS #2 was forced to leave the company in a downsizing.
- 17. The regular AT&T technician workforce was not allowed in the SG3 Secure Room. To my knowledge, only employees cleared by the NSA were permitted to enter the SG3 Secure Room. To gain entry to the SG3 Secure Room required both a physical key for the cylinder lock and a combination code number to be entered into an electronic keypad on the door. To my knowledge, only FSS #2, and later FSS #3, had both the key and the combination code. Regular technicians, including myself, had keys to every other door in the facility because we were often there working alone. We were not given either a key or the combination code for the SG3 Secure Room. On one occasion, when FSS #3 was retrieving a circuit card for me from the SG3 Secure Room, he invited me into the room with him for a couple of minutes while he retrieved the circuit card from a storage cabinet and showed me some poorly installed cable.
- 18. The extremely limited access to the SG3 Secure Room was highlighted by one incident in 2003. FSS #1 told me that the large industrial air conditioner in the SG3 Secure Room was leaking water through the floor and onto SBC's equipment downstairs, but FSS #2 was not immediately available to provide servicing, and the regular technicians had no access, so the semi-emergency continued for some days until FSS #2 arrived.
- 19. AT&T provides dial-up and DSL Internet services to its customers through its WorldNet service. The WorldNet Internet room included large routers, racks of modems for AT&T customers' WorldNet dial-in services, and other telecommunications equipment. The equipment in the WorldNet Internet room was used to direct emails, web browsing requests and other electronic communications sent to or from the customers of AT&T's WorldNet Internet service.
- 20. In the course of my employment, I was responsible for troubleshooting DECLARATION OF MARK KLEIN C-06-0672-VRW

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problems on the fiber optic circuits and installing new fiber optic circuits.

- 21. The fiber optic cables used by AT&T typically consist of up to 96 optical fibers, which are flexible thin glass fibers capable of transmitting communications through light signals.
- 22. Within the WorldNet Internet room, high speed fiber optic circuits connect to routers for AT&T's WorldNet Internet service and are part of the AT&T WorldNet's "Common Backbone" (CBB). The CBB comprises a number of major hub facilities, such as the Folsom Street Facility, connected by a mesh of high-speed (OC3, OC12, OC48 and some even higher speed) optical circuits.
- 23. Unlike traditional copper wire circuits, which emit electromagnetic fields that can be tapped into without disturbing the circuits, fiber optic circuits do not "leak" their light signals. In order to monitor such communications, one has to physically cut into the fiber and divert a portion of the light signal to access the information.
- 24. A fiber optic circuit can be split using splitting equipment to divide the light signal and to divert a portion of the signal into each of two fiber optic cables. While both signals will have a reduced signal strength, after the split both signals still contain the same information, effectively duplicating the communications that pass through the splitter.
- In the course of my employment, I reviewed two "Cut-In and Test Procedure" 25. documents dated January 13, 2003 and January 24, 2003, which instructed technicians on how to connect the already in-service circuits to a "splitter cabinet," which diverted light signals from the WorldNet Internet service's fiber optical circuits to the SG3 Secure Room.
- 26. A true and correct copy of the "Cut-In and Test Procedure" documents are attached hereto as Exhibits A and B. Exhibit A is the January 13, 2003 document, and Exhibit B is the January 24, 2003 document.
- 27. The light signals from the WorldNet Internet service's optical circuits were split, with a portion of the light signal going through fiber optic cables into the SG3 Secure Room. The AT&T location code of the "splitter cabinet" is 070177.04, which denotes the 7th floor, aisle 177 and bay 04.

- 28. In the course of my employment, I reviewed a document entitled "Study Group 3, LGX/Splitter Wiring, San Francisco" dated December 10, 2002, authored by AT&T Labs' consultant Mathew F. Casamassima. A true and correct copy of this document is attached hereto as Exhibit C. This document described the connections from the SG3 Secure Room on the 6th floor to the WorldNet Internet room on the 7th floor, and provided diagrams on how the light signal was being split.
- 29. The circuits that were listed in the "Cut-in and Test Procedure" document dated January 24, 2003 are "Peering Links" that connect the WorldNet Internet network to national and international Internet networks of non-AT&T telecommunications companies.
- 30. The "Cut-In and Test Procedure" documents provided procedures to "cut-in" AT&T's Peering Links to the splitter and hence to the SG3 Secure Room.
- 31. Starting in February 2003, the "splitter cabinet" split (and diverted to the SG3 Secure Room) the light signals that contained the communications in transit to and from AT&T's Peering Links with the following Internet networks and Internet exchange points: ConXion, Verio, XO, Genuity, Qwest, PAIX, Allegiance, Abovenet, Global Crossing, C&W, UUNET, Level 3, Sprint, Telia, PSINet, and MAE-West.
- 32. MAE-West is an Internet nodal point and one of the largest "Internet exchange points" in the United States. PAIX, the Palo Alto Internet Exchange, is another significant Internet exchange point.
- 33. Internet exchange points are facilities at which large numbers of major Internet service providers interconnect their equipment in order to facilitate the exchange of communications among their respective networks.
- 34. Through the "splitter cabinet," the content of all of the electronic voice and data communications going across the Peering Links mentioned in paragraphs 29 to 31 was transferred from the WorldNet Internet room's fiber optical circuits into the SG3 Secure Room.
- 35. The document "Study Group 3, LGX/Splitter Wiring, San Francisco" dated December 10, 2002, listed the equipment installed in the SG3 Secure Room, including such

- 1	
1	equipment as Sun servers and Juniper (M40e and M160) "backbone" routers. This list also
2	included a Narus STA 6400, which is a "Semantic Traffic Analyzer."
3	36. In the course of my employment, I was required to connect new circuits to the
4	"splitter cabinet" and get them up and running. While working on a particularly difficult one
5	with another AT&T technician, I learned that other such "splitter cabinets" were being
6	installed in other cities, including Seattle, San Jose, Los Angeles and San Diego.
7	
8	I declare under penalty of perjury under the laws of the United States that the
9	foregoing is true and correct.
10	
11	DATED: March 28, 2006
12	Mark Klein
13	Mark Klein
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	DECLARATION OF MARK VIEW

EXHIBIT A

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Labs Connectivity & Net Services

Splitter Cut-In and Test Procedure

Issue 2, 01/13/03

Author: Mathew F. Casamassima

Pages A-2 and A-3 redacted.

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SIMS - Splitter Test and Cut-In Procedure Issue 2, 01/13/03

Mathew F. Casamassima.

1. Procedure Overview

A WMS Ticket will be issued by the AT&T Bridgeton Network Operation Center (NOC) to charge time for performing the work described in this procedure document. At some point prior to the splitter cut-in being performed your office will be contacted by the Bridgeton Network Operations Center (NOC) to confirm the WMS Ticket has been received. Bridgeton NOC personnel will again contact OSWP the night of the cut to begin coordination. The work described in the procedure will be supported, on-site, by an IP Field Support Specialist (FSS) from the Day Tech organization.

This procedure covers the steps required to insert optical splitters into select live Common Backbone (CBB) OC3, OC12 and OC48 optical circuits. The splitter insertion will be accomplished by removing existing optical cross-connects and installing new cross-connects all within the CBB LGX complex. The optical splitters will be contained in a standalone cabinet located in the proximity of the CBB LGX complex. The splitters will be pre-cabled by an EF&I vendor to the rear of a dedicated LGX bay (LLGX13) within the CBB LGX complex. A partial installation and test of cross-connects can be done prior to the actual splitter cut-in. This portion of the work can be done outside the CBB maintenance window. An IP FSS member of the Day Tech organization will contact OSWF to schedule the pre-cut portion of the work. Section 2 of this document will describe the pre-cut installation of cross-connects and the pre-cut testing of the new circuit path. The actual cut-in of the splitter will be done during the CBB maintenance window and will be closely coordinated with the Bridge NOC and will be supported, on-site, by an IP FSS member of the Day Tech organization. The actual splitter cut-in is described in Section 3 of this document.

The number of cross-connects required and the final path the circuit will take is dependant on the location of the affected LGX bays within the multiple line-ups of the CBB LGX complex. This procedure will describe all possible splitter cut-in circuit paths. The procedure will also describe the procedures for testing each possible circuit path.

1.1. How to Use this Procedure

This procedure document is quite long. It is not necessary to read this whole document to do the work. There are 4 possible LGX arrange that may encounter. By reading section 1.2 below, determine which LGX arrangement applies to the circuit you are working. Then, after reading the introductory paragraphs in Sections 2 and 3, go directly to the subsections within Sections 2 and 3 associated with the LGX arrangement you are dealing with.

1.2. LGX Definition and LGX-Arrangement:

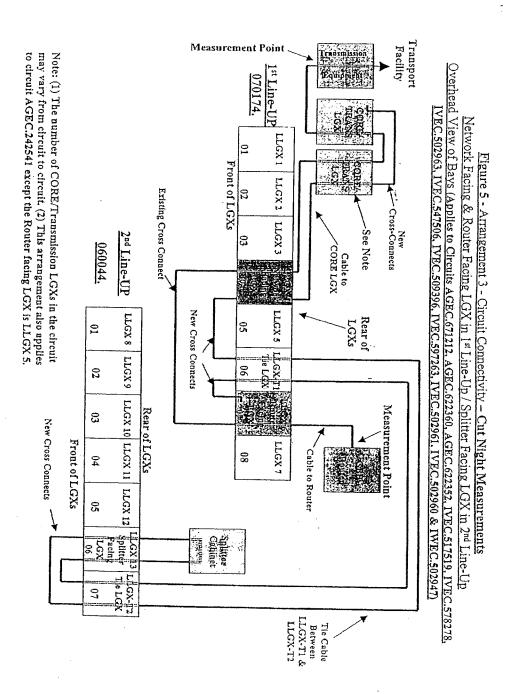
LGX Definition: There are multiple LGX bays affected by this procedure. Within the CBB LGX complex LGX bays follow a specific naming convention (LLGX 1, LLGX2, LLGX3, LLGX4, ...). This naming convention is uniform across sites. Since this document is designed to cover all sites, this uniform naming convention will be used here. Site-specific engineering will use the LGX FIC code rather than the naming. Prior to the start of the work described here the local IP FSS will label the LGX bays with the naming as presented in this document. The following are generic definitions for the LGX bays affected by this procedure:

AT&T Proprietary
Use Pursuant to Company Instructions
Page 4 of 43

Pages A-5 to A-43 redacted.

EXHIBIT B

Pages B-1 to B-5 redacted.



Pages B-7 to B-19 redacted.

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POS 2/5	POS 02	FOS 0/1		POS 1130	POS 3/0	PUS 20		200	POS 9/3	SO2	000	5/6 5/3	POS 8/1	2000100 200 200		F/1 SOB	POS 3/2	200	200	POS 1/3	Port					
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EXHIBIT C

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Labs Connectivity & Net Services

Study Group 3 LGX/Splitter Wiring San Francisco

Issue 1, 12/10/02

Author: Mathew F. Casamassima

KLEIN C-I

Page C-2 redacted.

PERSONAL INFORMATION REDACTED FROM THIS PAGE

Study Group 3 LGX/Splitter Wiring, San Francisco Issue 1, 12/10/02

Mathew F. Casamassima,

Cabinet Naming:

Equipment	Name					
Splitter Cabinet	SPC					
LGX Cabinet	LXC					
Meta Data Cabinet	MDC					
Network Management Cabinet	NMC					
Data Filter Cabinet	DFC					
Juniper M40E Router Cabinet	JC					
Sun V880 Cabinet	S8C					
Sun 3800 Cabinet	s3C					
Sun Storedge Cabinet	SSC					
ADC Chassis For LGX	lxp					
ADC Chassis For Splitter	abb					
ADC Splitter Module	sp1					
ADC Bulkhead Module (LGX)	bk					
Juniper M160	ğξ					
Juniper M40e	j4					
Narus STA 6400	nr					
Sun Fire V880/Narus Logic Server	s8					
Sun Fire 3800	s3					
Sun StorEdge T3	st					
Sun StorEdge FC switch	sf					
Cisco Catalyst 2924M-XL	CZ					
BayTech DS9	b9					
BayTech RPC22	bv					
Brocade SilkWorm 2800 Switch	bz					
Lucent LGX	LLGX					

AT&T Proprietary

Pages C-4 to C-44 redacted.

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Study Group 3 LGX/Splitter Wiring, San Francisco Issue 1, 12/10/02

Mathew F. Casamassima,

01lxp SG3 LGX Panel to Splitter Cabinet Connectivity

01ixp SG3 LGX Panel	Splitter Cabinet Destination	SG3 LGX Designation Card Text	Splitter End Fiber Label Text
Port (In SG3			
Room)			
1	01spp/Slot 3/port 14	RR 070177.04	FROM: 060903.01
		01spp/Slot 3/port 14	01lxp/JK 1
			TO: 01spp/Slot 3/port 14
2	01spp/Stot 3/port 13	RR 070177.04	FROM: 060903.01
		01spp/Slot 3/port 13	01lxp/JK 2
3	01spp/Slot 3/port 16	RR 070177-04	TO: 01spp/Slot 3/port 13 FROM: 060903.01
3	UTSPD/SIOUS/PORT 16		
	1	01spp/Slot 3/port 16	01bq/JK 3 TO: 01spp/Stot 3/port 16
4	01spp/Slot 3/port 15	RR 070177.04	FROM: 060903.01
•	o tapprotot a port 15	01spp/Slot 3/port 15	01lxp/JK 4
	· · · · · ·	orspiroloc separe 15	TO: 01spp/Slot 3/port 15
5	01spp/Slot 3/port 18	RR 070177.04	FROM: 060903,01
	The state of the s	01spp/Slot 3/port 18	01bxp/JK 5
	<u> </u>	1124	TO: 01spp/Slot 3/port 18
6	01spp/Stot 3/port 17	RR 070177.04	FROM: 060903.01
	1	01spp/Slot 3/port 17	01lxp/JK 6
			TO: 01spp/Slot 3/port 17
7	01spp/Slot 4/port 20	RR 070177.04	FROM: 060903.01
· ·		01spp/Slot 4/port 20	01lxp/JK7
			TO: 01spp/Slot 3/port 20
8	01spp/Slot 4/port 19	RR 070177.04	FROM: 060903.01
		01spp/Slot 4/port 19	01lxp/JK 8
	24 (21)		TO: 01spp/Slot 3/port 19
9	01spp/Slot 4/port 22	RR 070177.04	FROM: 060903.01
		01spp/Slot 4/port 22	01lxp/JK 9
10	01spp/Slot 4/port 21	RR 070177.04	TO: 01spp/Stot 3/port 22 FROM: 060903.01
10	015pp/3/0(4/poi(2)	01spp/Slot 4/port 21	01lxp/JK 10
	1	u sppsiot 4/port 21	TO: 01spp/Slot 3/port 21
11	01spp/Slot 4/port 24	RR 070177.04	FROM: 060903.01
	013pp/010t 4/port 24	01spp/Slot 4/port 24	01lxp/JK 11
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12	01spp/Stot 4/port 23	RR 070177.04	FROM: 060903,01
		.01spp/Slot 4/port 23	01lxp/JK 12
	<u> </u>		TO: 01spp/Stot 3/port 23
13	01spp/Slot 5/port B2	RR 070177.04	FROM: 060903.01
		01spp/Stot 5/port B2	01lxp/JK 13
			TO:01spp/Slot 5/port B2
14	01spp/Slot 5/port A2	RR 070177.04	FROM: 060903.01
		01spp/Slot 5/port A2	01lxp/JK 14
1.5			TO:01spp/Slot 5/port A2
15	01spp/Slot 6/port B2	RR 070177:04	FROM: 060903.01
		01spp/Slot 6/port B2	01lxp/JK 15
40			TO:01spp/Stot 6/port B2
16	01spp/Slot 6/port A2	RR 070177.04	FROM: 060903.01
		01spp/Slot 6/port A2	011xp/JK 16
	I		TO:01spp/Slot 6/port A2

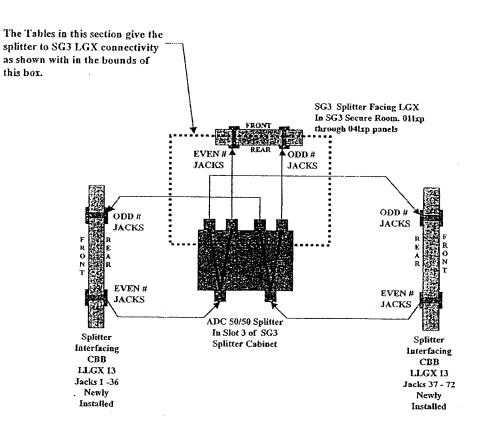
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Study Group 3 LGX/Splitter Wiring, San Francisco Issue 1, 12/10/02

Mathew F. Casamassima,

Splitter to SG3 LGX Connectivity



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Pages C-47 to C-58 redacted.